

China Taiping Insurance (Singapore) Pte Ltd
No. 3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

2/11/2022

Attn: HSIAO TONG
Motor Claims Dept

LETTER OF DEMAND

Our Ref : SMA7193X (1233) Your Ref : -

Dear Sir,

VEHICLE # : SMA7193X
ACCIDENT INVOLVING : SMA7193X & SJJ2269H ALONG BALESTIER ROAD JALAN KEBUN LIMAU
ON 28/7/22

COST OF REPAIR	\$3,900.00 (As agreed)
RENTAL	\$513.60
LTA & GIA SEARCH	\$31.00

COST OF REPAIR ADD GST 7% \$273.00

TOTAL \$4,717.60

Four Thousand Seven Hundred Seventeen Singapore Dollars and Sixty Cents Only

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5) .

For your prompt payment.
Thank you.

Yours faithfully,
Ryder Auto Pte Ltd



Chan San Choon
Director
DipEng, AAE MIMI, MSAE(Aust)



LETTER OF AUTHORISATION

To: Ryder Auto Pte Ltd

Re: ACCIDENT ON 28/7/2022 INVOLVING SMA7193X SJJ2269H

ALONG / AT

BALESTIER ROAD JALAN KEBUN LIMAU

I/We WONG KAIJIE, ALLAN (NRIC No. S8127488F)

of BLK 157 ANG MO KIO AVE 4 #04-560

1. The owner of motor vehicle no. SMA7193X hereby authorise **Ryder Auto Pte Ltd** to commence repairs of the said vehicle forthwith. I/We agree to assign the whole proceeds of my/our third party claim to **Ryder Auto Pte Ltd** including any claim for Loss of Use if a vehicle had been provided by **Ryder Auto Pte Ltd** during the period of repairs to my/our vehicle if applicable. My/our solicitors (to be appointed by **Ryder Auto Pte Ltd** on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to **Ryder Auto Pte Ltd** after deduction of their cost on a solicitor & client basis. **I/We undertake to co-operate fully with Ryder Auto Pte Ltd and/or my/our solicitors and also with a true Motor Accident Report/Police Report until the claim to a successful conclusion including court proceedings, failing which, I/We undertake to bear repair costs, rental, legal costs and any other incidentals incurred.**
2. If the 3rd party claim is unsuccessful or partly successful as the case may be, I/we hereby instruct and authorise **Ryder Auto Pte Ltd** to claim direct from my/our insurance company on my/our vehicle immediately without any delay.
3. If for any reason my/our insurer's are not willing to settle the repair costs either in part or in whole then I/ we undertake to pay **Ryder Auto Pte Ltd** the repair cost.
4. In alternative to serial number 2 and 3 above if the 3rd party claim fails or is only partly successful then I/we undertake to pay **Ryder Auto Pte Ltd** the difference in amount of the repair cost.
5. I/We authorise **Ryder Auto Pte Ltd** to sign all discharge voucher/indemnity forms and all necessary papers on my/our behalf in connection with the above claim. **We confirm full discharge of all property damage claims upon signing of the discharge voucher by our repairer, Ryder Auto Pte Ltd.**
6. I/We also authorise **Ryder Auto Pte Ltd** to appoint such a firm of solicitors on my/our behalf as **Ryder Auto Pte Ltd** deem fit for the purpose of third party/own insurance claims.
7. I/We undertake to inform **Ryder Auto Pte Ltd** and/or the solicitors appointed by **Ryder Auto Pte Ltd** on my/our behalf in the event the third party's insurance company communicate with me/us directly by telephone or in writing and I/We further undertake not to accept any monies or other or settlement from the third party's insurers without first communicating with you.
8. In the event that third party insurer issued the **Agreed Settlement Cheque** to me/us, I/We undertake to either give the said cheque to **Ryder Auto Pte Ltd**, or bank into my/our account and re-issue the cheque amount to **Ryder Auto Pte Ltd**.

