



**PRO  
PLUS  
AUTOMOBILE  
ENGINEERS**

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Company Registration No : 40156500M

*Consultants to Motor Industry, Automobile  
Engineers, Claims Investigators, Accident  
Reconstruction Specialists, Insurance Loss  
Assessors / Adjusters, Valuers And  
Licensed Appraisers.*

Our Ref : PP/ET/ST.8181.TP.07-21

7 July 2021

Ms Lim Hwee Min Amy  
c/o 160 Sin Ming Drive  
#07-11/07, Autocity  
Singapore 575722

**WITHOUT PREJUDICE**

Dear Mdm,

**Re: Third Party Claim  
Vehicle Registration No. SLT8181K**

We refer to your instruction to appraise the above-mentioned vehicle on 26 June 2021.

A static inspection was carried out and our report is enclosed for your perusal. The estimated repair costs submitted by **JP Conceptz Pte Ltd** for **SS\$9,001.60** as per our attached schedule has been rechecked thoroughly by us against the actual damages sustained on the vehicle, and we recommend the replacements and rectifications accordingly.

Our revised quotation for the repair is **SS\$4,268.25**. In our opinion, we consider it to be excessive. We, therefore, recommend a contract lump sum repair cost. This is more economical than to have the vehicle repaired on a parts by/for parts basis. Invariably, the motor repairer has the prerogative/option for the recommended replacement components to either be repaired or be replaced.

We have negotiated with the repairer and they have agreed to repair this vehicle for **SS\$3,400.00 NETT** which, in our opinion is fair and reasonable.

The repairer has agreed to undertake the repairs to your requirements at the recommended contract lump sum. However, we have not given authorisation and instruction to the repairer to proceed with the repairs.

The entire repair of the damaged vehicle should be completed within a reasonable period of **5 (five) days**, excluding weekends and public holidays.

We are reverting the matter to you for a decision, and enclosed is our invoice for services rendered.

Please do not hesitate to contact us if you have any queries on this matter.

Very truly yours,

**PRO PLUS AUTOMOBILE ENGINEERS**

*Errol Tan*

*Licensed Appraiser & Automobile Engineer*

Encls:



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**VEHICLE INSPECTION REPORT**

To: Ms Lim Hwee Min Amy  
c/o 160 Sin Ming Drive  
#07-11/07, Autocity  
Singapore 575722

Insured :  
Policy Number :  
Claim Number :  
Our Reference : PP/ET/ST.8181.TP.07-21  
Own Damage/Sum Insured :  
Excess :  
Third Party/Insce Company :  
Date : 7 July 2021

Instructed By : Ms Lim Hwee Min Amy  
Date of Assignment : 26 June 2021  
Date of Accident : 2 June 2021  
Date of Inspection : 28 June 2021  
Name of Workshop : JP Conceptz Pte Ltd  
Place of Inspection : 160 Sin Ming Drive  
#07-11/07, Autocity  
Singapore 575722

**PARTICULARS OF DAMAGED VEHICLE**

|                      |                           |                   |                       |    |
|----------------------|---------------------------|-------------------|-----------------------|----|
| Registration Number  | : SLT8181K                | Odometer Reading  | : 65909               | Km |
| Make/Model           | : Toyota Previa Aeras 2.4 | Radio/Cassette/CD | : Fitted              |    |
| Year of Manuf/Reg    | : 2017                    | Air Conditioner   | : Fitted              |    |
| Engine Number        | : 2AZ4A98552              | View Mirrors      | : Fitted-o/s & n/s    |    |
| Chassis Frame Number | : JTEGD56M107152902       | Seat Belts        | : Fitted-front & rear |    |
| Class/Type           | : Passenger [MPV]         | Other Assessories |                       |    |
| Colour               | : Metallic Grey           | (Specify)         | : Fitted              |    |

