

## Rajeswari

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**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** Thursday, 8 September 2022 3:05 PM  
**To:** Jonathan Lim; assignments  
**Cc:** Claims Dept of CTI; Alfred Toh; absinsurance@absgroup.sg; abideh@hotmail.com  
**Subject:** RE: Accident involving CB8071X & GBC3306J ON 22 August 2022 along Kew Drive (SNM22D205917/C02/CB8071X/TOHHS / Survey for vehicle Reg: GBC3306J -TAMPINES)

YOUR REF: GBC3306J

OUR REF: **SNM22D205917/C02/CB0871X/TOHHC**

Dear Sirs

Contents of your email duly noted.

Aside to M/s LKK Auto Consultants Pte Ltd, please assist to follow up survey on GBC3306J. (**email below refers**)

**Best Regards**

**Alfred Toh**  
**Assistant Manager**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
**3 Anson Road #15-00 Springleaf Tower Singapore 079909**  
**Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)**  
**[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)**

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**From:** Jonathan Lim <Jonathan.Lim@ethozprotect.com>  
**Sent:** Thursday, 8 September 2022 12:13 pm  
**To:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Subject:** RE: Accident involving CB8071X & GBC3306J ON 22 August 2022 along Kew Drive (SNM22D205917/C02/CB8071X/TOHHS / Survey for vehicle Reg: GBC3306J -TAMPINES)

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Dear Alfred,

My side would like to choose 6. Marcus Chua (LKK) for this PRS.

Thank you

Regards,

**JONATHAN LIM**  
**SERVICE ENGINEER**



**ETHOZ PROTECT LTD**

22 TAMPINES STREET 92 SINGAPORE 528876  
DID 6654 7606 AND FAX 6654 7648

Website: [www.ethozgroup.com](http://www.ethozgroup.com)



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**From:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Sent:** Thursday, September 8, 2022 12:10 pm

**To:** Jonathan Lim <[Jonathan.Lim@ethozprotect.com](mailto:Jonathan.Lim@ethozprotect.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>;  
[absinsurance@absgroup.sg](mailto:absinsurance@absgroup.sg); [abideh@hotmail.com](mailto:abideh@hotmail.com)

**Subject:** Accident involving CB8071X & GBC3306J ON 22 August 2022 along Kew Drive  
(SNM22D205917/C02/CB8071X/TOHHS / Survey for vehicle Reg: GBC3306J -TAMPINES

**[EXTERNAL EMAIL]** This email originated from a non-ETHOZ GROUP address. Please exercise caution when clicking links or opening attachments from external sources.

**YOUR REF: GBC3306J**

**OUR REF: SNM22D205917/C02/CB0871X/TOHHC**

Dear Sirs

We refer to your email of 8 September 2022 at 9.12 am.

**Take Notice that we shall not be accepting any of your surveyors as SJE.**

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Best Regards**

**Alfred Toh**

**Assistant Manager**

**Claims Department**

**China Taiping Insurance (Singapore) Pte. Ltd.**

**3 Anson Road #15-00 Springleaf Tower Singapore 079909**

**Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)**

**[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)**

**W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG**

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Thursday, 8 September 2022 10:42 am

**To:** Jonathan Lim <[Jonathan.Lim@ethozprotect.com](mailto:Jonathan.Lim@ethozprotect.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** O/R: SNM22D205917/C02/CB8071X/TOHHS / RE: Survey for vehicle Reg: GBC3306J against TP CTI ( CB8071X ) - TAMPINES

Without Prejudice

Dear Alfred,

Please conduct PRS for GBC3306J.

Note: officer in charge Alfred Toh

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**Sent:** Thursday, 8 September 2022 9:12 am  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** Survey for vehicle Reg: GBC3306J against TP CTI ( CB8071X ) -TAMPINES

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Hi Sir/Madam,

Appreciate if you could arrange survey for the above mentioned vehicle. (VEHICLE IN )

Survey Type : (New Survey / Resurvey)	New Survey
Vehicle to be surveyed :	GBC3306J
CTI's Insured Vehicle :	CB8071X
Date of Accident :	22/08/2022 13:50 (SGT)
Date of Survey :	08/09/2022 or 09/09/2022
Name of Workshop :	ETHOZ
Address of Survey Location :	22 TAMPINES ST 92
Name of Contact Person :	JONATHAN
Contact Number :	66547606 / 83740740
Any Undercarriage involved : (please indicate Yes / No)	NO

Thank you

Regards,

**JONATHAN LIM**  
**SERVICE ENGINEER**



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DID 6654 7606 AND FAX 6654 7648

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