

## EzLyna (LKKAuto)

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**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** Thursday, 13 April 2023 9:21 pm  
**To:** EzLyna (LKKAuto); Admin A  
**Cc:** Claims Dept of CTI; Alfred Toh  
**Subject:** RE: [SEEK MANDATE] /YOUR REF: SNM22D206394/C02/SMS2199T/TOHHS / OUR REF: CC6/CTI22008854/Kea3-SKU9933H, TPP DIRECT SETTLEMENT; /DOA:07.09.2022

**LKK ref :** CC6/CTI22008854/Kea3  
**CTI ref:** SNM22D206394/C02/SMS2199T/TOHHS

Dear Ezlyna

We refer to your email of even date.

Please proceed to negotiate claim up to \$4,750.00 (all in).

**Best Regards**

**Alfred Toh**  
**Assistant Manager**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
**3 Anson Road #15-00 Springleaf Tower Singapore 079909**  
**Email:** [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

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**From:** EzLyna (LKKAuto) <ezlyna@lkkauto.com>  
**Sent:** Thursday, April 13, 2023 5:18 PM  
**To:** Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: [SEEK MANDATE] /YOUR REF: SNM22D206394/C02/SMS2199T/TOHHS / OUR REF: CC6/CTI22008854/Kea3-SKU9933H, TPP DIRECT SETTLEMENT; /DOA:07.09.2022

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Your ref: SNM22D206394/C02/SMS2199T/TOHHS  
LKK ref : CC6/CTI22008854/Kea3

Dear Alfred,

ACCIDENT INVOLVING SMS2199T (CHINA TAIPING) AND SKU9933H (TP) ON 07/09/2022

We refer to the above matter.

It is an accident under BOLA 24, while OI moving out from carpark lot due to blind spot (blocked by lorry beside OI), OI collided onto TP which was travelling straight . We are of the view that liability is on our driver's.

We seek your approval to offer repairer "TSR Automotive Pte Ltd" at \$ (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$11,104.67	\$ 4,000.00 (L/Sum)
2. Loss of Rental (8 days x \$140)	\$ 1,120.00	\$ 700.00 (7 days x \$100)
3. Towing charges	\$ 50.00	\$ 50.00
<b>Total</b>	<b>\$12,274.67</b>	<b>\$ 4,750.00</b>

Surveyor recommended 5 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 12/10/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Monday, March 20, 2023 8:19 AM

**To:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; TSR AUTOMOTIVE <[tsrteamworks2022@gmail.com](mailto:tsrteamworks2022@gmail.com)>; EzLyna (LKKAuto) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: YOUR REF: CC6/CTI22008854/Kea3-SKU9933H, TPP DIRECT SETTLEMENT; OUR REF: SNM22D206394/C02/SMS2199T/TOHHS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

**Hi Lyna,**

**Kindly assist.**

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Sent:** Sunday, 19 March 2023 11:24 AM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; TSR AUTOMOTIVE <[tsrteamworks2022@gmail.com](mailto:tsrteamworks2022@gmail.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** YOUR REF: CC6/CTI22008854/Kea3-SKU9933H, TPP DIRECT SETTLEMENT; OUR REF: SNM22D206394/C02/SMS2199T/TOHHS

**LKK REF: CC6/CTI22008854/Kea3**

**CTI REF: SNM22D206394/C02/SMS2199T/TOHHS**

Dear Sirs

We refer to our email of 3 January 2023.

Please let us have update on the third party property damage claim at your earliest convenience.

**Best Regards**

**Alfred Toh**

**Assistant Manager**

**Claims Department**

**China Taiping Insurance (Singapore) Pte. Ltd.**

**3 Anson Road #15-00 Springleaf Tower Singapore 079909**

**Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)**

**[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)**

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**From:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Sent:** Tuesday, January 3, 2023 10:19 AM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; TSR AUTOMOTIVE <[tsrteamworks2022@gmail.com](mailto:tsrteamworks2022@gmail.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** YOUR REF: CC6/CTI22008854/Kea3-SKU9933H, TPP DIRECT SETTLEMENT; OUR REF: SNM22D206394/C02/SMS2199T/TOHHS

**LKK REF: CC6/CTI22008854/Kea3**

**CTI REF: SNM22D206394/C02/SMS2199T/TOHHS**

Dear Asher and/or officer-in-charge

We refer to the above matter.

Please let us have an update of the property damage claim at your earliest convenience.

**Best Regards**

**Alfred Toh**  
**Assistant Manager**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
**3 Anson Road #15-00 Springleaf Tower Singapore 079909**  
**Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)**  
**[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)**

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**From:** TSR AUTOMOTIVE <[tsrteamworks2022@gmail.com](mailto:tsrteamworks2022@gmail.com)>  
**Sent:** Wednesday, 16 November 2022 1:10 pm  
**To:** Claims Dept of China Taiping Insurance (e-claims) <[e-claims@sg.cntaiping.com](mailto:e-claims@sg.cntaiping.com)>  
**Cc:** [lod@sg.cntaiping.com](mailto:lod@sg.cntaiping.com)  
**Subject:** Fwd: SKU 9933H SURVEY BY LKK

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Dear Sirs,

Refer to our email dated 25Oct which you have yet to reply to.

LOD submitted Sept 2022, todate no news at all.

Kindly revert soonest possible on the status.

Thank you

Regards  
Ryan  
93825367

----- Forwarded message -----

**From:** TSR AUTOMOTIVE <[tsrteamworks2022@gmail.com](mailto:tsrteamworks2022@gmail.com)>  
**Date:** Tue, 25 Oct 2022 at 10:54  
**Subject:** Fwd: SKU 9933H SURVEY BY LKK