

Veron Chen (LKKAUTO)

From: Douglas Ong <douglas_ong@sg.msig-asia.com>
Sent: Friday, 31 March 2023 10:16 AM
To: Veron Chen (LKKAUTO)
Cc: SUR
Subject: FW: MSIG Claims Ref: 284088 -- SLJ6850D @ Cheng Hoe Motor

Dear Veron

Thanks for beraing with us.

We agree with your adjustment. Please proceed.

Best Regards

Douglas Ong
Claims Services (Motor)
D: 6012 1346 | douglas_ong@sg.msig-asia.com
Please note my direct line has changed.



MSIG Insurance (Singapore) Pte Ltd 4 Shenton Way, #21-01 SGX Centre 2, Singapore 068807 | T: +65 6220 9644 |

F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Wednesday, March 29, 2023 1:44 PM
To: SUR <sur@lkkauto.com>; Douglas Ong <douglas_ong@sg.msig-asia.com>
Subject: FW: MSIG Claims Ref: 284088 -- SLJ6850D @ Cheng Hoe Motor

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Douglas,

Any updates.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Tuesday, March 28, 2023 12:05 PM

To: Douglas Ong <douglas_ong@sg.msig-asia.com>; SUR <sur@lkkauto.com>

Subject: RE: MSIG Claims Ref: 284088 -- SLJ6850D @ Cheng Hoe Motor

Dear Douglas,

Enclosed documents for your review SLJ 6850D

Please let us have your approval

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Douglas Ong <douglas_ong@sg.msig-asia.com>

Sent: Monday, March 27, 2023 11:43 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Subject: RE: MSIG Claims Ref: 284088 -- SLJ6850D @ Cheng Hoe Motor

Hi Veron

Any outcome?

Best Regards

Douglas Ong

Claims Services (Motor)

D: 6012 1346 | douglas_ong@sg.msig-asia.com

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F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](https://www.msig.com.sg)



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From: Shiao Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Tuesday, January 3, 2023 5:06 PM
To: Douglas Ong <douglas_ong@sg.msig-asia.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: FW: MSIG Claims Ref: 284088 -- SLJ6850D @ Cheng Hoe Motor

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Douglas,

Thank you for the email.

Dear Veron,

FYNA.

Best Regards,

Shiao Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Douglas Ong <douglas_ong@sg.msig-asia.com>
Sent: Tuesday, 3 January 2023 3:37 PM
To: Shiao Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: MSIG Claims Ref: 284088 -- SLJ6850D @ Cheng Hoe Motor

Hi Shiao Chan

Just to follow up . Kenneth Khong assigned.

We agreed direct settlement with Cheng Hoe already.

Survey report ok?

Best Regards

Douglas Ong

Claims Services (Motor)

D: 6012 1346 | douglas_ong@sq.msia-asia.com

Please note my direct line has changed.



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