

**Veron Chen (LKKAUTO)**

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**From:** LEE KATIE <katielee@uoi.com.sg>  
**Sent:** Thursday, 6 October 2022 2:11 PM  
**To:** Huey Yon (LKKAUTO); SUR  
**Subject:** RE: SLQ1132P - Own claim - Vehicle Towed In / M12D19502209  
  
**Importance:** High

Dear Huey Yon,

We are only prepared to approve repair upto S\$50,000. Please refer to our email dated 15/9/2022.

Regards,  
Katie Lee  
Senior Manager  
Claims

United Overseas Insurance Limited  
146 Robinson Road, #02-01, UOI Building, Singapore 068909 Main • (65) 6222 7733 | DID • (65) 6490 9318 | Fax • (65) 6327 3872 | Email • katielee@uoi.com.sg UOI EMAIL DISCLAIMER Any person receiving this email and any attachment(s) contained, shall treat the information as confidential and not misuse, copy, disclose, distribute or retain the information in any way that amounts to a breach of confidentiality. If you are not the intended recipient, please delete all copies of this email from your computer system. As the integrity of this message cannot be guaranteed, neither UOI nor any entity in the UOI Group shall be responsible for the contents. Any opinion in this email may not necessarily represent the opinion of UOI or any entity in the UOI Group.

-----Original Message-----

From: Huey Yon (LKKAUTO) <hueyyon@lkkauto.com>  
Sent: Thursday, 6 October 2022 9:42 am  
To: LEE KATIE <katielee@uoi.com.sg>; SUR <sur@lkkauto.com>  
Subject: SLQ1132P - Own claim - Vehicle Towed In / M12D19502209

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Katie,

Enclosed preliminary revised (incl.supplementary)

Kindly approved on the supplementary.

Best Regards,  
Huey Yon | case handler  
LKK Auto Consultants Pte.Ltd.  
Phone: 6256-3561 Fax: 62564315 email: hueyyon@lkkauto.com Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

-----Original Message-----

From: Huey Yon (LKKAUTO)

Sent: Monday, 3 October 2022 5:28 PM

To: LEE KATIE <katielee@uoi.com.sg>

Cc: SUR <sur@lkkauto.com>; LIM PEI TI JENNY <jennylin@uoi.com.sg>

Subject: RE: SLQ1132P - Own claim - Vehicle Towed In / M12D19502209

Dear Katie,

Kindly approve supplementary.

Best Regards,

Huey Yon | case handler

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Fax: 62564315 email: hueyyon@lkkauto.com Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

-----Original Message-----

From: LEE KATIE <katielee@uoi.com.sg>

Sent: Thursday, 15 September 2022 8:18 PM

To: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; LIM PEI TI JENNY <jennylin@uoi.com.sg>

Subject: RE: SLQ1132P - Own claim - Vehicle Towed In / M12D19502209

Dear Huey Yon,

Thanks, please proceed to authorise repair upto S\$50,000 (before policy excess).

Regards,

Katie Lee

Senior Manager

Claims

United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909 Main • (65) 6222 7733 | DID • (65) 6490 9318 | Fax • (65) 6327 3872 | Email • katielee@uoi.com.sg UOI EMAIL DISCLAIMER Any person receiving this email and any attachment(s) contained, shall treat the information as confidential and not misuse, copy, disclose, distribute or retain the information in any way that amounts to a breach of confidentiality. If you are not the intended recipient, please delete all copies of this email from your computer system. As the integrity of this message cannot be guaranteed, neither UOI nor any entity in the UOI Group shall be responsible for the contents. Any opinion in this email may not necessarily represent the opinion of UOI or any entity in the UOI Group.

-----Original Message-----

From: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>

Sent: Thursday, 15 September 2022 2:18 pm

To: LEE KATIE <katielee@uoi.com.sg>

Cc: SUR <sur@lkkauto.com>; LIM PEI TI JENNY <jennylin@uoi.com.sg>

Subject: RE: SLQ1132P - Own claim - Vehicle Towed In / M12D19502209

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Katie,

Enclosed herewith 2nd preliminary advice of SLQ 1132P.

Repairer able to undertake the repair cost not more than \$50,000.00.

Please let us have your authorisation.

