

TSR AUTOMOTIVE PTE LTD

UEN No. 202201279H
160 Sin Ming Drive, #06-15
Sin Ming Auto City, Singapore 575722
Email: tsrteamworks2022@gmail.com

ATTN : MOTOR CLAIM DEPARTMENT (T.P)

WITHOUT PREJUDICE

ADDRESS : China Taiping Insurance (Singapore) Pte Ltd

Dear Sir/ Mdm :

Accident involving our vehicle No : SKU 9933H & your insure vehicle CMS 2199T

Date Of Accident 07/09/2022 . Along / At Bedok South Ave 3 Blk 168.

Refer to the matter . The accident was caused solely by the negligence of your insured and as a result the following costs and losses had incurred.:

			AMOUNT
1	FINAL REPAIR BILL INCLUDE GST	S\$	<u>\$4000.00</u>
2	SURVEYOR REPORT FEE	S\$	<u>LKK</u>
3	RENTAL BILL : <u>8 days x \$140.00 =</u>	S\$	<u>\$1120.00</u>
	L.O.U. <u>-</u>		<u>-</u>
4	T.P INSURANCE SEARCH : <u>CTA search</u>	S\$	<u>-</u>
5	OTHER DOCUMENT.: <u>Towing fees</u>	S\$	<u>\$50.00</u>
	TOTAL :	S\$	<u>\$5170.00</u>

Please kindly let us have your confirmation to settle our claim within **30 days**.
Kindly contact Ryan Soh regarding the above matter.



Ryan Soh
Hp : 93825367
Tel : 64535654

LETTER OF AUTHORITY & INDEMNITY

To : TSR AUTOMOTIVE PTE LTD

ACCIDENT INVOLVING VEHICLE NO. SKU 9933H AND SMS 2199T
ALONG BEDOK SOUTH AVE 3 BLK 168 ON 07/09/2022

1. I/We, the owner of vehicle no. SKU 9933H hereby instruct and authorise you to commence repairs to the said vehicle.
2. You are further authorised to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment is made and instructions are given by me/us with respect to the conduct of my/our claim against the third party driver and/or his insurers including if necessary, to commence legal proceedings in Court in my/our name against the third party.
3. You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit. Upon settlement of my claim, you are authorised to sign any Discharge Voucher or any document to confirm my acceptance of the settlement as full and final discharge of my claim, on my behalf.
4. Upon resolving my/our claim, you are authorised to agree with my/our solicitors on the amount of their professional costs and disbursements for acting for me/us and to receive payment of the balance of the settlement sum on my/our behalf directly into your account.
5. In the event that I/we am/are required to attend at my/our solicitors' office or to attend Court in connection with my/our claim, I/we shall render full co-operation.
6. In the event that my/our claim against the third party and/or his insurers is not successful or cannot be proceeded with, I/we authorise you to make a claim against my/our own insurers for the cost of repairs and any other losses recoverable under my/our policy of insurance. In this respect, I/we understand and accept that the excess amount applicable under the policy of insurance shall be borne by me/us. I/We shall also be personally liable to bear all Legal Costs incurred by you in claiming back for the repair costs by your Solicitors.
7. If for whatever reason, my/our insurers reject my/our claim for indemnity for the cost of repairs and/or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you, I/we agree and undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.
8. In the event that the third party's insurance company send a cheque for the settlement amount directly to you, you have to pay **TSR AUTOMOTIVE PTE LTD** our repair costs and others, which is included in the settlement amount. Failure to do so may result in us commencing legal action against you to recover for our repair costs and others.