**PRE-ACCIDENT CONDITION OF VEHICLE**

|                      |                            |                        |   |
|----------------------|----------------------------|------------------------|---|
| General Condition    | : Good                     | Any Apparent Engine    |   |
| Paintwork            | : Good                     | Modification/s         | : |
| Footbrakes           | : Serviceable              | Market Value           | : |
| Steering             | : Serviceable              | Scrap Value (PARF/OMV) | : |
| Undercarriage(Front) | : o/s affected by accident |                        |   |
| Undercarriage(Rear)  | : Serviceable              |                        |   |

**TYRE CONDITION ON VEHICLE**

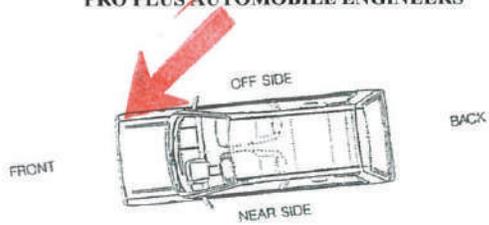
|                     |             |           |     |          |       |
|---------------------|-------------|-----------|-----|----------|-------|
| Front (Size)        | : 215/55R17 | NEAR SIDE | 70% | OFF SIDE | 70% * |
| MAKE                | Yokohama    |           |     |          |       |
| Rear(Size)          | : 215/55R17 | NEAR SIDE | 70% | OFF SIDE | 70%   |
| MAKE                | Yokohama    |           |     |          |       |
| SPARE (Size)        |             |           |     |          |       |
| MAKE                |             |           |     |          |       |
| Type of Road Wheels | : Alloy     |           |     |          |       |

NOTE: The above percentages represent the estimated remaining life of the tyre threads  
\*Denotes damaged component/s

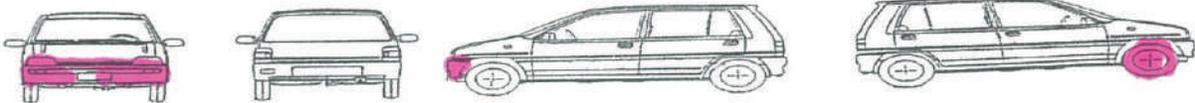
**IMPACT OF VEHICLE**

Direction of Impact [ → ]

Damages sustained were consistent with the subject vehicle being involved in a collision with another vehicle, sustaining damages at its o/s front portion.



**SYNOPSIS OF DAMAGES RESULTANT FROM THE ACCIDENT**



Damage Area/s

Damages sustained were the bonnet inner lock/catch - bent/shifted, front bumper assembly, front fender o/s - bent, front support panel/headlamp panel o/s - thrust inwards/buckled, etc.

- Note :*
1. Vehicle is a parallel imported make/model.
  2. Follow-up reinspection of damaged components & work-in-progress on 29/06/2021.
  3. Follow-up reinspection of vehicle on 02/07/2021 after spray painting & noted that the listed components as per our recommendations were replaced and repaired accordingly.

**ESTIMATE**

The estimate submitted by JP Conceptz Pte Ltd as per schedule attached has been revised and scrutinised, and in our opinion, we consider it to be fair and reasonable. The repairer have agreed to undertake the repairs to the owner's satisfaction of our revision. As instructed, we have not authorised the repairs.

|                | Repairer's Estimate | Our Recommendation |  |
|----------------|---------------------|--------------------|--|
| Spare Parts    | <b>6,981.60</b>     | <b>3,358.25</b>    | Estimated number of days for repairs: 5                      |
| Labour Charges | <b>1,170.00</b>     | <b>610.00</b>      |  |
| Paint Work     | <b>850.00</b>       | <b>300.00</b>      | Number of photographs taken at time of static inspection: 31 |
| Towing Charges |                     |                    |  |
| Others         |                     |                    |  |
| <b>TOTAL</b>   | <b>9,001.60</b>     | <b>4,268.25</b>    |  |

**Remarks:** The repairer has agreed to undertake the repairs on a contract lump sum of S\$3,400.00 NETT corresponding to supply of parts, labour and spray painting charges. Invariably, the motor repairer has the prerogative/option for the recommended replacement components to either be repaired or be replaced.

