

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

Date : 13.10.2022

Allianz Insurance Singapore Pte Ltd
79 Robinson Road
#09-01
Singapore 068897

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : SMD 560A / SMQ 9014H ON 04.09.2022

We are the authorized repair workshop for the owner of motor vehicle no: **SMD 560A**, which was involved in the captioned accident with your insured vehicle no: **SMQ 9014H**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$	4,494.00
2) Loss of Rental	\$	600.00
	<u>\$</u>	<u>5,094.00</u>

We enclosed herewith the following documents to support the claims:

- | | |
|------------------------------------|-----------------------------------|
| a) Final Repair Invoice | b) Car Rental Invoice / Agreement |
| c) Letter of Authorisation, etc... | d) GIA Report |
| e) I/C & Driving Licence | f) Insurance Certificate |
| g) Vehicle Registration Log Card | |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.
Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)
For FASTECH AUTO PTE LTD

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

Allianz Insurance Singapore Pte Ltd

79 Robinson Road

#09-01

Singapore 068897

Attn : Motor Claim Department

Tax Invoice : 23165

Date : 13.10.2022

Vehicle No : SMD 560A

Make/Model : CITROEN C4 CACTUS 1.2

Chassis/Eng# :

Accident Date : 04.09.2022

Claim No :

Reference : 0922 -23165

Policy No :

	Amount
To proceed on lump sum repair	S\$ 4200.00

E. & O. E.

Total : S\$ 4200.00

GST @ 7% : S\$ 294.00

Amount Due : **S\$ 4494.00**


for FASTECH AUTO PTE LTD

DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: ONG LI XUAN LILIAN

Invoice : DCR-2022-09-20

Date : 17.09.2022

Agreement No : 22474

Payment Terms : LOD

DESCRIPTION	AMOUNT
Rental charges for vehicle : <u>SMM 3427K</u> (0922-23165)	\$ 600.00
Rental Period from <u>13.09.2022</u> to <u>17.09.2022</u> .	
E. & O. E.	Total <u>\$ 600.00</u>

SZE LIN
for Dynamic Car Rental

Dynamic Car Rental

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

RENTAL TERMS AND CONDITIONS

No. **22474**

Name Ong Li Xuan Lilian			REG. No. SMM 3427K		MAKE MODEL:	
ADDRESS 14A Pillai Road			DIESEL		PETROL	E 1/4 1/2 3/4 F
Singapore 535903			KM IN		DATE & TIME IN 17.09.2022 @ 09:30hrs	
			KM OUT		DATE & TIME OUT 13.09.2022 @ 10:00hrs	
			KM DRIVEN		TIME USED	
NAMED DRIVER S7905601D						
DRIVING LICENCE NO	DATE OF EXPIRY	PLACE OF ISSUE	HOURS		@S\$	
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE	4 DAYS		@S\$ 150.00 \$ 600.00	
ADD NAMED DRIVER			WEEKS		@S\$	
DRIVING LICENCE NO	DATE OF EXPIRY	PLACE OF ISSUE	MONTHS		@S\$	
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE	BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.)		SUB-TOTAL	
IMPORTANT NOTES:						
This vehicle is licenced to carry 04 passenger only. No refund will be given for vehicle returns early. No refund will be given for period left in vehicle. Hirer is liable to pay loss of earnings while damaged vehicle is under repair. Hirer is liable to pay all parking fee and traffic summonese. Vehicle return during office hour only. No service on public holiday and Sunday. Geographical areas: Singapore & West Malaysia. Driver must be: a) 18 years old and above. b) Holding a valid relevant class of driving license. The vehicle is strictly to be driven by the person to whom it is hired to and the additional driver named in the agreement. The hirer is not allowed to sub-let the vehicle to another party and subletting is not covered.					TOTAL RENTAL \$ 600.00	
					DELIVERY FEE	
					COLLECTION FEE	
ADDITIONAL CONDITIONS:			X			
COMPREHENSIVE COVERED EXCESS:			PER DAY \$		PER WEEK \$	
*Section I - Used in S'pore only : SGD 2000.00					PER MONTH \$	
*Section II - Used in S'pore only : SGD 1500.00						
*W/screen Excess In S'pore : SGD 100.00						
*Section I - Used outside S'pore : SGD 4000.00						
*Section II - Used outside S'pore : SGD 3000.00						
*W/screen Excess Outside S'pore : SGD 100.00						
THIRD PARTY COVERED EXCESS:			X			
*Hirer must bear all costs to the damages of the return vehicle.			PER DAY \$		PER WEEK \$	
*Section II - Used in S'pore only : SGD 1500.00					PER MONTH \$	
*Hirer must bear all costs to the damages of the return vehicle.						
*Section II - Used outside S'pore : SGD 3000.00						
YOUNG AND INEXPERIENCE DRIVER						
Hirer or any authorized driver who is aged 22 years old (on the date of accident) and below or possess only 18 month or less driving experience.						
COMPREHENSIVE COVERED EXCESS: (YOUNG AND INEXPERIENCE DRIVER)			PREPAYMENT		TOTAL CHARGE	
*Section I - Used in S'pore only : SGD 6000.00						
*Section II - Used in S'pore only : SGD 6000.00			CHECK		DEPOSIT	
*W/screen Excess In S'pore : SGD 100.00						
*Section I - Used outside S'pore : SGD 12,000.00			CASH			
*Section II - Used outside S'pore : SGD 12,000.00						
*W/screen Excess Outside S'pore : SGD 100.00			RECEIPT NO.		NETT CHARGE	
THIRD PARTY COVERED EXCESS: (YOUNG AND INEXPERIENCE DRIVER)						
*Hirer must bear all costs to the damages of the return vehicle.						
*Section II - Used in S'pore only : SGD 6000.00						
*Hirer must bear all costs to the damage of the return vehicle.						
*Section II - Used outside S'pore : SGD 12,000.00						
Hirer is responsible for any costs to the THIRD PARTY DAMAGE / INJURY claims.			AMOUNT DUE / REFUND			