Dated this 08 day of 08 2022

K. J. S.
Name SOH KANG WEI
NRIC No. S9326094E
ROC No.
(company stamp, if applicable)
Address :
Contact No.

Name of Insurers : _____
Policy No. : _____
Excess : _____

He got injuries.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00234702100 Claim No : SNM22D206394/C02/SMS2199T/TOHHS

Claimant : SOH KANG WEI

Amount : **S\$4,750.00**
SINGAPORE DOLLARS FOUR THOUSAND SEVEN HUNDRED FIFTY ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SKU9933H
Insured Vehicle No. : SMS2199T

Date of Loss : 07/09/2022
Place of Accident : BLK 168 BEDOK SOUTH AVE 3 CARPARK

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : TAY KOK KAY
Driver Name : TAY KOK KAY

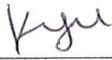
from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	4,000.00
(3) Loss of Use/Rental/ Earning	S\$	700.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	
(5) Medical Reports/Expenses	S\$	50.00
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
TOTAL		S\$ 4,750.00

Claimant Name : SOH KANG WEI

NRIC No : S9326094E

Signature : 

Date : 20/04/2023

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident.



TSR Automotive Pte Ltd

160 Sin Ming Drive, Sin Ming Auto City #06-15 Singapore 575722

Mobile: +65 9003 0857

Email: tsrteamworks2022@gmail.com

Reg No.: 202201279P PRO FORMA

INVOICE NO : TP 1044

22/09/2022

*

SKU 9933 H

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD *
3 ANSON ROAD
#16-00, SPRINGLEAF TOWER
SINGAPORE 079909

*

TOYOTA
VIOS

" " "

Accident Date: 07/09/2022

Lump Sum Repair, Supply Parts &
Labour .

\$ 4,000.00

Sub - Total : \$ 4,000.00

TOTAL : \$ 4,000.00

Notes: All cheques must be crossed and make payable to " TSR Automotive Pte Ltd ".

Received Vehicle in Good Order

for TSR Automotive Pte Ltd

萬豐利汽車服務

BAN HONG LEE MOTOR SERVICES

Blk 5033, Ang Mo Kio Industrial Park 2 #01-279 (off Ang Mo Kio Ave. 3)
 Singapore 569536 Tel: 6482 5577 (3 Lines) Fax: 6482 5000
 Reg. No: 263102/00M
TOWING SERVICE: 6858 4067 (After 10.30pm)

Truck Rental
 Motor Repair
 Motor Insurance Claims
 Insurance Agent
 Dealer In Used Car
 Authorised Castrol Service Centre

必甲及罗厘出租
 汽车修理
 保險賠償
 代理保險
 買賣貨車
 維修服務中心



TSR

车辆出租合同

VEHICLE RENTAL AGREEMENT

Date: 7/9/2022 (14: 1250199318)

Owner: **BAN HONG LEE MOTOR SERVICES ("the owner")**

Hirer: Soh kang wei (SKU 9933H)

Address: _____

NRIC / Co. Reg. No: _____

Tel: _____ Fax: _____ H/P: _____

Owner and Hirer have agreed to enter into this Vehicle Rental Agreement for the motor vehicle described below and upon the terms and conditions contained on both sides of this document. Hirer acknowledges having read and understood all the terms and conditions and signifies acceptance upon signing.

Vehicle Reg. No: <u>SMW 5208 K</u>		Agreement No.: 144507	
Driver's Particulars		Odometer: _____	
Name: _____		Date & Time Out: <u>27/9/2022 5:30</u>	
Address: _____		Date & Time In: <u>15/9/2022 10:00</u>	
I/C No:	Dr/Licence No: Hour @\$	
Date of Issue:	Occupation:	<u>8</u> Days @\$ <u>140</u> ✓	
Date of Birth: <u>23/7/1995</u>	Tools: <u>obs</u> Spare Tyre: <u>onest</u> Wks @\$	
	 Mths @\$	

Third Party Claim

In respect of each third party insurance claim arising from the date of hire to date of return of the vehicle (both dates inclusive). Hirer unconditionally agrees to pay Owner S\$ 3500 comprising excess payable and compensation to Owner for impact of claim on future motor insurance premiums.

Own Vehicle Damage

Hirer is responsible for the first \$ 3500 excess for collision/damage to first party, (i.e.) BAN HONG LEE MOTOR SERVICES (including windscreen) plus loss of earning while damaged vehicle is under repair.

