


Borneo Motors

Borneo Motors (Singapore) Pte Ltd
 Inchcape Bodycare Centre
 Level 4, Inchcape Centre
 2 Pandan Crescent
 Singapore 128462
 Tel: +65 6631 1855/1500
 Fax: +65 6872 7260
www.borneomotors.com.sg

Our Ref: BMS2022/11/PD1031/DS (RY)

Your Ref: CC4/LPC22008865/pa3

04/11/2022

BY HAND (INS COPY)

M/S.LONPAC INSURANCE BERHAD C/O LKK AUTO CONSULTANTS PTE LTD

Attn : Officer In-Charge

Dept : Motor Claims

RE : ACCIDENT INVOLVING SFD8688X AND YN7644B ON 07/09/2022

Dear Officer,

We refer to the above captioned. (AMENDED COPY)

The accident was caused by the negligence of your insured and as a result, our client has incurred the following losses:

A. Repair Cost - \$6,333.40	B. LTA Search - \$2.00
C. Excess -	D. Loss of Use -
E. Loss of Rental - \$401.25(\$80.25x5days)	F. Others -
G. Medical Claims -	Total Claim - \$6,736.65
H. -Undertake By Claimant <input type="checkbox"/>	

We would appreciate if you could revert to us with an offer to settlement within **8 working weeks** as required under NIMA Protocol.

Enclosed are the following documents for your kind perusal:

- | | |
|----------------------------------|---------------------------------|
| (✓) Original Tax Invoice | (X) Discharge Voucher |
| (✓) Car Rental Invoice/Agreement | (X) Original Photograph X _____ |
| (✓) GIAS/Police Report/s | (X) Original/Photocopy Survey |
| (✓) Certificate of Insurance | (✓) LTA Search Fees |
| (✓) Letter of Authority | (X) Medical Receipt |

*Cheque is to be made payable to **BORNEO MOTORS (SINGAPORE) PTE LTD** & mail it to, Inchcape Bodycare Centre Level 4, Inchcape Centre, 2 Pandan Crescent, Singapore 128462, Attn: TPR Department*

Yours faithfully,

TPR Team

Claims Service Department

F:68727260 E: claimstatusenquiry@borneomotors.com.sg

(As this is a computer generated letter, no signature is required.)

LETTER OF AUTHORITY

ACCIDENT INVOLVING SFD 8688-X and YN 7644-Z on 7.9.2022
Own vehicle's number Other vehicle's number Date of accident

along UPPER SERANGOON & BANDARI PARK DRIVE 1

Accident location

BY THE LETTER OF AUTHORITY, I/we, CHOW JEW CHUAN JOSEPH - SXXXX 763-F
Name of Policy Holder & (IC/Passport/Company Registration) number

of 54 JALAN RIANG, SERANGOON PARK (S) 359019
Address of Policy Holder

owner of Vehicle Registration No. SFD 8688-X hereby appoint **BORNEO MOTORS (SINGAPORE) PTE LTD** (hereinafter refers to **BMS**), a company incorporated in Singapore and having its registered office at 33 Leng Kee Road, Singapore 159102, to do all or any of the following:

1. To submit, resolve and make any claims which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or **alternatively** under Insurance Policy number _____ taken up by *me/us and pay the compulsory excess in respect of the cost of repairs suffered by *me/us arising from the Accident (loss and damage).
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **BORNEO MOTORS (SINGAPORE) PTE LTD** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

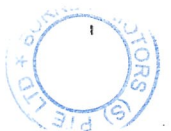
*I/We hereby further declare that the letter of authority hereby conferred shall remain irrevocable.

*I/We further confirm that the acceptance by **BMS** of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this 16th of the month SEPTEMBER Year 20 22.