DATED THIS _____ DAY OF 28/7/2022

Signature of owner

(Company's stamp – if any)

Signature of Witness

Name of Witness

Ryder Auto Pte Ltd

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00069852000 Claim No : SNM22D205334/C02/SJJ2269H/LEWLC

Claimant : WONG KAIJIE, ALLAN

Amount : S\$4,632.00
SINGAPORE DOLLARS FOUR THOUSAND SIX HUNDRED THIRTY TWO ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMA7193X
Insured Vehicle No. : SJJ2269H

Date of Loss : 28/07/2022
Place of Accident : EXIT CTE - JLN KEBUN LIMAU TOWARDS BALESTIER ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : NURFASLINDA BINTE JA'AFAR
Driver Name : NURFASLINDA BINTE JA'AFAR

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

Table with 3 columns: Description, Unit, Amount. Rows include General Damages, Cost of Repair/Excess, Loss of Use/Rental/Earning, Investigation Results/Search Fees, Medical Reports/Expenses, Survey Fees/P.T. Fees/Towing, Cost including Disbursement, and a TOTAL row summing to S\$ 4,632.00.

Claimant Name : WONG KAIJIE, ALLAN

NRIC No : S8127488F

Signature : [Handwritten signature]

Date : 30/11/23

my execution of this Discharge Voucher is only for my claim for property damage and not prejudicial to any other claims arising from the same accident.

China Taiping Insurance (Singapore) Pte Ltd
No. 3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

2/11/2022

Attn: HSIAO TONG
Motor Claims Dept

TAX INVOICE

Our Ref : SMA7193X (1233) Your Ref : -

Dear Sir,

VEHICLE # : SMA7193X
ACCIDENT INVOLVING : SMA7193X & SJJ2269H ALONG BALESTIER ROAD JALAN KEBUN LIMAU
ON 28/7/22

COST OF REPAIR	\$3,900.00	(As agreed)
COST OF REPAIR ADD GST 7%	\$273.00	
TOTAL	\$4,173.00	

Four Thousand One Hundred Seventy-Three Singapore Dollars Only

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5) .

For your prompt payment.
Thank you.

Yours faithfully,
Ryder Auto Pte Ltd



Chan San Choon
Director
DipEng, AAE MIMI, MSAE(Aust)





UNIQUE TOURIST SERVICE (PTE) LTD

20, SIN MING LANE #08-51 MIDVIEW CITY SINGAPORE 573968
Tel: 6292 7656 Admin email: unigtour@singnet.com.sg

Co. Reg. No.: 197401067R
GST Reg. No.: M2-0019671-6

Mr Wong KaiJie, Allan
Blk 157 Ang Mo Kio Avenue 4
04-560
Singapore 560157

TAX INVOICE

NO. **WP/202707**

Date: 19.09.2022

DATE	PARTICULARS	@	\$	cts
	Rental of one unit Honda Vezel 1.5 Auto Registration no. SLA 7176 H self driven as from 12.09.2022 to 18.09.2022.			
	6 days at \$80.00 per day		\$	480.00
			\$	480.00
	Add GST at 7%		\$	33.60
	Amount Due		\$	<u>513.60</u>
	(SIN DOLLARS: FIVE HUNDRED THIRTEEN AND SIXTY CENTS ONLY)			
		Standard Rated Supplies:\$	480.00	
		Total Amount of GST:\$	33.60	


AUTHORISED SIGNATURE



UNIQUE TOURIST SERVICE (PTE) LTD.

SMH7R3X

20, Sin Ming Lane, #08-51, Midview City, Singapore 573968

TEL: 6292 7656 EMAIL: unigtour@singnet.com.sg

COMPANY REG NO: 197401067R

GST REG NO: M2-0019671-6

CAR RENTAL AGREEMENT

RA No. 23626

VEHICLE NO.

