

## Veron Chen (LKKAUTO)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Wednesday, 14 September 2022 10:55 AM  
**To:** 'wei.shong@tlmotor.com.sg'; SUR  
**Cc:** sharon.ten@tlmotor.com.sg; frontdesk@tlmotor.com.sg  
**Subject:** RE: SNM22D206238/C02/YL9975T/TANKL / RE: Arrange survey - Accident Involving YL2869M (TLM) and YL9975T (China Taiping) on 31.08.2022

Dear Wei Shong,

WITHOUT PREJUDICE

Surveyor recommended vehicle Total Loss.

Offer will be advised by our principal.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** wei.shong@tlmotor.com.sg <wei.shong@tlmotor.com.sg>  
**Sent:** Wednesday, 14 September 2022 9:21 AM  
**To:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** sharon.ten@tlmotor.com.sg; frontdesk@tlmotor.com.sg  
**Subject:** RE: SNM22D206238/C02/YL9975T/TANKL / RE: Arrange survey - Accident Involving YL2869M (TLM) and YL9975T (China Taiping) on 31.08.2022

Without Prejudice

Dear Veron,

Please advise the offer.

Thank you.

Regards,



**Lam Wei Shong**  
**William**  
[wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg)

O. +65 6858 5151  
F. +65 6858 0877

**Tan Lim Motor Pte Ltd**  
1 Defu Lane 6  
Singapore 539365  
<http://www.tlmotor.com.sg>

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**From:** [wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg) <[wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg)>

**Sent:** Tuesday, September 13, 2022 2:29 PM

**To:** 'Veron Chen (LKKAUTO)' <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** 'sharon.ten@tlmotor.com.sg' <[sharon.ten@tlmotor.com.sg](mailto:sharon.ten@tlmotor.com.sg)>; 'frontdesk@tlmotor.com.sg' <[frontdesk@tlmotor.com.sg](mailto:frontdesk@tlmotor.com.sg)>

**Subject:** RE: SNM22D206238/C02/YL9975T/TANKL / RE: Arrange survey - Accident Involving YL2869M (TLM) and YL9975T (China Taiping) on 31.08.2022

Without Prejudice

Dear Veron,

Attach herewith the accident report. Please give us your offer.

Thank you.

Regards,



**Lam Wei Shong  
William**  
[wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg)

O. +65 6858 5151  
F. +65 6858 0877

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**From:** Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>

**Sent:** Tuesday, September 13, 2022 2:15 PM

**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Wei Shong <[wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg)>

**Cc:** [sharon.ten@tlmotor.com.sg](mailto:sharon.ten@tlmotor.com.sg); [frontdesk@tlmotor.com.sg](mailto:frontdesk@tlmotor.com.sg)

**Subject:** RE: SNM22D206238/C02/YL9975T/TANKL / RE: Arrange survey - Accident Involving YL2869M (TLM) and YL9975T (China Taiping) on 31.08.2022

Dear Wei Shong,

Kindly forward copy of gia report for YL 2869M

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Sent:** Friday, 9 September 2022 4:07 PM

**To:** [wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg); Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Cc:** [sharon.ten@tlmotor.com.sg](mailto:sharon.ten@tlmotor.com.sg); [frontdesk@tlmotor.com.sg](mailto:frontdesk@tlmotor.com.sg)

**Subject:** RE: SNM22D206238/C02/YL9975T/TANKL / RE: Arrange survey - Accident Involving YL2869M (TLM) and YL9975T (China Taiping) on 31.08.2022

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with TAN LIM MOTOR to conduct survey.

Best Regards,

Irene

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6192 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** [wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg) <[wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg)>

**Sent:** Friday, 9 September 2022 3:48 PM

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Cc:** [sharon.ten@tlmotor.com.sg](mailto:sharon.ten@tlmotor.com.sg); [frontdesk@tlmotor.com.sg](mailto:frontdesk@tlmotor.com.sg)

**Subject:** RE: SNM22D206238/C02/YL9975T/TANKL / RE: Arrange survey - Accident Involving YL2869M (TLM) and YL9975T (China Taiping) on 31.08.2022

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Without Prejudice

Dear Irene,

We select LKK Marcus Chua to survey our client vehicle.

Thank you.

Regards,



**Lam Wei Shong  
William**  
[wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg)

O. +65 6858 5151  
F. +65 6858 0877

**Tan Lim Motor Pte Ltd**  
1 Defu Lane 6  
Singapore 539365  
<http://www.tlmotor.com.sg>

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**From:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Sent:** Friday, September 9, 2022 3:09 PM

**To:** [wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg); Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Cc:** [sharon.ten@tlmotor.com.sg](mailto:sharon.ten@tlmotor.com.sg); [frontdesk@tlmotor.com.sg](mailto:frontdesk@tlmotor.com.sg)

**Subject:** RE: SNM22D206238/C02/YL9975T/TANKL / RE: Arrange survey - Accident Involving YL2869M (TLM) and YL9975T (China Taiping) on 31.08.2022

Dear Sirs,

We refer to your email

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,

Irene

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6192 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

**Irene Tay**

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Thursday, 8 September 2022 4:59 PM

**To:** [wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg); Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Cc:** [sharon.ten@tlmotor.com.sg](mailto:sharon.ten@tlmotor.com.sg); [frontdesk@tlmotor.com.sg](mailto:frontdesk@tlmotor.com.sg)

**Subject:** O/R: SNM22D206238/C02/YL9975T/TANKL / RE: Arrange survey - Accident Involving YL2869M (TLM) and YL9975T (China Taiping) on 31.08.2022

Without Prejudice

Dear Irene,

Please conduct PRS for YL2869M.

Note: officer in charge Tan Kah Leong 63896193.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.  
Thank you

Chong Boon Sen  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** [wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg) <[wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg)>

**Sent:** Thursday, 8 September 2022 2:25 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** [sharon.ten@tlmotor.com.sg](mailto:sharon.ten@tlmotor.com.sg); [frontdesk@tlmotor.com.sg](mailto:frontdesk@tlmotor.com.sg)

**Subject:** Arrange survey - Accident Involving YL2869M (TLM) and YL9975T (China Taiping) on 31.08.2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your Ref: YL9975T

Our Ref: YL2869M

DOA: 31.08.2021

Without Prejudice

Dear All,

We refer to the above matter.

**Please arrange for survey as soon as possible, vehicle at 33 Tuas Bay Drive.**

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and please let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

Thank you.

Regards,



**Lam Wei Shong**  
**William**  
[wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg)

O. +65 6858 5151  
F. +65 6858 0877

**Tan Lim Motor Pte Ltd**  
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<http://www.tlmotor.com.sg>

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