

RA MACK CAR RENTALS

c/o Blk 7 Sin Ming Industrial Estate

#01-76

Singapore 575642

Date: 13-10-2022

AIG ASIA PACIFIC INSURANCE PTE LTD

MOTOR CLAIMS DEPT.

78 SHENTON WAY

#09-16 AIG BUILDING

SINGAPORE 079120

Dear Sir / Madam

ACCIDENT INVOLVING MOTOR VEHICLES SLK 2821J AND SDW 6185J
ALONG KIM SENG ROAD **ON** 03-09-2022

I / We, the owner of Vehicle No. SLK 2821J which was involved in the above accident.

My / Our vehicle sustained damages as a result of the above said accident and I / we are now claiming against you for the followings:-

1.	Costs of repair	-	\$ 3959.00
2.	Loss-of-Use/Rental fees 6 days	-	\$ 600.00
3.	Police / GIA report / LTA fees	-	\$ 2.00
4.	Surveyor report fees	-	
5.	Others	-	
Total:			<u>\$ 4561.00</u>

Please advise whether you are now prepare to settle my claims as outlined above.

I / We hereby authorise my / our repairers, M/s **Alan's United Auto Pte. Ltd.** and/or their representatives to negotiate/compromise settlement of my / our above claim on my / our behalf. If there is a settlement I / we further authorise you to pay whatever settlement sum to my / our repairers being the outstanding repair bill and incidentals due to them.

Your kind attention and prompt settlement is much appreciated.

Yours faithfully,



LETTER OF AUTHORITY

ACCIDENT INVOLVING SLK28J1J AND SDW6188J
ALONG KIM SENG ROAD
ON 03-09-2022

BY THE LETTER OF AUTHORITY, I / We, RA MACK CAR RENTALS

NRIC NO. 53353544A The owner of Vehicle No. SLK28J1J

Hereby irrevocably appoint Messrs **Alan's United Auto Pte. Ltd.** at Block 7, Sin Ming Industrial Estate, Sector C, #01-76, Singapore 575642, and/or their representative to process the Third Party claim on my/our behalf and to do all and/or any of the followings:-

1. To submit, negotiate/compromise and to resolve settlements of my/our above mentioned claim.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favor of **Alan's United Auto Pte. Ltd.**
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever as they deem necessary for the purpose of settling my/our said claim.

I / We hereby declare that all the processing and documents done by virtue of this letter of authority on my/our behalf by my/our repairers or any person authorized by them shall be as good valid and effectual to all intends and purposes whatsoever as if the same had been done or executed by me/us in person.

I / We further confirm that the acceptance by Messrs **Alan's United Auto Pte. Ltd.** of the settlement amount constitute the full discharge of my/our claim(s) in respect of the above accident.

Signed on the 05 (day) 09 (month) 2022 (year)



A handwritten signature in blue ink, appearing to be 'M. Lee'.

Acknowledged by Owner
(company stamp if applicable)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, ALAN'S UNITED AUTO PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$3,959.00 (Repair Cost), S\$600.00 (Loss of Use/Rental), S\$2.00 (Disbursement) for vehicle no. SLK2821J that was damaged pursuant to the accident which occurred on 03/09/2022 (date) along KIM SENG ROAD OUTSIDE GRAND COPTHORNE HOTEL (location) involving vehicle no/s SDW6188J. This is pursuant to the inspection conducted on 07/09/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner RA MACK CAR RENTALS (the third party claimant") of vehicle no. SLK2821J make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLK2821J (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 3RD (day) of Nov (month) 2022 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

Vehicle Insured : SDW6188J
Accident Date : 03-Sep-2022

Our Ref : 022141 (AIG) / CHAN

RA MACK CAR RENTALS
BLK 251 COMPASSVALE STREET
#10-31
Singapore 540251

No. : 16363

Date : 12-Oct-2022

PAGE : 1

FINAL REPAIR COST FOR HONDA SHUTTLE SLK2821J
=====

To supply spare parts

To remove & refix rear windscreen
glass and conduct water leak test.

To remove roof lining, front and
rear seats, trim board and carpet

To apply undersealing

To putty and spray replaced parts

To remove, cut-out damaged parts,
panel beating, welding, align,
refix and to renew above parts

	3,700.00
Add 7% GST :	259.00

Total :	S\$ 3,959.00
	=====

Singapore Dollars Three Thousand Nine Hundred
and Fifty Nine Only

CHIN HUI CAR RENTAL

REGN. NO.: 53090791K

BLK 7, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-76, SINGAPORE 575642. TEL: 6453 4680

CUSTOMER

RA MACK CAR RENTALS
C/O ALAN'S UNITED AUTO PTE LTD

BLK 7 SIN MING IND. ESTATE
SECTOR C, #01-76
SINGAPORE 575642.

MR. ALAN KHONG

INVOICE NO : **C22275**

DATE : 14.09.2022

TERM : CASH

RENTAL FEES FOR :-

S/N	VEHICLE NO.	VRA NO.	REFERENCE	NO. OF DAYS	UNIT PRICE (\$)	AMOUNT (\$)
1	SJD 2564L	9325	SLK 2821J	6	\$ 100.00	\$ 600.00
		***	*****	***		
TOTAL:					\$	<u>600.00</u>

PAYMENT MODE:

BY CHEQUE: CHIN HUI CAR RENTAL
BANK TRANSFER: OCBC 531-709517-001
PAYNOW TO UEN: 53090791K

YOUR EARLY REMITTANCE IS MUCH APPRECIATED.