*NOTE: The revised estimate was made from a visual inspection. Any discrepancies or unseen damage/s should be notified with the company within 7 (seven) days from the date thereof. Otherwise, revised amount should be valid.*

**APPRAISEMENT SCHEDULE**

Registration No: SLT8181K

Your Reference: PP/ET/ST.8181.TP.07-21

| S/No  | Qty  | Descriptions                                 | Comments/ Condition    | Repairer's Estimate | Revised Amount  |
|---|------|--|------------------------|---------------------|-----------------|
| <u>PARTS REPLACEMENT - LIST ITEMS</u>         |      |  |                        |                     |                 |
| 1   | 1pc  | Bonnet inner lock                            | Bent/shifted           | 101.60              | Repaired        |
| 2   | 1pc  | Headlamp assembly [HID] o/s                  | Base cracked/displaced | 3,250.00            | 3,250.00        |
| 3   | 1pc  | Headlamp lower bracket o/s                   | Bent/twisted           | 39.00               | 39.00           |
| 4   | 1pc  | Front bumper                                 | Badly chafed/distorted | 785.00              | 785.00          |
| 5   | 1pc  | Front bumper centre grille                   | Grazed                 | 325.00              | 325.00          |
| 6   | 1pc  | Front bumper centre grille top seal          | Essential              | 12.00               | 12.00           |
| 7   | 1pc  | Front bumper reinforcement                   | Bent                   | 438.00              | Repaired        |
| 8   | 2pcs | Front bumper under splash shield             | Serviceable            | 146.00              | Rejected        |
| 9   | 1pc  | Front fender o/s                             | Bent                   | 725.00              | Repaired        |
| 10  | 1pc  | Front fender splash shield o/s               | Serviceable            | 189.00              | Rejected        |
| 11  | 1pc  | Front windscreen reservoir                   | Serviceable            | 231.00              | Rejected        |
| Less: 25% by PRO+                             |      |  |                        |                     | 1,102.75        |
| <u>PARTS REPLACEMENT - SPECIAL NETT ITEMS</u> |      |  |                        |                     |                 |
| 1   | 1set | Front bumper clip/fastener                   | Essential              | 40.00               | 30.00           |
| 2   | 1pc  | Front fender splash shield clip/fastener o/s | Essential              | 30.00               | 20.00           |
| 3   | 1pc  | Front alloy rim o/s                          | Bumped/serviceable     | 420.00              | Rejected        |
| 4   | 1pc  | Front tyre [Yokohama : 215/55R17] o/s        | Bumped/serviceable     | 250.00              | Rejected        |
| <b>Sub - Total</b>                            |      |  |                        | <b>6,981.60</b>     | <b>3,358.25</b> |

APPRAISEMENT SCHEDULE

Registration No: SLT8181K

Your Reference: PP/ET/ST.8181.TP.07-21

| S/No                 | Qty | Descriptions  | Comments/ Condition | Repairer's Estimate | Revised Amount  |
|----------------------|-----|---|---------------------|---------------------|-----------------|
|                      |     |   | B/F                 | <b>6,981.60</b>     | <b>3,358.25</b> |
| 1                    |     | <u>LABOUR &amp; MISC. CHARGES</u><br>To disconnect front wire harness of electrical components to facilitate repairs, reconnect & check functions including to focus headlamps  |                     | 50.00               | 30.00           |
| 2                    |     | To dismantle/install air conditioner condenser & radiator assembly, pipes & hoses etc to facilitate repairs & refill with refrigerant [climatiser R134a specification] & coolant respectively   |                     | 150.00              | Rejected        |
| 3                    |     | To correct front wheel geometry including to oscillate/equipoise o/s front alloy rim/tyre to specifications   |                     | 120.00              | 80.00           |
| 4                    |     | To dismantle/renew the front accident damaged portions. To heat, knock-out, reshape, straighten, orientate bonnet inner lock/bridge panel, front bumper beam, front bumper bracket o/s, front fender o/s, front support panel, headlamp panel o/s etc to symmetrical dimensions |                     | 850.00              | 500.00          |
| 5                    |     | To putty/primer application and spray painting including touch-up affected areas with polyurethane paint  | }                   | 850.00              | 300.00          |
| 6                    |     | To do rustproofing and cavities preservation to the replaced and repaired panels  |                     |                     |                 |
| <b>Grand - Total</b> |     |   |                     | <b>9,001.60</b>     | <b>4,268.25</b> |