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES OF THIS RENTAL AGREEMENT AND AGREE THEREOF.

SIGNED BY THE PARTIES HERETO ON THE **13/09/2022 - 17/09/2022** DAY OF **10am 730am**

X

RENTER'S/DRIVER'S SIGNATURE

X

DYNAMIC CAR RENTAL

DATE : 17.09.2022

TO : Allianz Insurance Singapore Pte Ltd

RE : ACCIDENT INVOLVING VEHICLE NO. SMD 560A / SMD 9014H

ALONG Lorong Ong Lye

ON 04.09.2022

I/We, Ong Li Xuan Lilian

of (NRIC No./ROC No.) S7905601D

of 14A Pillai Road Singapore 535903

owner of vehicle no. SMD 560A in consideration of M/s FASTECH AUTO PTE LTD repairing my/our vehicle SMD 560A at my/our instruction and hereby authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever amount settled/payable by the Insurance Company and/or third party or to commence legal proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use, etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arisen therewith.

Signature of Owner : 

Name of Owner : Ong Li Xuan Lilian

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Actual Driver
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date of Submission	05/09/2022 15:50 (SGT)
Reported by	Both
Date of Accident	04/09/2022 14:00 (SGT)
Exact Location of Accident	Singapore
Additional Location Information	LORONG ONG LYE
Country/State of Loss	Singapore

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMD560A
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INSURED/POLICYHOLDER

Is company?	No
Name Of Registered Owner	ONG LI XUAN LILIAN
NRIC No	S7905601D
Email Address	ong.lilian@yahoo.com
Mobile Phone No	(Phone) +65-97321526
Alternative Phone No	

VEHICLE PARTICULARS

Manufacturer	Citroen
Model	C4
Variant	
Exact purpose for which vehicle was being used at time of accident	Private use
Are you claiming under your own insurance policy for repair to your vehicle?	No - Claiming third party
Vehicle Category	Private car
Transmission	Auto
CC	1200

INSURANCE COMPANY

Name of Insurance Company	Income Insurance Limited
Policy Number / Cover Note Number	5128806641

DRIVER

Name of Driver	ONG LI XUAN LILIAN
NRIC No	S7905601D
Date Of Birth	23/02/1979
Occupation	Indoor

Date Of Driving Pass	05/02/2003
Driving experience	19 YEARS AND 7 MONTHS
Gender	Female
Mobile Number	(Phone) +65-97321526
Alt. Phone Number	-
Email Address	ong.lilian@yahoo.com
Address	14A PILLAI ROAD
Address complement	-
Postcode	535903
Is the driver the policyholder?	Yes
If No, Relationship of the Driver with the Insured	-
Does Driver Own Other Vehicles?	No
Vehicle Registration Number of Other Vehicle Owned by Driver	-
Insurance Company of Other Vehicle Owned by Driver	-

GENERAL INFORMATION OF THE ACCIDENT

Type of Accident	Collision - Major/Minor Rd
Weather Conditions	Raining
Road Surface	Wet

