

## Rajeswari

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**From:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Friday, 9 September 2022 3:30 PM  
**To:** Claims; SUR; assignments  
**Subject:** RE: SNM22D206321/C02/SFT6644B/TANCHC / RE: Arrange for survey - Acc on 02.09.2022 invlg SLF 7537 Z & SFT 6644 B

### WITHOUT PREJUDICE

Dear Wayne,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Adrian to conduct the PRS.

Thank you.

### NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Wayne <wayne@procarcare.com.sg> **On Behalf Of** Claims

**Sent:** Friday, 9 September 2022 3:28 pm

**To:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

**Cc:** Claims <claims@procarcare.com.sg>

**Subject:** RE: SNM22D206321/C02/SFT6644B/TANCHC / RE: Arrange for survey - Acc on 02.09.2022 invlg SLF 7537 Z & SFT 6644 B

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Hi Jacqueline

Please proceed with Adrian Ling (LKK).

Appreciate if you can advise on the accident liability.

Thanks and regards

**Wayne Lim**

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716

M: +65 9125 0606 | T: +65 6741 5336 | F: +65 6741 4906

E: [claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)

W: [www.procarcare.com.sg](http://www.procarcare.com.sg)



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**From:** Jacqueline Tan [<mailto:jacqueline.tan@sg.cntaiping.com>]

**Sent:** Wednesday, September 7, 2022 10:20 AM

**To:** Claims <[claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)>

**Subject:** RE: SNM22D206321/C02/SFT6644B/TANCHC / RE: Arrange for survey - Acc on 02.09.2022 invlg SLF 7537 Z & SFT 6644 B

**Without Prejudice**

**Our reference: SNM22D206321/C02/SFT6644B/TANCHC**

**Your reference: SLF 7537 Z**

Dear Sirs,

**ACCIDENT INVOLVING SFT 6644 B & SLF 7537 Z ON 02/09/2022**

We refer to your email of 06/09/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Wednesday, 7 September 2022 10:09 am

**To:** Claims <[claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)>; Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Subject:** O/R: SNM22D206321/C02/SFT6644B/TANCHC / RE: Arrange for survey - Acc on 02.09.2022 invlg SLF 7537 Z & SFT 6644 B

Without Prejudice

Dear Jacqueline,

Please conduct PRS for SLF 7537 Z.

Note: officer in charge Jacqueline Tan 63896185.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Siew Chin <[siewchin@procarcare.com.sg](mailto:siewchin@procarcare.com.sg)> **On Behalf Of** Claims

**Sent:** Tuesday, 6 September 2022 1:22 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Claims <[claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)>

**Subject:** Arrange for survey - Acc on 02.09.2022 invlg SLF 7537 Z & SFT 6644 B

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Dear sirs

Please refer to attached and arrange for survey  
VEHICLE NOT IN WORKSHOP

Regards,

**Siew Chin**

Claims Advisory

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716

T: +65 6741 5336 | F: +65 6741 7208

E: [claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)

W: [www.procarcare.com.sg](http://www.procarcare.com.sg)



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