Signed & Delivered By: 

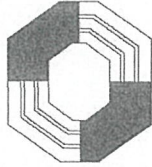
Witness By: 



(To be sign by the policy holder only)

**Please stamp the company chop for vehicle registered under a company's name

*delete as appropriate



LONPAC INSURANCE BHD

CLAIM NO : 22/22/22/VC05/026267
DATE : 03 FEB 2023

DISCHARGE VOUCHER

I/We, CHOW WENG FATT confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of YN7644B the sum of Singapore Dollar Six Thousand Seven Hundred Thirty Six and Cents Sixty Five Only (**\$6,736.65**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SFD8688X and YN7644B on 07/09/2022 along/at 30-50M BEFORE TRAFFIC LIGHTS AT JUNCTION BETWEEN UPPER SERANGOON AND BIDADARI PARK DRIVE 1.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ IT MENG LANDSCAPE & CONSTRUCTION PTE. LTD. AND/OR THARSEES CYRIL JOSEPH**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "**BORNEO MOTORS (S) PTE LTD**".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

26/02/2023

Signature of vehicle owner/Date

CHOW WENG FATT

26/02/2023

Name of vehicle owner /Date

This settlement does not preclude/prejudice the Claimant/Driver/Passenger for personal injury at a later date should such a claim arises.



Borneo Motors

Inchcape

Co. Reg No. : 196700086Z
GST Reg No. : MR-8500000-9
17 UBI ROAD 4
SINGAPORE 408611, Tel no.: 6631 1188



TOYOTA


TAX INVOICE

Account Details	Account No.	Customer Details
Lonpac Insurance Berhad 100 Beach Road #19-00 Shaw Tower Singapore 189702 Attn: Ms Lily Koh/Mr Chia	S1000007 / ICLPI1	Mr Chow Weng Fatt 54 Jalan Riang Serangoon Park Singapore 359019 Mobile: 96478122
	Document No. 39012931	
	Document Date 19/09/2022	

Year	Model	Variant	Reg. Date	Reg. No.	Kilometers	Wip No.	Order No. / Remarks
2	AXUH80R	ANXGB 1P	25/08/2021	SFD8688X	13308	22035	69DS/SFD8688X

Chassis No.	Engine No.	Terms	SA / Counter	Vehicle In	Collected On
JTEAD3BH90J000758	A25A0943780	60	Raymond Seah L M	12/09/2022 9.30	19/09/2022 13.42

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
1	Z	BP-SUNDRY-AI SUNDRIES TP VEH:YN7644B ACC DATE:07/09/2022 TP INS:LONPAC NO OF REPAIR DAYS:05 DATE-IN:12/09/2022 DATE SURVEY:12/09/2022 BY:LKK-TAUFIK AUTHORISED ON: -TP/DS CLAIM				30.00
2	B	BP-ECU2 TO RESET ECU AND REPROGRAMME	BP60			180.00
3	B	BP-LAB2 TO CHECK WIRING AND LIGHTING. TO FOCUS HEADLAMP.	*			122.40
4	B	BP-LAB2 TO REPLACE/REPAIR FRONT LH SIDE ACCIDENT DAMAGE PARTS. STRAIGHTEN/REALIGN ALL OTHER AFFECTED AREAS.	*			1440.00
5	3	BP-RES2 TO SPRAY PAINT ON FRONT LH SIDE ACCIDENT AFFECTED AREAS.	*			1770.00
6	S	PSP PER PANE LABOUR FOR PLATINUM SHINEPRO & SHINE PER PANEL APPLICATION	0619			274.77
7	1	T52119-4D977 COVER, FR BUMPER	1.00	676.60		676.60
8	2	T90467-05170 CLIP	2.00	2.80		5.60
9	3	T53802-48160 FENDER SUB-ASSY, FR	1.00	1360.60		1360.60
10	4	T75362-48080 PLATE, FR FENDER	1.00	59.10		59.10

For & on behalf of	Customer's Signature	Charge Summary	Total
Borneo Motors (Singapore) Pte Ltd			5,919.07
	Please acknowledge receipt of vehicle	Parts 2,101.90	GST 7.00% 414.33
		Labour 3,542.40	
		Sublet 274.77	Less 0.00
		Lubrication/Fluid 0.00	
		Others 0.00	Amount Due 6,333.40

Company Copy

POPULAR RENT A CAR PTE LTD
501 Guillemard Road Singapore 399840
Tel: 6742 8888 | Fax: 6743 3003
Co Reg No: 199608195Z
GST Reg No: 19-9608195-Z