Note: The repairer has agreed to undertake the repairs on a contract lump sum of S\$3,400.00 NETT corresponding to supply of parts, labour and spray painting charges. Invariably, the motor repairer has the prerogative/option for the recommended replacement components to either be repaired or be replaced.

Pro Plus Automobile Engineers

  
ERROL TAN

B.A Econ (Hons) UK

Dip. Auto Engr. & Motor Trade Management. UK  
Automobile Engineer & Licensed Appraiser

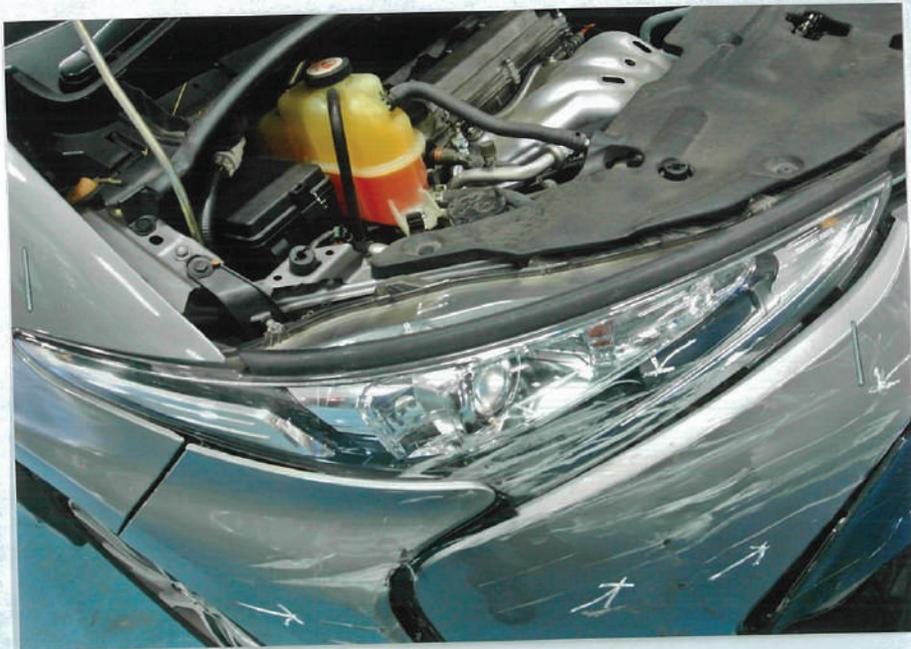
**PRO PLUS AUTOMOBILE ENGINEERS** (Inspection photographs)



