

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

Date : 13.10.2022

Allianz Insurance Singapore Pte Ltd
79 Robinson Road
#09-01
Singapore 068897

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : SMD 560A / SMQ 9014H ON 04.09.2022

We are the authorized repair workshop for the owner of motor vehicle no: **SMD 560A**, which was involved in the captioned accident with your insured vehicle no: **SMQ 9014H**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$	4,494.00
2) Loss of Rental	\$	600.00
	<u>\$</u>	<u>5,094.00</u>

We enclosed herewith the following documents to support the claims:

- | | |
|------------------------------------|-----------------------------------|
| a) Final Repair Invoice | b) Car Rental Invoice / Agreement |
| c) Letter of Authorisation, etc... | d) GIA Report |
| e) I/C & Driving Licence | f) Insurance Certificate |
| g) Vehicle Registration Log Card | |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,

Jason Tang (jason@fastechnauto.com.sg)
For FASTECH AUTO PTE LTD

DATE : 17.09.2022

TO : Allianz Insurance Singapore Pte Ltd

RE : ACCIDENT INVOLVING VEHICLE NO. SMD 560A / SMD 9014H

ALONG Lorong Ong Lye

ON 04.09.2022

I/We, Ong Li Xuan Lilian

of (NRIC No./ROC No.) S7905601D

of 14A Pillai Road Singapore 535903

owner of vehicle no. SMD 560A in consideration of M/s FASTECH AUTO PTE LTD repairing my/our vehicle SMD 560A at my/our instruction and hereby authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever amount settled/payable by the Insurance Company and/or third party or to commence legal proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use, etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arisen therewith.

Signature of Owner : 

Name of Owner : Ong Li Xuan Lilian

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

Allianz Insurance Singapore Pte Ltd

79 Robinson Road

#09-01

Singapore 068897

Attn : Motor Claim Department

Tax Invoice : 23165

Date : 13.10.2022

Vehicle No : SMD 560A

Make/Model : CITROEN C4 CACTUS 1.2

Chassis/Eng# :

Accident Date : 04.09.2022

Claim No :

Reference : 0922 -23165

Policy No :

	Amount
To proceed on lump sum repair	S\$ 4200.00

E. & O. E.

Total : S\$ 4200.00

GST @ 7% : S\$ 294.00

Amount Due : S\$ 4494.00


for FASTECH AUTO PTE LTD

DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: ONG LI XUAN LILIAN

Invoice : DCR-2022-09-20

Date : 17.09.2022

Agreement No : 22474

Payment Terms : LOD

DESCRIPTION	AMOUNT
Rental charges for vehicle : <u>SMM 3427K</u> (0922-23165)	\$ 600.00
Rental Period from <u>13.09.2022</u> to <u>17.09.2022</u> .	
E. & O. E.	Total <u>\$ 600.00</u>