OTHER INFORMATION

Was any foreign vehicle involved in the accident?	No
Number of vehicles involved in the accident	2
Was anybody injured in the Accident?	No
Was any injured conveyed to hospital by ambulance?	-
Was any other vehicle or property damaged?	Yes
Number of Passengers (Including Driver)	2
Has the driver been approached by unknown person(s) soliciting/offering accident claims assistance?	No
Translator's name	-
Translator's ID	-
Translator's phone number	-
Translator's email	-
Original language used in the statement	-

PASSENGER 1

Name	Passenger
Gender	Female

DETAILS OF POLICE ACTION

Was the accident reported to the police?	No
Was notice of intended Prosecution given?	No
If yes, against whom?	-

CIRCUMSTANCES OF ACCIDENT

REFER TO SKETCH PLAN

ATTACHMENT(S)

Are accident photos available for attachment?	Yes
Was there any video captured by Car Camera?	No

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SMQ9014H
Vehicle Manufacturer	-
Vehicle Model	-
Vehicle Variant	-

Vehicle Colour	
Vehicle Category	Private car
Name of Driver	MIKE
Contact Number	(Phone) +65-97450976
Address	
Address complement	
Postcode	
Insurance Company Name	
Nature Of Damage	
Details of property damaged in accident	
No. Of Passenger (Including Driver)	

SKETCH PLAN

INCOME MOTOR SERVICE CENTRE

Report No: MT/

D.O.A: 04/09/2022

Time: 14:00 hrs

Report Date & Start Time: 05/09/2022 / 15:34

Vehicle No: SMD560A

Reporting Type: TP

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Actual Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Traffic Police Department for investigation.
6. This report will be forwarded by the insurers to the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that

(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:

- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
- (ii) investigating the accident and/or my claims;
- (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
- (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
- (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.

(collectively the "Purposes")

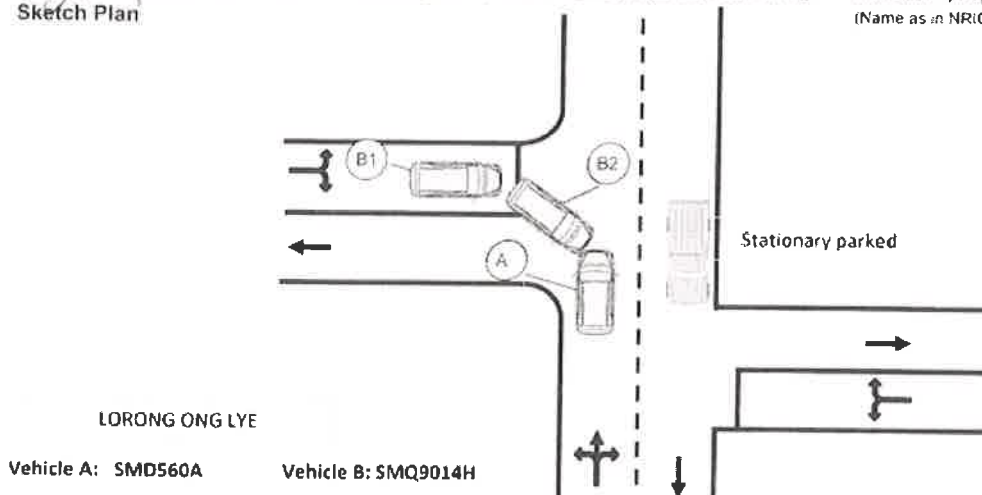
(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and

(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third-party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

05/09/22 / 15:34
Policyholder's Signature / Date & Time
Sketch Plan

05/09/22 / 15:34
Driver's Signature (if driver is not the policyholder) / Date & Time

Tang Chun Kiet (S098825)
Customer Care Executive
Motor Service Centre
Witnessed by Reporting Centre Personnel
(Name as in NRIC/ID card)




Describe Circumstances of the Accident


I was travelling straight ahead slowly as it was raining. Suddenly, vehicle B came out from the side road. Upon seeing this, I jammed my brakes trying to stop. However, vehicle B continued to drive into my lane as the other was blocked by a stationary parked lorry. Hence, this resulted in the right front of vehicle B to hit into the left front area of my vehicle A.

Declaration

I/We declare the foregoing particulars are true in every respect.


Policyholder's Signature / Date & Time
05/09/22 / 15:34

05/09/22 / 15:34
Driver's Signature (If driver is not the policyholder) / Date & Time

Tang Chun Kiet (S098825)
Customer Care Executive 
Motor Service Centre
Witnessed by Reporting Centre Personnel
(Name as in NRIC/ID card)

REPUBLIC OF SINGAPORE

NATIONAL DIGITAL IDENTITY CARD



For Insurance Reporting And
Claim Purposes Only



NAME

ONG LI XUAN LILIAN

NRIC NO.