SLA 7176 H

MAKE/MODEL

HONDA VEZEL

NAME OF HIRER MR. WONG KAIJIE, ALLAN
 ADDRESS BLK 157 ANG MO KIO AVENUE 4
04-560 SINGAPORE 560157
 OFFICE TEL _____ RES TEL _____ HP 82389366
 NAMED DRIVER MR. WONG KAIJIE, ALLAN
 OCCUPATION _____ NATIONALITY S'POREAN
 PASSPORT / NRIC S 8127488F DATE OF BIRTH 010981
 DRIVING LIC NO. S 8157488F
 PLACE OF ISSUE S'PORE DATE PASS/EXPIRY 1 250903

ADDITIONAL NAMED DRIVER _____
 ADDRESS _____ SINGAPORE _____
 OFFICE TEL _____ RES TEL _____ HP _____
 OCCUPATION _____ NATIONALITY _____
 PASSPORT / NRIC _____ DATE OF BIRTH _____
 DRIVING LIC NO _____
 PLACE OF ISSUE _____ DATE PASS/EXPIRY _____

BY INITIATING MARK "X" HIRER AGREE TO PAY THE FOLLOWINGS
 A. COLLISION DAMAGE WAIVER (CDW) AT \$ _____ PER DAY / WEEK / MONTH "X"
 B. SURCHARGE OF \$ _____ FOR USE IN MALAYSIA FROM _____
 TO _____ "X"
 • THE HIRER IS RESPONSIBLE FOR ANY DAMAGES UP TO THE EXTENT OF TOTAL LOSS OF CAR, LOSS OF INCOME AND COST OF RECOVERY OF VEHICLE IF THE CAR IS DRIVEN INTO MALAYSIA WITHOUT PRIOR CONSENT FROM THE COMPANY.

COMPULSORY EXCESS, DOLLAR \$ 1200F
 NOTE: **HIRER IS LIABLE FOR ALL PARKING & TRAFFIC VIOLATIONS.**
YOUR ATTENTION IS DRAWN TO TERMS & CONDITIONS PRINTED OVERLEAF.

DATE OUT	<u>120922</u>	TIME OUT	<u>0910HRS</u>
PETROL OUT	E <u>1/4</u>	1/2	3/4 F
DATE IN	<u>180922</u>	TIME IN	<u>0930HRS</u>
PETROL IN	E <u>1/4</u>	1/2	3/4 F
RENTAL RATES:		\$	¢
MONTHLY	@ \$		
WEEKLY	@ \$		
DAILY	<u>6 @ \$ 80F</u>		<u>480.00</u>
C.D.W. FEE			
PETROL CONSUMPTION			
DELIVERY CHARGE			
COLLECTION CHARGE			
SUB-TOTAL			
GST @ <u>7%</u>			<u>33.60</u>
RENTAL DEPOSIT			
TOTAL:			<u>513.60</u>

DEPOSIT REFUND _____
 PAYMENT BY: BILL CO / CREDIT CARD / CASH _____
 ATTENDED BY: [Signature]
 OF UNIQUE TOURIST SERVICE (PTE) LTD

FOR SINGAPORE DRIVE ONLY

REPLACEMENT VEHICLE NO:

1.	ON	TIME	_____
2.	ON	TIME	_____
3.	ON	TIME	_____

DATE: _____ SIGNATURE OF HIRER [Signature]

DATE: _____ SIGNATURE OF HIRER [Signature]

**UNIQUE TOURIST SERVICE PTE LTD
20 SIN MING LANE #08-51, MIDVIEW CITY
SINGAPORE 573968**

Co's Registration No. 197401067R
GST Registration No. M2-0019671-6

Ryder Auto Pte Ltd
2 Kaki Bukit Avenue 2
02-19/22 AutoHub @ Kaki Bukit
Singapore 417921

Tax Invoice No. 225770

Date: 20.09.2022

Rental of one unit Honda Vezel 1.5 Auto
SLA 7176 H self driven by Mr Wong KaiJie, Allan
as from 12.09.2022 to 18.09.2022.

6 days at \$80.00 per day	\$ 480.00
	<hr/>
	\$ 480.00
Add GST at 7%	\$ 33.60
Amount Due	<hr/> <u>\$ 513.60</u>

(SIN DOLLARS: FIVE HUNDRED THIRTEEN AND SIXTY CENTS ONLY)

Standard Rated Supplies:\$ 480.00
Total Amount of GST:\$ 33.60


.....
Authorised Signature

Remarks : SMA 7193 X



RECORD MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

9 Temasek Boulevard, Suntec City Tower Two #42-01B
Singapore 038989
E-mail: gears-support@shift-technology.com
GST Registration: M400017735

TAX INVOICE

Date of Request: 07/09/2022

Your Ref No: SMA7193X

Dear Sir/Madam,

Date of Accident: 28/07/2022 00:00 (SGT)

Vehicle No: SMA7193X

Place of Accident: Singapore

With reference to your application for the accident report, we have attached the following accident report as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SJJ2269H	Singapore	(31.00)	1	(28.97)
GST Amount				(2.03)
Total Amount Due (GST Inclusive)				(31.00)

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank you.