SZE LIN
for Dynamic Car Rental

Dynamic Car Rental

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

RENTAL TERMS AND CONDITIONS

No. **22474**

Name Ong Li Xuan Lilian			REG. No. SMM 3427K		MAKE MODEL:									
ADDRESS 14A Pillai Road					DIESEL		PETROL		E	1/4	1/2	3/4	F	
Singapore 535903			KM IN		DATE & TIME IN 17.09.2022 @ 09:30hrs									
			KM OUT		DATE & TIME OUT 13.09.2022 @ 10:00hrs									
			KM DRIVEN		TIME USED									
NAMED DRIVER S7905601D														
DRIVING LICENCE NO			DATE OF EXPIRY			PLACE OF ISSUE			HOURS		@S\$			
PASSPORT NO			DATE OF ISSUE			PLACE OF ISSUE			4 DAYS		@S\$ 150.00		\$ 600.00	
ADD NAMED DRIVER														
DRIVING LICENCE NO			DATE OF EXPIRY			PLACE OF ISSUE			MONTHS		@S\$			
PASSPORT NO			DATE OF ISSUE			PLACE OF ISSUE			BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.)		SUB-TOTAL			
IMPORTANT NOTES: This vehicle is licenced to carry 04 passenger only. No refund will be given for vehicle returns early. No refund will be given for period left in vehicle. Hirer is liable to pay loss of earnings while damaged vehicle is under repair. Hirer is liable to pay all parking fee and traffic summonese. Vehicle return during office hour only. No service on public holiday and Sunday. Geographical areas: Singapore & West Malaysia. Driver must be: a) 18 years old and above. b) Holding a valid relevant class of driving license. The vehicle is strictly to be driven by the person to whom it is hired to and the additional driver named in the agreement. The hirer is not allowed to sub-let the vehicle to another party and subletting is not covered.														
ADDITIONAL CONDITIONS: COMPREHENSIVE COVERED EXCESS: *Section I – Used in S'pore only : SGD 2000.00 *Section I – Used outside S'pore : SGD 4000.00 *Section II – Used in S'pore only : SGD 1500.00 *Section II – Used outside S'pore : SGD 3000.00 *W/screen Excess In S'pore : SGD 100.00 *W/screen Excess Outside S'pore : SGD 100.00 THIRD PARTY COVERED EXCESS: *Hirer must bear all costs to the damages of the return vehicle. *Section II – Used in S'pore only : SGD 1500.00 *Hirer must bear all costs to the damages of the return vehicle. *Section II – Used outside S'pore : SGD 3000.00 YOUNG AND INEXPERIENCE DRIVER Hirer or any authorized driver who is aged 22 years old (on the date of accident) and below or possess only 18 month or less driving experience. COMPREHENSIVE COVERED EXCESS: (YOUNG AND INEXPERIENCE DRIVER) *Section I – Used in S'pore only : SGD 6000.00 *Section I – Used outside S'pore : SGD 12,000.00 *Section II – Used in S'pore only : SGD 6000.00 *Section II – Used outside S'pore : SGD 12,000.00 *W/screen Excess In S'pore : SGD 100.00 *W/screen Excess Outside S'pore : SGD 100.00 THIRD PARTY COVERED EXCESS: (YOUNG AND INEXPERIENCE DRIVER) *Hirer must bear all costs to the damages of the return vehicle. *Section II – Used in S'pore only : SGD 6000.00 *Hirer must bear all costs to the damage of the return vehicle. *Section II – Used outside S'pore : SGD 12,000.00 Hirer is responsible for any costs to the THIRD PARTY DAMAGE / INJURY claims.														
PER DAY \$					PER WEEK \$					PER MONTH \$				
BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR PERSONAL ACCIDENT INSURANCE (P.A.I.)														
PER DAY \$					PER WEEK \$					PER MONTH \$				
PREPAYMENT					TOTAL CHARGE									
CHECK					DEPOSIT									
CASH														
RECEIPT NO.					NETT CHARGE									
AMOUNT DUE / REFUND														

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES OF THIS RENTAL AGREEMENT AND AGREE THEREOF.

SIGNED BY THE PARTIES HERETO ON THE **13/09/2022 - 17/09/2022** DAY OF **10am 730am**

X

RENTER'S/DRIVER'S SIGNATURE

X

DYNAMIC CAR RENTAL

Hsiao Tong (LKKAuto)

From: Siow Szelin <szelin.siow@fastechauto.com.sg>
Sent: Tuesday, 7 March 2023 11:10 AM
To: Hsiao Tong (LKKAuto)
Cc: Jason; Admin A
Subject: RE: FASTECH REF: SMD 560A DOA: 04.09.2022 YOUR REF: SMQ 9014H

Without Prejudice

Dear Hsiao Tong,

As requested, please refer to the information for your attention:

Company Name :	Fastech Auto Pte Ltd
Bank Name :	Oversea-Chinese Banking Corporation Limited
Bank Account Number :	665438008001
Bank Code :	7339
Branch Code :	665
Swift Code :	OCBCSGSG

Thank you

Best Regards,
Szelin
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Tuesday, March 7, 2023 10:52
To: Siow Szelin <szelin.siow@fastechauto.com.sg>
Cc: Jason <Jason@fastechauto.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: FASTECH REF: SMD 560A DOA: 04.09.2022 YOUR REF: SMQ 9014H

'WITHOUT PREJUDICE' **SAVE AS TO COSTS**

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$4,680.00 (all in)** in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **04 Sept 2022**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Siow Szelin <szelin.siow@fastechauto.com.sg>

Sent: Monday, March 6, 2023 5:17 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Jason <Jason@fastechauto.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: FASTECH REF: SMD 560A DOA: 04.09.2022 YOUR REF: SMQ 9014H

Without Prejudice

Dear Hsiao Tong,

We are pleased to accept your offer of **S\$ 4,680.00 (all-in)** for my client's vehicle property claim.

Thank you

Best Regards,

Szelin

Fastech Auto Pte Ltd

1 Kaki Bukit Avenue 6 #01-48

Autobay Singapore 417883

Tel: 6746 5405

Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Monday, March 6, 2023 15:44
To: Siow Szelin <szelin.siow@fastechauto.com.sg>
Cc: Jason <Jason@fastechauto.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: FASTECH REF: SMD 560A DOA: 04.09.2022 YOUR REF: SMQ 9014H

WITHOUT PREJUDICE

DEAR SIRs,

We refer to the above matter.