Tax Invoice

MR CHOW WENG FATT

54 JALAN RIANG
Singapore 359019

Attn: CHOW WENG FATT

Ref: C/O BORNEO MOTORS (S) PTE LTD; INSURED VEHICLE NO:
SFD8688X

Invoice No. : INV22090238
Invoice Date : 19/09/2022
Due Date : 19/10/2022
VHA No : R22090071
Sales ID : S019 GINA YAO
Referral ID : AIGTP

Description	Amount(S\$)
Rental for 5 Days @ S\$75.00 per Day	375.00

Vehicle No : SLQ9002D
Vehicle Description : TOYOTA VIOS 1.5E CVT
Rental Period : 12/09/2022 16:40 to 17/09/2022 12:00

Subtotal : S\$ 375.00
GST 7.0% : S\$ 26.25

Total amount payable : S\$ 401.25

IMPORTANT

- Please remit payment within 7 days from the due date.
- An interest of 1.5% per month will be levied on all overdue amounts.
- All Cheques must be made payable to **POPULAR RENT A CAR PTE LTD**.
- Please write the **vehicle** and **invoice** number on the reverse of your cheque.

This is a computer generated document. No signature is required.

VEHICLE RENTAL AGREEMENT

No. R22090071

Date: 12 Sep 2022

HIRER'S PARTICULARS	VEHICLE PARTICULARS
Name (as in I/C) : CHOW WENG FATT	Vehicle No : SLQ9002D
NRIC/Passport No : S7075407Z	Make & Model : TOYOTA VIOS 1.5E CVT
Gender : Male	Date & Time Out : 12 Sep 2022 16:40
Address (Res) : 54 JALAN RIANG Singapore 359019	Hire Period Expiry : 19 Sep 2022 09:51
Driving Lic. No : S7075407Z	CDW (Collision Damage Waiver) : No
Passing Date : 01/01/2000	Malaysia Usage : No
Date of Birth : 12/09/1970	Excess : 1605 M'sia -
Res / Office Tel : 96478122	
Mobile : +6596478122	
Hirer is driver : Yes	
DRIVER'S PARTICULARS	PAYMENT AMOUNT
Name (as in I/C) : LIM GEOK LIAN	Daily 0.00
NRIC/Passport No : S7205030D	Weekly 0.00
Gender : Female	Monthly 0.00
Address (Res) : 54 JALAN RIANG Singapore 359019	CDW 0.00
Driving Lic. No : S7205030D	Delivery/Collection Service 0.00
Passing Date : 23/12/2000	Others 0.00
Date of Birth : 20/02/1972	SUB TOTAL 0.00
Res / Office Tel : 96586171	GST 0.00
Mobile : +6596586171	NETT AMOUNT 0.00
	SECURITY DEPOSIT 250.00
	Payment Mode : Visa
	Bank : -
	Expiry : -
	I.D. : -
	Rented out by : GINA YAO
	Sales ID : S019
ADDITIONAL DRIVER'S PARTICULARS	IMPORTANT
Name (as in I/C) : -	1. Only persons above 23 & below 60 years of age with more than 2 years driving experience, authorised, licensed and signing this agreement may drive the vehicle.
NRIC/Passport No : -	2. The hirer shall be liable for excess charges for any late return at the rate shown per hour or per day, inclusive of CDW and/or PAI where applicable.
Gender : -	3. Vehicle is strictly for singapore use only, and may not be driven out of Singapore without prior written consent of the company Car Club Pte Ltd.
Address (Res) : -	4. In case of accident, the hirer shall report to rental office IMMEDIATELY. If there is any bodily injury, a police report must be made within 24 hours.
Driving Lic. No : -	
Passing Date : -	
Date of Birth : -	
Res / Office Tel : -	
Mobile : -	
	24-HOUR ROAD SIDE ASSISTANCE 67415828

Acknowledgement

I have read and agree to the terms and conditions of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given Car Club Pte Ltd in connection with this agreement is true.