S7905601D



DATE OF BIRTH

23 FEB 1979

SEX

FEMALE

NATIONALITY / CITIZENSHIP

SINGAPORE CITIZEN

DATE OF ISSUE

30 DEC 2010

ADDRESS

14A PILLAI ROAD

SINGAPORE 535903

^ Hide details



DRIVING LICENCE

REPUBLIC OF SINGAPORE



LICENCE NO.

S7905601D 

CLASS AND ISSUE DATE

3 • 05 FEB 2003

CERTIFICATE OF MERIT

NOT ELIGIBLE

DEMERIT POINTS

0

CARD SERIAL NO.

002813801D

^ Hide details



For Insurance
Claims
2003-2004

Certificate of Insurance

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
ROAD TRANSPORT (AMENDMENT) ACT, 2019 (MALAYSIA)
MOTOR VEHICLES (THIRD PARTY RISKS) RULES, 1959 (MALAYSIA)

Certificate Number: 5128806641

Cover : drivo CLASSIC

1. Index mark and Registration Number of Vehicle : **SMD560A**
Chassis Number : VF70PHNZWJE504483
2. Name of Policyholder : **ONG LI XUAN LILIAN**
3. Effective Date of Insurance : **31 Jul 2022**
4. Expiry Date of Insurance : **30 Jul 2023**
5. Persons or Classes of Persons entitled to drive#
(a) The Policyholder.
(b) Any other person who is driving on the Policyholder's order or with his/her permission.
Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.
6. Limitations as to Use#
(a) Use for social domestic and pleasure purposes and in connection with the Policyholder's business or profession.

This Policy does not cover

- (a) Use for hire or reward.
- (b) Use for racing, pace-making, reliability trial or speed-testing.
- (c) Use for the carriage of goods (other than samples) in connection with any trade or business.
- (d) Use for any purpose in connection with the Motor Trade.

Limitations rendered inoperative by Section 8 of the Motor Vehicle (Third Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

This Policy, the Schedule, Endorsement and the Certificate of Insurance are to be read together as one document.

EXCESS (SECTION 1)	: S\$600
EXCESS (SECTION 2)	: N/A
WINDSCREEN EXCESS	: S\$100
ADDITIONAL EXCESS	: N/A
UNNAMED DRIVER EXCESS	: PLEASE REFER OVERLEAF
REPAIR AT OWNER'S PREFERRED WORKSHOP	: NO
INSURE WITH COE	: YES
NCD PROTECTION	: YES
ROADSIDE ASSISTANCE AND WELLNESS COVER	: YES
TRANSPORT ALLOWANCE	: NO
EXCESS WAIVER	: NO
PRIMARY DRIVER	: ONG LI XUAN LILIAN
NAMED DRIVER (1)	: N/A
NAMED DRIVER (2)	: N/A
HIRE PURCHASE COMPANY	: UNITED OVERSEAS BANK LIMITED
SUM INSURED	: MARKET VALUE OF INSURED VEHICLE AT TIME OF LOSS

I/We hereby Certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)

Agency : ONE-STOP INSURANCE AGENCY (00000571115)

Date of Issue : 08 Jul 2022 11:55 hrs

For NTUC INCOME INSURANCE CO-OPERATIVE LIMITED



Chief Executive

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	601D
Vehicle Details	
Vehicle No.:	SMD560A
Vehicle to be Exported:	No
Intended Deregistration Date:	08 Sep 2022
Vehicle Make:	CITROEN
Vehicle Model:	C4 CACTUS 1.2 AT6
Primary Colour:	Purple
Secondary Colour:	Black
Manufacturing Year:	2018
Engine No.:	10XVA10930682
Chassis No.:	VF70PHNZWJE504483
Maximum Power Output:	81.0 kW (108 bhp)
Open Market Value:	\$18,278.00
Original Registration Date:	31 Jul 2018
First Registration Date:	31 Jul 2018
Transfer Count:	0
Actual ARF Paid:	\$18,278.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	30 Jul 2028
PARF Rebate Amount:	\$13,708.00
Intended COE Rebate Details	
COE Expiry Date:	30 Jul 2028
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$32,699.00
COE Rebate Amount:	\$19,267.00
Total Rebate Amount:	\$32,975.00

The information contained herein is correct as at 08 Sep 2022

OK