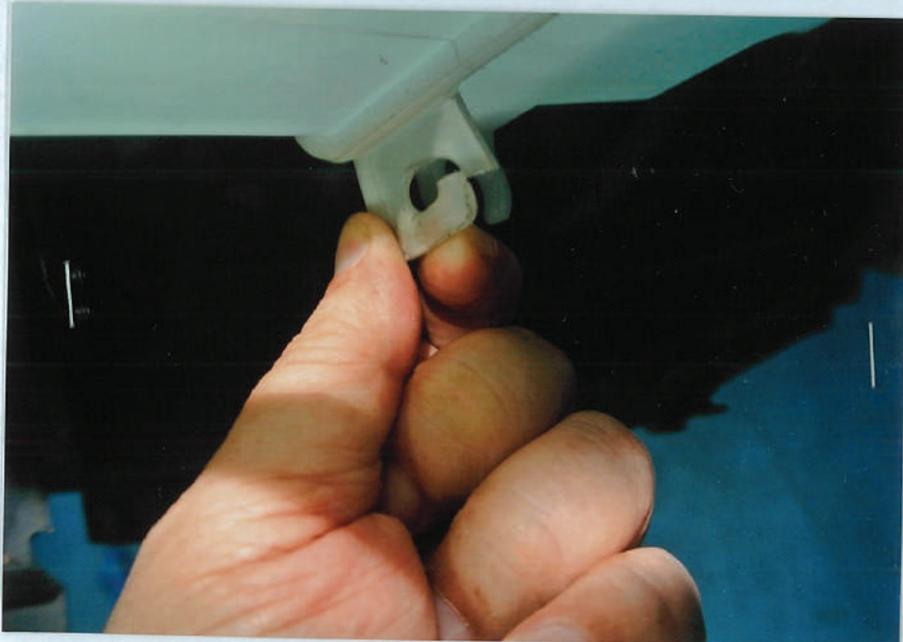






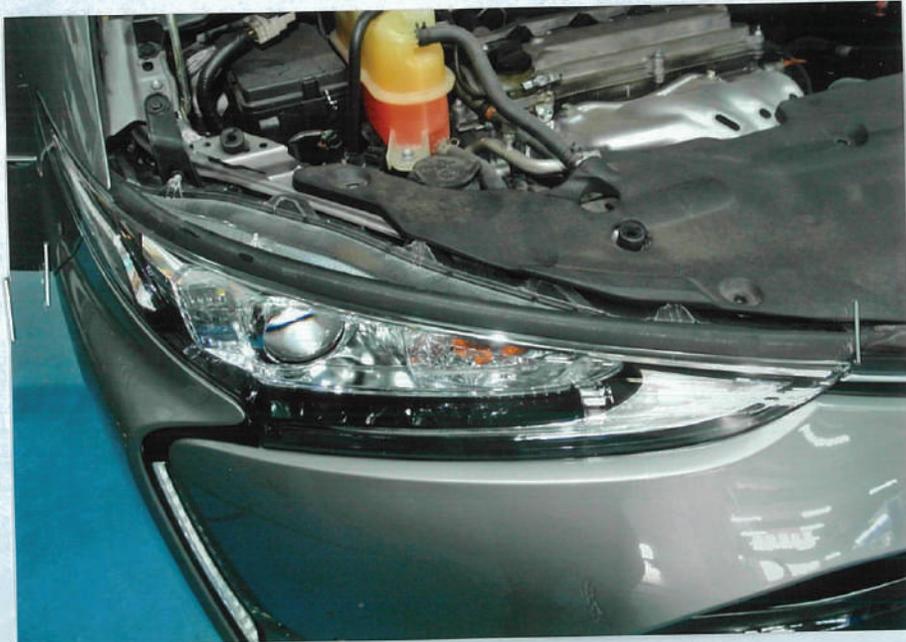












TOYOTA MOTOR CORPORATION JAPAN

|           |                   |         |      |       |     |        |
|-----------|-------------------|---------|------|-------|-----|--------|
| MODEL     | ACR50R-GFXSK      | 2362 mL |      |       |     |        |
| ENGINE    | 2AZ-FE            |         |      |       |     |        |
| FRAME No. | JTEGD56M107152902 |         |      |       |     |        |
| COLOR     | 1H4               | TRIM    | ED20 | PLANT | C25 | OPTION |
| WHS./ALE  | K112              | -03A    |      |       |     | 694    |