We propose settlement at a global sum of **\$4,680.00(all-in)**.

Please confirm acceptance.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Siow Szelin <szelin.siow@fastechauto.com.sg>
Sent: Thursday, February 16, 2023 11:36 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Jason <Jason@fastechauto.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: FASTECH REF: SMD 560A DOA: 04.09.2022 YOUR REF: SMQ 9014H

Without Prejuice

Dear Hsiao Tong,

We are unable to accept your global sum, therefore we are counter proposing at global sum of **S\$ 5,000.00(all-in)** for our client' s vehicle property claim.

Thank you.

Best Regards,

Szelin

Fastech Auto Pte Ltd

1 Kaki Bukit Avenue 6 #01-48

Autobay Singapore 417883

Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Thursday, February 16, 2023 11:00
To: Siow Szelin <szelin.siow@fastechauto.com.sg>
Cc: Jason <Jason@fastechauto.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: FASTECH REF: SMD 560A DOA: 04.09.2022 YOUR REF: SMQ 9014H

WITHOUT PREJUDICE

DEAR SIRs,

We refer to the above matter.

We propose settlement at a global sum of **\$4,440.00(all-in)**.

Please confirm acceptance.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Siow Szelin <szelin.siow@fastechauto.com.sg>
Sent: Friday, October 14, 2022 2:30 PM
To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Cc: Jason <Jason@fastechauto.com.sg>
Subject: FASTECH REF: SMD 560A DOA: 04.09.2022 YOUR REF: SMQ 9014H

Without Prejudice

Dear Asher,

Enclosed with LOD documents to support the claim.

Kindly look into the matter and let us hear from you on the settlement as soon possible.

Thank you

Best Regards,
Szelin
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 16 February 2023 10:58 AM
To: REPORTING.GT@GMAIL.COM
Subject: ACCIDENT INVOLVING SMQ9014H(ALLIANZ) AND SMD560A AT/ALONG LOR ONG LYE ON 04/09/2022

PW CARZ PTE LTD [By Email Only]
DRIVER: SURESHWARAN TAMBI, MIKE

Dear Sir/Madam,

You Ref: SMQ9014H
Our Ref: CC4/AIS22008892/Uea3
ACCIDENT INVOLVING SMQ9014H(ALLIANZ) AND SMD560A AT/ALONG LOR ONG LYE ON 04/09/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd to deal with the third party claim against your policy.

We have received a claim from SMD560A against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to Allianz and acknowledged by Allianz.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to customerservice@allianz.com.sg or deliver it by hand to Allianz Customer Care Centre.

This letter should **not** be regarded as a waiver by Allianz of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at 6742 3197 or chewht@lkkauto.com.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	09 Sep 2022 17:19	Clim Dtl Modified	Claimant's Name: -> ONG LI XUAN LILIAN. Claimant's ID: -> S7905601D.	[A] HOW MEI KWAN
2	09 Sep 2022 17:19	Clim Veh Model Changed	(206761) CITROEN C4 CACTUS 1.2 AT6 (A).	[A] HOW MEI KWAN
3	09 Sep 2022 17:19	Clim Created	Reg No: SMD560A. Acct Date: 2022/09/04. Claim Type: TP. Insurer: Allianz Insurance Singapore Pte. Ltd. (HQ). TP Insurer: Income Insurance Limited (HQ). Workshop: Fastech Auto Pte Ltd (HQ)	[A] HOW MEI KWAN
4	09 Sep 2022 17:19	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	09 Sep 2022 17:19	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/09/20	[A] HOW MEI KWAN
6	09 Sep 2022 17:19	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	09 Sep 2022 17:19	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
8	05 Dec 2022 12:02	Adj Mandate Request	Cur.Req:4894.00:Liability: 100%. Insured driver turned out from minor road and collided with third party. Liability is not in our driver's favour. We seek your mandate at \$4,894.00(all-in). TP-Mandate IA had been uploaded in Merimen.	[A] CHEW HSIAO TONG
9	09 Feb 2023 10:18	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/09/20. Mandate Remarks: Agreed,OI turning out to major road. Start Offer with -10% of COR before moving upwards	[I] Faiz Rosli
10	09 Feb 2023 10:18	Adj Mandate Set	Approved:4894.00:Agreed,OI turning out to major road. Start Offer with -10% of COR before moving upwards	[I] Faiz Rosli

Date From   Date To   Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2841551	09 Sep 2022 17:19:13	TP Case (Insurer)	Motor	Allianz Insurance Singapore Pte. Ltd. (HQ)	Allianz Insurance Singapore Pte. Ltd. (HQ)	SMD560A		xx.xx