Hirer's Signature

Main Driver's
Signature

Rented out by
Staff Name: GINA
YAO

TERMS AND CONDITIONS FOR CAR RENTAL

Car Club Pte Ltd (hereinafter called "the Company" which expression shall where the context so admits include the Company's successors-in-title) hereby agrees to let and the hirer named herein (therein-after called "the Hirer") agrees to take on hire the motor vehicle described herein (hereinafter called "the said vehicle") subject to the following terms and conditions: -

1. The said vehicle (and all tools and accessories therein) is the property of the Company and the Hirer shall be a mere bailee thereof and no interest in it shall pass on to the Hirer.
2. The hiring shall commence on the date and at the time specified and shall continue for the period and end on the date and at the time stated unless extended or as expressly requested by the Hirer.
3. The Hirer shall pay in full the hire charge specified herein before the commencement of hiring. No part of such hire charge shall in any circumstances be refunded except at the discretion of the Company. All credit return is subject to the approval of General Manager.
4. If the Hirer shall fail to return the said vehicle at the expiration of the period of hire, then without prejudice to the other rights of the Company, the Hirer shall pay to the Company for every hour elapsing between the time of such expiration and the time the said vehicle is returned to the Company, such further other charge in accordance with the Company's current rate of hire charges or at such other rates as the Company may in its absolute discretion think fit. All charges and amounts due which are not paid when due shall bear an interest of 1.5% per month until they are paid. The Hirer shall upon termination of this Agreement pay to the Company all arrears of Rental and all other sums resulting from recovering the outstanding and unpaid together with interest thereon payable.
5. The said vehicle may only be driven by the Hirer or persons who have expressly designated and authorized therein (hereinafter called "the authorized driver"). The Hirer and the authorized driver must be in possession of a valid driving licence and shall at all times drive the said vehicle in a careful and skilful manner, observing the traffic regulations and laws and in the event of any breach thereof, the Hirer shall pay all fines, cost of repairs and penalties which may be incurred and shall also answer all Police and Traffic Court Summonses, Notices and Inquiries in connection therewith. Particular attention is to be accorded to the following: -
 - (i) The Hirer shall not carry load or passengers in excess of the Motor Vehicle's Licensed carrying capacity (i.e. one driver and four passengers);
 - (ii) The Hirer shall not drive the said vehicle whilst under the influence of intoxicating liquor or drugs;
 - (iii) **It is expressly forbidden to hire the said vehicle out to third persons or to let unauthorized persons or learners to use the said vehicle or to permit the said vehicle to be used for illegal purposes (for instance: in connection with theft, drug peddling or trafficking, smuggling or any other criminal activity) or the purposes of test or racing. Failure to comply may entail serious consequences as the Hirer assumes full responsibility and in the event of the said vehicle being seized, confiscated or forfeited as a result thereof, the Hirer shall indemnify the Company for all losses incurred including the value of the said vehicle.**
 - (iv) The Hirer and the authorized driver must be over 23 years of age and under 60 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be Borne by the Hirer.
6. The Hirer agrees that a punctured tyre, empty fuel tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the Company's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$50.00 per trip and any other external costs.
7. The Hirer or authorized driver shall report all accidents involving the said vehicle to the Company immediately and should there be bodily injuries also to the police not later than 24 hours after the accident. The Hirer or authorized driver shall not admit or compound any claim either partially or in full. Hirer is to secure the names and addresses of all witnesses as well as the registration number of all vehicles involved in the accident. All communications or letters received from the police or third parties are to be referred to the Company immediately. The Hirer shall not abandon the said vehicle without adequate provisions for safeguarding and security the same. Failure to comply with rule 5 and 7 will render Hirer liable for all cost and third party claims irrespective of CDW fee being paid.
8. The Company shall not under any circumstances be liable to make any payment to the Hirer in respect of or to indemnify the Hirer against any loss, injury or damage sustained by the Hirer or by any third party as result of the use of the said vehicle or as result of any defect therein and in taking delivery of the said vehicle the hirer shall be deemed to have satisfied himself that it is in all respects roadworthy and in a proper and safe condition.
