

Huey Yon (LKKAuto)

From: Steve Chen (LKK Auto)
Sent: Monday, 28 November 2022 2:48 PM
To: Huey Yon (LKKAuto)
Cc: PBSP
Subject: URGENT REMINDER: FINAL REPORT / SLQ1132P
Attachments: SLQ 1132 main estimate1.pdf; SLQ1132P SUPP.pdf; SLQ1132P FINAL REPORT - A.pdf

Hi Huey Yon,

I've checked the finalize. Kindly assist.

Thanks.

Best Regards,
Steve Chen | Automotive Assessor
LKK Auto Consultants Pte Ltd
Phone: 81117723/6256-3561 | email: stevenfoong@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Monday, 28 November 2022 2:40 pm
To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Subject: Re: URGENT REMINDER: FINAL REPORT / SLQ1132P

Dear Steve

Strictly for the purpose of an early and amicable closure, please see revised Final Report for your confirmation COR.

Total Labour : 16,997.40
Total Parts : 23,576.60
Total Labour & Parts : 40,574.00

Repair Days 18 + 4 = 22 days

Thank you.

Best regards,
Cindy / HM / CT

Bodyshop

BMW
Performance Motors Ltd

DDI: +65 6319 0175
FAX: +65 6479 4601
Address: 303 Alexandra Road, Singapore 159941
Email: pml-pbsp@simedarby.com.sg

www.bmw.com.sg

Sime Darby Motors
A member of the Sime Darby Group



From: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Sent: Monday, 21 November 2022 10:31 am
To: PBSP <pml-pbsp@simedarby.com.sg>
Subject: URGENT REMINDER: FINAL REPORT / SLQ1132P

CAUTION: This email originated from outside the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe. Click "Report Phishing" if you think it is malicious.

Hi Cindy,

Kindly revise labour to 5 days.

Thanks.

Best Regards,

Steve Chen | Automotive Assessor

LKK Auto Consultants Pte Ltd

Phone: 81117723/6256-3561 | email: stevenfoong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@sime-darby.com.sg>

Sent: Thursday, 17 November 2022 6:49 pm

To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>

Subject: URGENT REMINDER: FINAL REPORT / SLQ1132P

URGENT REMINDER

Thank you.

Best regard,
Cindy

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From: PBSP <pml-pbsp@sime-darby.com.sg>

Sent: Friday, 11 November 2022 4:58 pm

To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>

Subject: Re: FINAL REPORT / SLQ1132P

Dear Steve

Please assist to reply with your revised total COR and I will try to close the matter.

Thank you.

Best regards,
Cindy

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From: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Sent: Friday, 11 November 2022 4:37 pm
To: PBSP <pml-pbsp@simedarby.com.sg>
Subject: Re: FINAL REPORT / SLQ1132P

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Hi Cindy,

For the door Lh front and Front pillar LH no give labour. Because no damaged. Slightly cut resommend Spray only. So the labour total is 5 days is resonable.

Thanks.

Best Regards,
Steve Chen | Automotive Assessor
LKK Auto Consultants Pte Ltd
Phone: 81117723/6256-3561 | email: stevenfoong@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Friday, 11 November 2022 4:26 pm
To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Subject: Re: FINAL REPORT / SLQ1132P

Dear Steve

The breakdown is as follows:

Front bumper - 1 day
Bonnet - 1 day
Front LH Fender - 1 day
Front RH Fender - 1 day

LH wheel housing strut extension, front LH bottom deformation element, front LH top deformation element, LH headlight support arm, front LH wheel arch cover, front LH wheel arch trim, trim panel air duct, horn, LH fog light - 0.5 day

Make good
Make good Front LH door – 1 day
Make good LH A Pillar – 1 day

Total is already **6.5 days** and we had agreed to close amicably at 5.5 days.

Your kind consideration will be appreciated.

Thank you.

Best regards,
Cindy / HM / CT

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From: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>

Sent: Tuesday, 8 November 2022 8:40 am

To: PBSP <pml-pbsp@simedarby.com.sg>

Subject: FINAL REPORT / SLQ1132P

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Hi Cindy,

I cannot recommend without any extra labour. We need to breakdown the labour to explain to Insurance Adviser.

Thanks.

Best Regards,

Steve Chen | Automotive Assessor

LKK Auto Consultants Pte Ltd

Phone: 81117723/6256-3561 | email: stevenfoong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>

Sent: Monday, 7 November 2022 11:23 pm

To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>

Subject: RE: FINAL REPORT / SLQ1132P

Dear Steve

We had taken that into consideration and reduced from 6 days in our first submission to 5.5 days.

Please review and your kind consideration is greatly appreciated.

Thank you.

Best regards,
Cindy / HM / CT

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From: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Sent: Monday, 7 November 2022 3:50 pm
To: PBSP <pml-pbsp@simedarby.com.sg>
Subject: Re: FINAL REPORT / SLQ1132P

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Hi Cindy,

I check my photo front pillar LH no need repair. Just spray only. The Labour cannot recommend.

Thanks.

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Monday, 7 November 2022 2:02 pm
To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Subject: Re: FINAL REPORT / SLQ1132P

Dear Steve

The best we could do is 5.5 days = \$4675

Please see attached and kindly confirm COR.

Thank you.

Best regards,
Cindy / HM / CT

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From: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Sent: Wednesday, 2 November 2022 9:12 am
To: PBSP <pml-pbsp@simedarby.com.sg>
Subject: FINAL REPORT / SLQ1132P

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Hi Cindy,

Kindly amend the Labour to \$4250.

Thanks.

Best Regards,
Steve Chen | Automotive Assessor
LKK Auto Consultants Pte Ltd
Phone: 81117723/6256-3561 | email: stevenfoong@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Wednesday, 26 October 2022 3:20 pm
To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Subject: FINAL REPORT / SLQ1132P

Dear Sirs

We refer to the above.

Please see attached Final Report and kindly confirm COR as follows:

Total Labour : 17,847.40
Total Parts : 23,576.60
Total Labour & Parts : 41,424.00

Repair Days 18 + 4 = 22 days

Thank you.

Best regards
Cindy / HM / CT

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