Veron Chen (LKKAuto)

From: Douglas Ong <douglas_ong@sg.msig-asia.com>

Sent: Wednesday, 5 October 2022 10:56 AM **To:** Cheng Hoe Motor Pte Ltd (AMK)

Cc: SUR

Subject: MSIG Claims Ref: 284088 -- RE: ENQUIRY OF LIABILITY - SLJ6850D (DOA:

21/08/2022)

Dear Dorlyn

Without Prejudice

Apologies for not reverting earlier.

We agree to do a direct settlement.

Please follow up with our surveyor thanks.

Best Regards

Douglas Ong

Claims Services (Motor)
D: 6012 1346 | douglas ong@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65

6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | <u>msig.com.sg</u>



A Member of



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From: Cheng Hoe Motor Pte Ltd (AMK) <chmamk@singnet.com.sg>

Sent: Wednesday, 5 October 2022 10:09 AM **To:** Douglas Ong <douglas_ong@sg.msig-asia.com>

Subject: Fwd: ENQUIRY OF LIABILITY - SLJ6850D (DOA: 21/08/2022)

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Hi Douglas,

Good morning to you.

Would appreciate your kind assistance to revert to our last email dated 10/09/2022 on case liability please.
Γhank you.
Rgds Dorlyn Li Cheng Hoe Motor Pte Ltd (AMK) Fel : 64812001
On Sat Sep 10 2022 10:34:59 GMT+0800 (Singapore Standard Time) Cheng Hoe Motor Pte Ltd (AMK) < chmamk@singnet.com.sg wrote: Original Message
Hi Douglas,
OUR CLIENT: SLJ6850D
DOA : 21/08/2022 @ 1600HR
YR INSURED : SCP6883J

Please assist to advise on liability and are you agree on DIRECT SETTLEMENT?		
Thank you.		
Regards Dorlyn Li Cheng Hoe Motor Pte Ltd (AMK)		
Tel :64812001 Fax : 64821296		

On Fri Sep 09 2022 16:49:14 GMT+0800 (Singapore Standard Time) Ong Zi Hui

<<u>zihui ong@sg.msig-asia.com</u>> wrote: ------ Original Message ------

Hi Dorlyn,
Thank you for your selection.
We will proceed to assign <u>LKK Auto Consultants Pte Ltd</u> via Merimen at our end and update you upon confirmation.
Please do not contact them directly to prevent confusion. Any arrangement or appointment of surveyor must come from MSIG.
Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Officer in charge is Douglas (douglas ong@sg.msig-asia.com) / 6594 2541.
Thank you.
mank you.
Ong Zi Hui
Admin Officer, Claims Serivces (In-House Survey)
Admin officer, claims servees (in Flouse survey)
D: +65 6643 1320 F: +65 6225 7402 <u>zihui_ong@sg.msig-asia.com</u>

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Join our mission in protecting our planet, please consider the environment before you print.

From:

Cheng Hoe Motor Pte Ltd (AMK) <chmamk@singnet.com.sg>

Sent: Friday, 9 September 2022 4:46 PM **To:** Ong Zi Hui < zihui_ong@sg.msig-asia.com **Cc:** Cheng Hoe < chmotor@singnet.com.sg

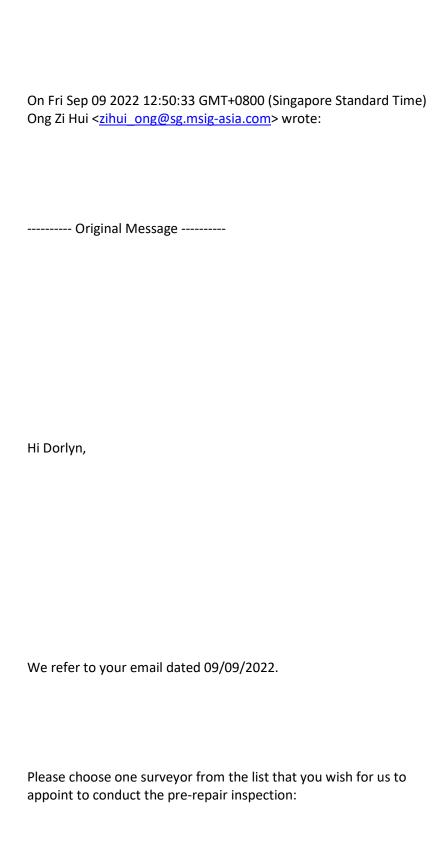
Subject: RE: Repair Survey (Single Joint Expert) / ENQUIRY OF LIABILITY - SLJ6850D