9. If for any reason the vehicle described in the schedule of any other vehicle ordered by the Hirer prior to the commencement of the period of hire is not available at the time of such commencement, the Company shall have the right to replace the said vehicle with an alternative vehicle of similar seating capacity and performance and if no such alternative vehicle is available or if the Company shall decline to provide an alternative vehicle then the Hirer shall be repaid any hire charge and deposit (if any) paid by him after offsetting the rental charge and costs incurred but shall have no other claim of any kind whatsoever against the Company. However if no deposit is paid, Hirer must pay for rental charges incurred on demand.
10. The Hirer shall pay for the cost of fuel during the period of hiring PROVIDED ALWAYS that the Hirer having taken delivery of the said vehicle with a full tank of fuel shall return it likewise failing which the Company shall be entitled to refill the tank and the refilling cost including a 30% surcharge on top of the fuel, subject to a minimum of \$50 thereof shall be recoverable from the Hirer.
11. The vehicle is NOT covered by a motor insurance policy covering personal accident insurance for the Hirer, his passenger or authorized driver and the Company shall not be responsible for any liability claims, injuries or otherwise in connection with any accident death or the losses arising from the use of the vehicle. The Company may at the request of the Hirer and upon payment of the requisite charges arrange for separate personal accident coverage for bodily injury or death.
12. The said vehicle shall be covered under a Vehicle Insurance policy, which contains an excess Clause as Stipulated/Stated in the current Company's Car rental Standard Brochure Tariff. Paying the current premium rate per day for Collision Damage Waiver may reduce the excess Clause. For the category of vehicle hired Collision Damage Wavier does not cover Missing/Stolen vehicles' item
13. On or prior to the expiration of the period of hire, the Hirer shall return the said vehicle together with all tyres, tools, accessories and equipment to the Company at any of the Company's designated stations in as good order and condition as the said vehicle was when collected by the Hirer from the Company.
14. No relaxation forbearance or indulgence by the Company in enforcing any of the terms and conditions of this Agreement shall prejudice or affect the rights and powers of the Company hereunder nor shall any waiver or any breach operate as a waiver of any subsequent or continuing breach.
15. The Hirer is responsible for obtaining the required cash card with sufficient balance prior entry into any roads within the ERP system.
16. In the breach of the terms and conditions of the agreement the Company reserves the right to resume possession of the hired vehicle at anytime from the Hirer in the Company's interest without prejudice.
17. The Company shall not be liable to the Hirer or any person for any loss or damage whatsoever and howsoever caused or occasioned by reason of the Company resuming possession of the vehicle nor shall the Company be liable to any person for monies, goods, articles or things not belonging to the Company which are in or alleged to be in the vehicle at the time the Company resumes possession of the vehicle.
18. The Hirer shall not take the said vehicle outside mainland Singapore, Malaysia or any other territory outside Singapore without the written consent of the Company. Failure to comply with this term may entail serious, consequences and the Hirer shall assume personal and full responsibility and in the event of the said vehicle being damaged, seized, confiscated or forfeited as a result thereof, the Hirer shall indemnify the Company for all losses incurred including the value of the said vehicle.
19. That in addition, the Hirer shall be deemed to have extended the period of hire by reason of the Hirer's failure to return the said vehicle or continued possession and/or continued use of the said vehicle upon the same terms and contained herein. The Hirer shall also be bound by these terms and conditions in respect of any replacement vehicle hired in lieu of the said vehicle by means of new Rental Agreement or Replacement Voucher.
20. The Vehicles that are rented out to the Hirers may or may not be owned by Car Club Pte Ltd, and may be the property of the relevant car rental operators ("Car Club Partners") who have authorised Car Club Pte Ltd to utilise such Vehicles for the provision of services.
21. CONTRACT (RIGHTS OF THIRD PARTIES) ACT
21.1 Each of the Car Club Partner who is not a party to this Agreement shall be entitled to the benefit of Car Club's rights under the relevant terms of this Agreement, which shall include without limitation to the provisions relating to accident repair, insurance matters, refurbishment, cleaning, processing rentals and all car related matters. Such Car Club Partners shall be entitled to enforce the aforesaid provisions as if they were a party to this Agreement. Save as otherwise expressly provided in this Agreement, no person who is not a party to this Agreement may enforce or is entitled to the benefit of any provision of this Agreement.
21.2 The consent of the Car Club Partners shall not be required for any amendment to, termination, or rescission of this Agreement.