Authorised Driver

Hirer shall pay additional excess of S\$1500 if the Authorised Driver is below the age of 25 or is above 65 years old or has less than 2 years driving experience.

Driver Not Cover By Insurance

General Exception: Insurance policy does not cover against any driver aged below 22 and/or above 70 years old and/or with driving experience of 1 year and below.

Deposit (Refundable) : _____

Sub-Total : _____

Balance To Pay : 1120 ✓

PETROL/DIESEL AT YOUR OWN EXPENSE FOR LOCAL USE ONLY

BAN HONG LEE MOTOR SERVICES

Authorized Signature

Hirer's Signature

FBK
Brake Pad
Brake Shoe
DENSO
Spark Plug

MULTIWILL ENTERPRISES PTE LTD
TEL: 6858 2527 / 6858 2528
www.multwill.com

BOSON
Bulb
Engine Oil
Oil Filter
SMR Battery
Wiper Blade

SMRT Tax
flee

Vehicle Ownership (Law) x +

vrl.lta.gov.sg/lta/vrl/action/lawFirmDetail?FUNCTION_ID=F1801071ET

PT https://www.mlaw... Traffic Police CorpPass - Login d2PayFrame UOB : Personal Ban...

Enquire Vehicle's Insurance Particulars

Enquire Vehicle's Insurance Particulars (As At 07 Sep 2022 / 15:00:00)

Vehicle Insurance Details

Vehicle No.:
SMS2199T

Make Description/Model:
MERCEDES BENZ / E200 SEDAN AVG (R18 LED)

Insurance Company Name:
CHINA TAIPING INSURANCE
(SINGAPORE) PTE LTD

Business Transaction Reference No.:
20220907163506551409

Please retain the business transaction reference number for Enquire Vehicle Owner Details (if required).

Desktop Links Cassie Link Instant EN

HD



24 Hours Towing Services

402B Fernvale Lane #22-229 Singapore 792402
Ah Di Mobile: 8588 8877
Email: efficienttowing.sg@gmail.com
Business Reg. No.: 53349344K

CASH SALE / JOB ORDER

biSAFE

NO. 108642

Date: 07/09/22

T&R Automotive

Messrs: _____

车型

Vehicle No. SKY9933H

Model No: T/Mos

时间 (日/夜)

联络号码

Time (day/night): 16:39

Contact No: 9A38 5837

由

Location: 168 Boon Sann Ave 3

到

To: Auto Excel

金额

其他

Cash \$ 50

Others: _____

经手人

Tow Truck

Authorised By: _____

Driver Name: TPD

- Jump Start/Changing of battery
- Tyre Replacement
- Accident/Breakdown
- Multi/Basement
- With Load/Cargo Box
- King Dolly
- Transport Charge
- Low Body Kit
- Door Opening Service
- Crane Up/Winch Out
- Collect Doc/Key
- Repo
- Woodlands and Tuas Checkpoint

注意: 本公司对所拖之车辆, 在进行中如有任何损失或破坏,

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Monday, 14 November 2022 2:40 PM
To: kayfiery@gmail.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SMS2199T (CHINA TAIPING) AND SKU9933H ALONG/AT BLK 168 BEDOK SOUTH AVE 3 CARPARK ON 07/09/2022

Our Ref: CC6/CTI22008854/Kea3q2

Insured Name : Tay Kok Kay

Insured Driver :Tay Kok Kay

Dear Sir/Madam,

ACCIDENT INVOLVING SMS2199T (CHINA TAIPING) AND SKU9933H ALONG/AT BLK 168 BEDOK SOUTH AVE 3 CARPARK ON 07/09/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SKU9933H against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

EzLyna (LKKAuto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Thursday, 13 April 2023 9:21 pm
To: EzLyna (LKKAuto); Admin A
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: [SEEK MANDATE] /YOUR REF: SNM22D206394/C02/SMS2199T/TOHHS / OUR REF: CC6/CTI22008854/Kea3-SKU9933H, TPP DIRECT SETTLEMENT; /DOA:07.09.2022

LKK ref : CC6/CTI22008854/Kea3
CTI ref: SNM22D206394/C02/SMS2199T/TOHHS

Dear Ezlyna

We refer to your email of even date.

