

I would appreciate it if you could kindly look into
The above claim.

Thanks and regards,
Anna Ng
Falcon-Air Auto Services Pte Ltd (Tampines)
[Tel:67897997](tel:67897997)

From: anna@falconair.com.sg <anna@falconair.com.sg>
Sent: Tuesday, 4 October 2022 4:53 pm
To: 'Asher Sng (LKKAUTO)' <AsherSng@lkkauto.com>
Subject: LOD - TPC/SJJ320E/T0914

“Without Any prejudice to any Personal Injuries”

Dear Asher

We would like to submit our Letter of Demand as follows:-

COR	:	\$ 2,033.00
LOU	:	\$ 480.00
Search Fee	:	\$ 2.00

Total	:	\$ 2,515.00
		=====

Attached herewith are all the supporting documents for your
Perusal and awaiting for your offer.

Thanks and regards
Anna Ng
Falcon-Air (Tampines)
67897997

Thanks and regards,
Anna
Falcon-Air Auto Services Pte Ltd (Tampines)
[Tel:67897997](tel:67897997)

LETTER OF AUTHORITY

To : MOTOR CLAIMS DEPT

ACCIDENT INVOLVING SJJ320E AND SGA 9007J
ON 25/08/2022 ALONG Slip Rd of Kallang Bahru twds Lavender

I, Falcon-AirRent-A-Car Pte Ltd CO. REG NO/
NRIC NO. 198804415W

Of BIK 176 Sin Ming Dr #01-06 S(575721)

Owner of Motor Vehicle Registration No.: SJJ 320E do hereby authorize

M/s FALCON-AIR AUTO SERVICES PTE LTD as my agent and representative to correspond in, negotiate

And settle, on my behalf, my claim against the parties involved in the above mentioned accident. I

Also authorize the said insurers to make all payments in favor of Falcon-Air Auto Services Pte Ltd directly.



Date & Signature of Owner/Co. Stamp

"WITHOUT PREJUDICE
to any
PERSONAL INJURIES"

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **FALCON-AIR AUTO SERVICES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,033.00** (Repair Cost), **S\$400.00** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SJJ320E** that was damaged pursuant to the accident which occurred on **25/08/2022** (date) along **KALLANG BAHRU LEFT FILTERING TO LAVENDER STREET** (location) involving vehicle no/s **SGA9007J**. This is pursuant to the inspection conducted on **12/09/2022** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **FALCON-AIR RENT-A-CAR PTE LTD** (the third party claimant”) of vehicle no. **SJJ320E** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SJJ320E** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 10 (day) of April (month) 2023 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)



FALCON-AIR

AIG ASIA PACIFIC INSURANCE PTE LTD
AIG Building 78 Shenton Way #07-16
079120

Attention : Motor Claim Department
Contact : 6419 3000

FALCON-AIR AUTO SERVICES PTE LTD

CO. REG. NO.: 1995-01140-D
GST REG. NO.: 19-9501140-D

Tax Invoice : TI062979

Date : 04/10/2022
Vehicle Num. : SJJ 320E
Make/Model : TOYOTA CAMRY
Chassis/Eng# :
Accident Date : 25/08/2022
Claim No. :
Reference :
Policy No. :

Amount S\$

BEING LUMP SUM REPAIR
(inclusive of Parts, panel beating, labour
and spray painting)

1,900.00

for FALCON AIR AUTO SERVICES PTE LTD

(TAMPINES BRANCH)

E. & Total S\$: 1,900.00
GST 7% S\$: 133.00
Amount Due S\$: 2,033.00
=====

FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office: 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880/6458-0880 Fax: 6454-7862

Branches: Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 ■ No. 8 Pandan Loop (Blk I / Blk K) S(128226) Tel: 6779-5665 Fax: 6779-1110

Websites: www.falconair.com.sg **E-mail:** email@falconair.com.sg


INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SGA9007J

Date of Accident

25/08/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **11/11/2021 - 10/11/2022**

Requested By **Joshua Ng (FALCON-AIR AUTO ...**

Requested Date **26/08/2022 14:19**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AIG22008919/Uea3

13th February 2023

Han Tan Juan

496D Tampines Avenue 9
#08-528
SINGAPORE 520496

Dear Sir/Madam,

**ACCIDENT INVOLVING SGA9007J (AIG) AND SJJ320E AT/ALONG KALLANG
BAHRU LEFT FILTERING TO LAVENDER STREET ON 25/08/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SJJ320E** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Yours faithfully,

Ezlyna

Case Handler





DID: 68416051

Email: ezlyna@lkkauto.com

*c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	12 Sep 2022 13:48	Clm Dtl Modified	Claimant's Name: -> FALCON-AIR RENT-A-CAR PTE LTD. Claimant's ID: -> 19 8804415W.	[A] HOW MEI KWAN
2	12 Sep 2022 13:48	Clm Veh Model Changed	(204872) TOYOTA CAMRY 2.0 ABS AIRBAG (A).	[A] HOW MEI KWAN
3	12 Sep 2022 13:48	Clm Created	Reg No: SJJ320E. Acct Date: 2022/08/25. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Tokio Marine Insurance Singapore Ltd (HQ). Workshop: Falcon-Air Auto Services Pte Ltd (Tampines)	[A] HOW MEI KWAN
4	12 Sep 2022 13:48	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	12 Sep 2022 13:48	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/09/21	[A] HOW MEI KWAN
6	12 Sep 2022 13:48	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	12 Sep 2022 13:48	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	12 Sep 2022 13:48	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	12 Sep 2022 13:49	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	12 Sep 2022 13:49	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	12 Oct 2022 15:09	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	12 Oct 2022 15:09	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	12 Oct 2022 15:09	Clm Dtl Modified	JPJ Reg. Date: -> 2008/08/30.	[A] JOANNE LEE KHANG MIN
14	12 Oct 2022 15:09	Clm Details Notified		[A] JOANNE LEE KHANG MIN
15	13 Feb 2023 08:53	Adj Mandate Request	Cur.Req:2435.00:Liability: 100% (BOLA 27) OI rear ended TP. *Quantum: \$2,435.00 (all-in). Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
16	14 Feb 2023 16:26	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/09/21. Mandate Remarks: approved, to settle not exceeding \$2,435.00. subj to submission of all docs.	[I] Tam, Ivan-WK
17	14 Feb 2023 16:26	Adj Mandate Set	Approved:2435.00:approved, to settle not exceeding \$2,435.00. subj to submission of all docs.	[I] Tam, Ivan-WK

Date From    Date To    Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
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2842921	14 Sep 2022 11:11:39	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SJJ320E	SGA9007J	11.00
2855066	12 Oct 2022 15:09:56	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJJ320E	SGA9007J	11.00