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

YN7644B

Date of Accident

07/09/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**Period of Insurance **01/04/2022 - 31/03/2023**Requested By **Ashlyn Chng (Borneo Motors P...**Requested Date **08/09/2022 14:42**

Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 20 January 2023 11:57 AM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG
Subject: FW: [SEEK MANDATE] - Direct Settlement (RS) - Accident involving SFD8688X & YN7644B DOA: 07.09.2022 *** LKK REF: CC4/LPC22008865/Tpa3

Lonpac External - General

Dear Hsiao Tong,

Please proceed as proposed.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Friday, 20 January 2023 10:58 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: [SEEK MANDATE] - Direct Settlement (RS) - Accident involving SFD8688X & YN7644B DOA: 07.09.2022 *** LKK REF: CC4/LPC22008865/Tpa3

Your ref: **22/22/22/VC05/026267**
LKK ref : CC4/LPC22008865/Tpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YN7644B(LONPAC) AND SFD8688X(TP) ON 07/09/2022

We refer to the above matter.

The accident occurred when our insured driver changed lane and collided with third party. We are of the view that liability is not on our driver favour.

We seek your approval to offer repairer "**BORNEO MOTORS (S) PTE LTD**" at **\$6,736.65(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (WITH GST)	\$ 16,524.83	\$ 6,333.40 (\$5,919.07 + 7%GST)
2. Loss of RENTAL (5days x \$75.00)(WITH GST)	\$ 401.25	\$ 401.25 (5DAYS X \$75.00)(WITH GST)

3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 16,928.08	<u>\$ 6,736.65</u>

Surveyor recommended 5days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 03/01/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, 15 September 2022 12:20 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: Direct Settlement (RS) - Accident involving SFD8688X & YN7644B DOA: 07.09.2022 *** LKK REF: CC4/LPC22008865/Tpa3

Lonpac External - General

Dear Mei Kwan,

Attached copy of insured report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: GERALD POH WEE BIN

Sent: Thursday, 15 September 2022 7:06 am

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Direct Settlement (RS) - Accident involving SFD8688X & YN7644B DOA: 07.09.2022 *** LKK REF: CC4/LPC22008865/Tpa3

Lonpac External - General

Our Ref: 22/22/22/VC05/026267

Dear Mei Kwan,

Our insured has not lodged the report and we are making enquiries.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 14 September 2022 5:21 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Direct Settlement (RS) - Accident involving SFD8688X & YN7644B DOA: 07.09.2022 *** LKK REF: CC4/LPC22008865/Tpa3

Dear Sir / Madam,

We refer to the above matter.

Please advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 13 September 2022 6:48 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Direct Settlement (RS) - Accident involving SFD8688X & YN7644B DOA: 07.09.2022 *** LKK REF: CC4/LPC22008865/Tpa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Thursday, 8 September 2022 3:41 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: Direct Settlement (RS) - Accident involving SFD8688X & YN7644B DOA: 07.09.2022

Dear Gerald,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, 8 September 2022 3:11 PM

To: 'assignments' <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>

Subject: FW: Direct Settlement (RS) - Accident involving SFD8688X & YN7644B DOA: 07.09.2022

Lonpac External - General

Our Ref: TBA

Dear Yan,

FYNA. Insured yet to report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>

Sent: Thursday, 8 September 2022 2:43 pm

To: MT_Claim_SG <mt_claim@lonpac.com>; Ong Li Li Forwarding Email <llong@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: claimstatusenquiry <claimstatusenquiry@borneomotors.com.sg>

Subject: Direct Settlement (RS) - Accident involving SFD8688X & YN7644B DOA: 07.09.2022

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **YN7644B** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$150 per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Raymond Seah @ 9776 2689 or 6631 1865** is located at **17 Ubi Road 4** for an appointment to inspect our client's vehicle (currently vehicle **NOT** in workshop).

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you.

Regards,

Ashlyn Chng

D: 6631 1874 | **F:** 6872 7260 | **E:** Ashlyn.chng@inchcape.com.sg

Inchcape Centre

Level 4, Bodycare Centre

2 Pandan Crescent

Singapore 128462

www.borneomotors.com.sg | www.lexus.com.sg | www.toyotasingapore.com.sg | www.hino.com.sg | www.suzukicar.com.sg