Please proceed to negotiate claim up to \$4,750.00 (all in).

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 TaipingSG

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From: EzLyna (LKKAuto) <ezlyna@lkkauto.com>
Sent: Thursday, April 13, 2023 5:18 PM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE] /YOUR REF: SNM22D206394/C02/SMS2199T/TOHHS / OUR REF: CC6/CTI22008854/Kea3-SKU9933H, TPP DIRECT SETTLEMENT; /DOA:07.09.2022

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Your ref: SNM22D206394/C02/SMS2199T/TOHHS
LKK ref : CC6/CTI22008854/Kea3

Dear Alfred,

ACCIDENT INVOLVING SMS2199T (CHINA TAIPING) AND SKU9933H (TP) ON 07/09/2022

We refer to the above matter.

It is an accident under BOLA 24, while OI moving out from carpark lot due to blind spot (blocked by lorry beside OI), OI collided onto TP which was travelling straight . We are of the view that liability is on our driver's.

We seek your approval to offer repairer "TSR Automotive Pte Ltd" at \$ (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$11,104.67	\$ 4,000.00 (L/Sum)
2. Loss of Rental (8 days x \$140)	\$ 1,120.00	\$ 700.00 (7 days x \$100)
3. Towing charges	\$ 50.00	\$ 50.00
Total	\$12,274.67	\$ 4,750.00

Surveyor recommended 5 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 12/10/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, March 20, 2023 8:19 AM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>; TSR AUTOMOTIVE <tsrteamworks2022@gmail.com>; EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: YOUR REF: CC6/CTI22008854/Kea3-SKU9933H, TPP DIRECT SETTLEMENT; OUR REF: SNM22D206394/C02/SMS2199T/TOHHS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Lyna,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Sunday, 19 March 2023 11:24 AM

To: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; TSR AUTOMOTIVE <tsrteamworks2022@gmail.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: YOUR REF: CC6/CTI22008854/Kea3-SKU9933H, TPP DIRECT SETTLEMENT; OUR REF: SNM22D206394/C02/SMS2199T/TOHHS

LKK REF: CC6/CTI22008854/Kea3

CTI REF: SNM22D206394/C02/SMS2199T/TOHHS

Dear Sirs

We refer to our email of 3 January 2023.

Please let us have update on the third party property damage claim at your earliest convenience.

Best Regards

Alfred Toh

Assistant Manager

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Tuesday, January 3, 2023 10:19 AM

To: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; TSR AUTOMOTIVE <tsrteamworks2022@gmail.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: YOUR REF: CC6/CTI22008854/Kea3-SKU9933H, TPP DIRECT SETTLEMENT; OUR REF: SNM22D206394/C02/SMS2199T/TOHHS

LKK REF: CC6/CTI22008854/Kea3

CTI REF: SNM22D206394/C02/SMS2199T/TOHHS

Dear Asher and/or officer-in-charge

We refer to the above matter.

Please let us have an update of the property damage claim at your earliest convenience.

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

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From: TSR AUTOMOTIVE <tsrteamworks2022@gmail.com>
Sent: Wednesday, 16 November 2022 1:10 pm
To: Claims Dept of China Taiping Insurance (e-claims) <e-claims@sg.cntaiping.com>
Cc: lod@sg.cntaiping.com
Subject: Fwd: SKU 9933H SURVEY BY LKK

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs,

Refer to our email dated 25Oct which you have yet to reply to.

LOD submitted Sept 2022, todate no news at all.

Kindly revert soonest possible on the status.

Thank you

Regards
Ryan
93825367

----- Forwarded message -----

From: TSR AUTOMOTIVE <tsrteamworks2022@gmail.com>
Date: Tue, 25 Oct 2022 at 10:54
Subject: Fwd: SKU 9933H SURVEY BY LKK