This is a computer generated document and requires no signature.

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Thursday, 15 December 2022 11:21 AM
To: nurfaslindaj@gmail.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SJJ2269H (CHINA TAIPING) AND SMA7193X AT/ALONG EXIT CTE- JLN KEBUN LIMAU TOWARDS BALESTIER ROAD ON 28/07/2022

Our Ref: CC6/CTI22008866/Aea3q2

Insured Name : Nurfaslinda Binte Ja'afar
Insured Driver : Nurfaslinda Binte Ja'afar

Dear Sir/Madam,

ACCIDENT INVOLVING SJJ2269H (CHINA TAIPING) AND SMA7193X AT/ALONG EXIT CTE- JLN KEBUN LIMAU TOWARDS BALESTIER ROAD ON 28/07/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **SMA7193X** against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

EzLyna (LKKAuto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Wednesday, 4 January 2023 5:18 pm
To: EzLyna (LKKAuto); Admin A
Subject: RE: [Seek Mandate] OUR REF: SNM22D205334/C02/SJJ2269H/LEWLC & YOUR REF: CC6/CTI22008866/ea3-SMA7193X, TPP DIRECT SETTLEMENT

Hi Ezlyna

Pls proceed:

	Amount Revised
1. Cost of Repair	\$ 4,173.00 (inclusive of GST) , request for repair invoice
2. Loss of Rental (6 days x \$80) with GST	\$ 428.00 (5 days x \$80) with GST
4. LTA/GIA Search Fee	\$ 31.00
Total	\$ 4,632.00

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: EzLyna (LKKAuto) <ezlyna@lkkauto.com>
Sent: Thursday, 15 December 2022 11:48 am
To: Jenny Lew <jenny.lew@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Adeline Chng <adeline.chng@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: FW: [Seek Mandate] OUR REF: SNM22D205334/C02/SJJ2269H/LEWLC & YOUR REF: CC6/CTI22008866/ea3-SMA7193X, TPP DIRECT SETTLEMENT

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Jenny & Colleagues,

We refer to the email below, my apologies as accidentally used my ex-colleague's Ms Asher email. Re-forward content to seek mandate for your approval. Thank you.

Your ref: OUR REF: SNM22D205334/C02/SJJ2269H/LEWLC
LKK ref : CC6/CTI22008866/ea3

Dear Jenny,

ACCIDENT INVOLVING SJJ2269H (CHINA TAIPING) AND SMA7193X (TP) ON 28/07/2022

We refer to the above matter.

It is under BOLA 27 scenario. Insured rear ended Third Party's vehicle. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Ryder Auto Pte Ltd" at \$4,632.00 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 17,813.35	\$ 4,173.00 (inclusive of GST)
2. Loss of Rental (6 days x \$80) with GST	\$ 513.60	\$ 428.00 (5 days x \$80) with GST
4. LTA/GIA Search Fee	\$ 31.00	\$ 31.00
Total	\$ 18,357.95	\$ 4,632.00

Surveyor recommended 4 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 12/12/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)

Sent: Thursday, 15 December 2022 11:45 AM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Subject: RE: [Seek Mandate] OUR REF: SNM22D205334/C02/SJJ2269H/LEWLC & YOUR REF: CC6/CTI22008866/ea3-SMA7193X, TPP DIRECT SETTLEMENT

Your ref: OUR REF: SNM22D205334/C02/SJJ2269H/LEWLC

LKK ref : CC6/CTI22008866/ea3

Dear Jenny,

ACCIDENT INVOLVING SJJ2269H (CHINA TAIPING) AND SMA7193X (TP) ON 28/07/2022

We refer to the above matter.