(DOA: 21/08/2022)

Hi Ms Ong,		
Our Selection as follow :		
1) LKK Auto Consultants Pte Ltd		

Be careful when you click any links or open any attachment(s).

Thank you.	
Dade	
Rgds	
Dorlyn Li	
Cheng Hoe Motor Pte Ltd (AMK)	
Tel: 64812001	



2)	
Formtea	am Consultancy Pte Ltd
3)	A-Pac Adjusters & Surveyors Pte Ltd

LKK Auto Consultants Pte Ltd

1)

5)	AutoProbe Consultants
٥)	Autoprobe Consultants
	itate an expeditious claim settlement, we hope you are ole for the above surveyor to be the SJE (Single Joint Expert).
	you may wish to nominate any of the 10 surveyors listed as the SJE, depending on their availability:

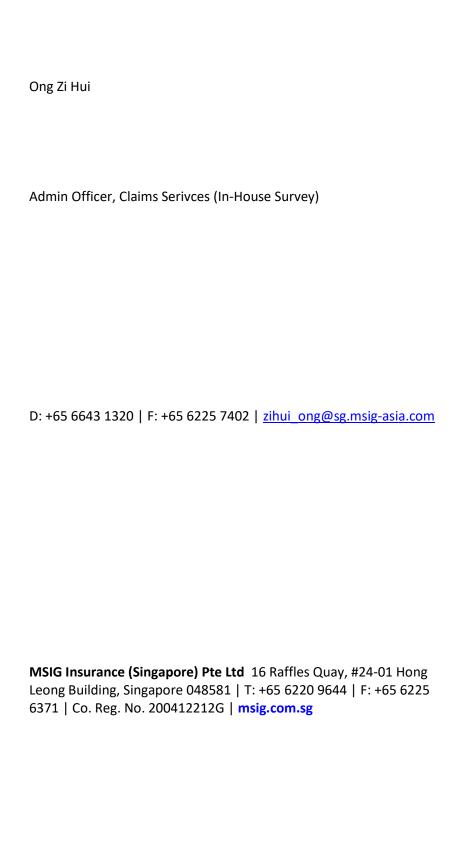
4)

Appraisal VP Pte Ltd

1. Xing Guo Qiang	
1. Kenneth Kong	6) Chow Bo Xiong
	7) TT Garajan
1. Marcus Chua	
8) Victor Png	
1. Ng You Han	
9)	
Tay Beng Hee	
1. Gary Soon	
10) Samuel Phun	

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to

our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.		
NB:		
 a. *Fast lane settlement is not applicable for cases that liability is in dispute* 		
a. If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.		
We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: motorsurvey@sg.msig-asia.com		
Thank you.		



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Join our mission in protecting our planet, please consider the environment before you print.
From:
Cheng Hoe Motor Pte Ltd (AMK) <chmamk@singnet.com.sg></chmamk@singnet.com.sg>
Sent: Friday, 9 September 2022 11:08 AM
То:

Claims SG <claims@sg.msig-asia.com>; Motor Survey

<motorsurvey@sg.msig-asia.com>; Cheng Hoe

<chmotor@singnet.com.sg>

DOA : 21/08/2022 @ 1600HR

OUR CLIENT: SLJ6850D

YR INSURED : SCP6883J (HUI BUEY TECK) (A) Kindly provide us your surveyor listing for the selection on the survey. (B) Also, please advise on liability and are you agree on DIRECT **SETTLEMENT?** Thank you.

Regards

Cheng Hoe Motor Pte Ltd

Tel:64812001

Fax: 64821296

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