

Yan (LKK Auto)

From: Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Sent: Monday, 12 September 2022 10:29 AM
To: Benz Rally; Hwang, Shiang Yi; Admin-D (LKKAuto); assignments; SUR
Subject: PRI/LKK \ CMTD2203168/SYH - FBR507L ACC ON 31.08.22 | PRI ARRANGEMENT FOR SMZ 1022 P - MERCEDES E200

Without Prejudice

Our Reference: CMTD2203168/SYH
Your Reference: SMZ1022P

Dear Jackie,

We refer to your email reply.

We do not agree to your list of surveyors.

As such, we will be appointing our motor surveyor, **LKK AUTO** to conduct the pre-repair survey of your client's vehicle.

The pre-repair survey will include a survey of the vehicle when its damaged parts are being dismantled prior to the commencement of repairs.

We would like our motor surveyor to conduct a post repair inspection once your client's vehicle has been repaired.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Aside to **LKK AUTO**,

Please arrange the named surveyors to survey **SMZ1022P** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Shiang Yi**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Benz Rally <benzrallyfirm@gmail.com>

Sent: Monday, September 12, 2022 10:18 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: Re: PRI \ CMTD2203168/SYH - FBR507L ACC ON 31.08.22 | PRI ARRANGEMENT FOR SMZ 1022 P - MERCEDES E200

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Dear Officer

We disagree to engage your surveyors.

Please consider ours from Allied Auto Appraisal or Harvester Adjusters.

Regards

Jackie
Admin

On Mon, 12 Sep 2022 at 09:59, Claims - Motor Survey <MotorSurvey@sompo.com.sg> wrote:

Our Reference: CMTD2203168/SYH

Your Reference: SMZ1022P

Date: 12/09/2022

ONLY

Without Prejudice
EMAIL

OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S D'S GRAFFITI CONCEPTS PTE LTD

Dear Jackie/ Jesski,

ACCIDENT INVOLVING FBR507L & SMZ1022P ON 31.08.22

We refer to your Notice of Accident dated 09/09/2022.

Kindly re-direct your **future motor claims survey** request to motorsurvey@sompo.com.sg

Please be informed that **Ms. Hwang Shiang Yi** is the handler of this case who can be contacted at 63295 205/
shiangyi.hwang@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey		
	Motor Surveyor	Surveyor
	FormTeam Consultancy	Frankie Pang
		Chow BoXiong
	LKK Auto Consultants	Adrian Ling (East)
		Marcus Chua (East)
		Kenneth Kong (North)
		Steve Chen (West)
	Priority Services	Jimmy Lee
	Raleigh Services	Andrew Ow Yong
	RT Appraisal Pte Ltd	Ricky Teng
		Elgene Teng

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: claimsreport <claimsreport@sompo.com.sg>

Sent: Monday, September 12, 2022 9:33 AM

To: Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>

Subject: CLAIM NO : CMTD2203168 PRI ARRANGEMENT FOR SMZ 1022 P - MERCEDES E200

Hi Shiang Yi – fyna

Should you require any clarifications, please do not hesitate to contact the undersigned via email.

Best Regards

Lydia Tan

Claims Division

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Benz Rally <benzrallyfirm@gmail.com>

Sent: Friday, September 9, 2022 12:36 PM

To: claimsreport <claimsreport@sompo.com.sg>

Subject: Fwd: PRI ARRANGEMENT FOR SMZ 1022 P - MERCEDES E200

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Dear Officer

Kindly assist to arrange PRI for the said vehicle.

3P VEH NO – FBR 507 L

DOA – 31/08/2022

3P INS – SOMPO

Jesski +65 87932763

D'S GRAFFITI CONCEPTS PTE LTD

[BLK 8 KAKI BUKIT AVE 4](#)

PREMIER @ KAKI BUKIT

#02-24 S(415875)

Regards

Jackie