Best Regards,

Huey Yon | case handler

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Fax: 62564315 email: hueyyon@lkkauto.com Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

-----Original Message-----

From: Huey Yon (LKKAuto)

Sent: Thursday, 15 September 2022 2:17 PM

To: 'LEE KATIE' <katielee@uoi.com.sg>

Cc: SUR <sur@lkkauto.com>

Subject: RE: SLQ1132P - Own claim - Vehicle Towed In / M12D19502209

Dear Katie,

Enclosed herewith 2nd preliminary advice of SLQ 1132P.

Repairer able to undertake the repair cost not more than \$50,000.00.

Please let us have your authorisation.

Best Regards,

Huey Yon | case handler

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Fax: 62564315 email: hueyyon@lkkauto.com Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

-----Original Message-----

From: LEE KATIE <katielee@uoi.com.sg>

Sent: Tuesday, 13 September 2022 4:17 PM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; LIM PEI TI JENNY <jennylim@uoi.com.sg>

Subject: RE: SLQ1132P - Own claim - Vehicle Towed In / M12D19502209

Importance: High

Dear Shiau Chan,

Kindly note that Josephine has already left UOI.

Please inform PML that we can only authorise repair if they undertake to repair upto S\$50,000 (before policy excess).

Regards,

Katie Lee

Senior Manager

Claims

United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909 Main • (65) 6222 7733 | DID • (65) 6490 9318 | Fax • (65) 6327 3872 | Email • katielee@uoi.com.sg UOI EMAIL DISCLAIMER Any person receiving this email and any attachment(s) contained, shall treat the information as confidential and not misuse, copy, disclose, distribute or retain the information in any way that amounts to a breach of confidentiality. If you are not the intended recipient, please delete all copies of this email from your computer system. As the integrity of this message cannot be

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-----Original Message-----

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>  
Sent: Tuesday, 13 September 2022 3:38 pm  
To: WONG JOSEPHINE <josephinewong@uoi.com.sg>; SUR <sur@lkkauto.com>  
Cc: LEE KATIE <katielee@uoi.com.sg>  
Subject: RE: SLQ1132P - Own claim - Vehicle Towed In

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Josephine,

Enclosed herewith preliminary advice of SLQ 1132P.  
Pending repair cost from repairer.

We have not authorise repair.

Best Regards,  
Shiau Chan (Ms) | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>  
Sent: Monday, 12 September 2022 10:07 AM  
To: 'WONG JOSEPHINE' <josephinewong@uoi.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>  
Cc: 'LEE KATIE' <katielee@uoi.com.sg>  
Subject: RE: SLQ1132P - Own claim - Vehicle Towed In

Dear Josephine,

Thank you for the assignment.

Best Regards,  
Yan | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: WONG JOSEPHINE <josephinewong@uoi.com.sg>  
Sent: Monday, 12 September 2022 9:30 AM  
To: sur@lkkauto.com; assignments@lkkauto.com  
Cc: chua.kee.sin@simedarby.com.sg; LEE KATIE <katielee@uoi.com.sg>  
Subject: FW: SLQ1132P - Own claim - Vehicle Towed In

Without Prejudice

Dear LKK

Kindly assist to survey own damage's vehicle .

Details of survey as email below . Thanks OD Excess is \$750.

Josephine Wong

Executive

Claims

United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909 Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3872 | Email • josephinewong@uoi.com.sg

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-----Original Message-----

From: Chua Kee Sin <chua.kee.sin@simedarby.com.sg>

Sent: Monday, September 12, 2022 8:41 AM

To: CORPORATE SERVICES <contactus@uoi.com.sg>

Cc: Cresendo Llurca Lagman <cresendo.lagman@simedarby.com.sg>

Subject: SLQ1132P - Own claim - Vehicle Towed In

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear UOI Insurance officer,

Kindly refer to the attach file for your arrange survey.

Vehicle car plate no SLQ1132P - Conduct Own Insurance claim (Tow In)

Thank you

Best regards

Chua Kee Sin

Senior Customer Service Advisor

Body and Paint

BMW

Performance Motors Ltd

Performance Munich Autos

TEL: +65 1800 2255 269

DDI: +65 6319 0110

FAX: +65 6479 4601

Mobile: +65 9116 5200

Address : 303 Alexandra Road, Singapore 159941  
Email: chua.kee.sin@simedarby.com.sg

[www.bmw.com.sg](http://www.bmw.com.sg)

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