CHIN HUI CAR RENTAL

CHIN HUI CAR RENTAL

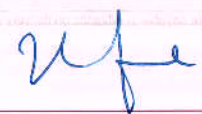

BLK 7, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-76,

SINGAPORE 575642. TEL: 6453 4680

REGN. NO.: 53090791K

VEHICLE RENTAL AGREEMENT

NO: 09325

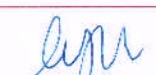

HIRER'S PARTICULAR		Vehicle No: SJD2564L	Mileage Out: 200214
Hirer: Ra Mack CAR RENTALS		Make & Model: Toyota Aiti's Auto / Manual Group: Auto	
NRIC / Passport No: 53353544A Date of Birth:		OUT : Date 07.09.22	OUT : Time 10.20am
Address: BIK 251 Compassvale Street #10-31 S'pore 540251		Replace Veh No:	Mileage Out:
Driving Licence No: Pass Date:		OUT : Date	OUT : Time
Contact Number: 92226535			
DRIVERS PARTICULARS (if different from Hirer)			
Appointed Driver: Noor Suzanne Binte Nasir			
NRIC / Passport No: 57133009E Date of Birth: 24.09.1971			
Address: BIK 251 Compassvale Street #10-31 S'pore 540251			
Driving Licence No: 57133009E Pass Date: 28.05.1998			
Contact Number: 92226535			
Terms & Conditions			
ADDITIONAL S\$3000.00 EXCESS			
For Hirer / Driver			
Age 23 years old & below.			
Age 70 years old & above.			
Less than Two (2) years Driving Experience.			
Malaysia Excess (Exclude Towing Fees and Any Charges in Malaysia) - \$3,500.00			
REMARKS			
SLK282LT			
PAYMENT METHOD:			
BANK TRANSFER : OCBC 531-709517-001			
PAYNOW : 53090791K			
		CHARGES	
		Daily 6 @\$ 100/- per day	600. 00
		Weekly @\$ per week	
		Monthly @\$ per month	
		Hours @\$ per hour	
		Others @\$	
		SUB-TOTAL \$ 600. 00	
		PETROL LEVEL	
		Out E 1/4 1/2 3/4 F	
		In E 1/4 1/2 3/4 F	
		TOTAL CHARGES \$ 600. 00	
		IMPORTANT!	
		FOR SINGAPORE USE ONLY	
		Excess Liability : S\$2500.00	
		Malaysia Excess (With Prior Consent) NOT ALLOWED	
		Hirer's Signature 	
		Addition Driver's Signature 	

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given CHIN HUI CAR RENTAL in connection with this agreement is true.

* IMPORTANT

- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER, AND ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY CHIN HUI CAR RENTAL.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY, IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO CHIN HUI CAR RENTAL AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	SIGNATURE OF HIRER / DRIVER
13.09.22	6.45pm	200594		

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SDW6188J

Date of Accident

03/09/2022



Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance AIG Asia Pacific Insurance Pte....

Period of Insurance 19/11/2021 - 18/11/2022

Requested By KHONG SHI JIE (ALAN'S UNITE...

Requested Date 05/09/2022 12:09

Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

EzLyna (LKKAUTO)

From: EzLyna (LKKAUTO)
Sent: Friday, 21 October 2022 1:37 PM
To: alan@uobkayhian.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SDW6188J (AIG) AND SLK2821J AT/ALONG KIM SENG ROAD OUTSIDE GRAND COPTHORNE HOTEL ON 03/09/2022

Dear Mr Ong Chee Kian,

Our Ref: CC6/AIG22008840/Kea3

ACCIDENT INVOLVING SDW6188J (AIG) AND SLK2821J AT/ALONG KIM SENG ROAD OUTSIDE GRAND COPTHORNE HOTEL ON 03/09/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SLK2821J against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Ezlyna Eng | Case Handler



LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	08 Sep 2022 13:50	Clim Dtl Modified	Claimant's Name: -> RA MACK RENTALS. Claimant's ID: -> 53353544A.	[A] HOW MEI KWAN
2	08 Sep 2022 13:50	Clim Veh Model Changed	(207483) HONDA SHUTTLE 1.5 G CVT ABS D/AIRBAG 2WD (A).	[A] HOW MEI KWAN
3	08 Sep 2022 13:50	Clim Created	Reg No: SLK2821J. Acct Date: 2022/09/03. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. L td. (SG). TP Insurer: Income Insurance Limited (HQ). Workshop: Alan's United Auto Pte Ltd (HQ)	[A] HOW MEI KWAN
4	08 Sep 2022 13:50	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	08 Sep 2022 13:50	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/09/19	[A] HOW MEI KWAN
6	08 Sep 2022 13:50	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	08 Sep 2022 13:50	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	08 Sep 2022 13:50	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	08 Sep 2022 13:51	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	08 Sep 2022 13:51	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
11	12 Oct 2022 13:30	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	12 Oct 2022 13:30	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	12 Oct 2022 13:30	Clim Dtl Modified	JPJ Reg. Date: -> 2017/01/11.	[A] JOANNE LEE KHANG MIN
14	12 Oct 2022 13:30	Clim Details Notified		[A] JOANNE LEE KHANG MIN
15	21 Oct 2022 14:35	Adj Mandate Request	Cur.Reg:4561.00:Liability: 100% (BOLA 27) *Quantum: \$4,561.00 (all-in). Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
16	02 Nov 2022 10:01	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/09/19. Mandate Remarks: Subject to all docs in place.	[I] Ler, Bernard-JQ
17	02 Nov 2022 10:01	Adj Mandate Set	Approved:4561.00:Subject to all docs in place.	[I] Ler, Bernard-JQ

Date From  Date To  Audit Type None  Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2840960	08 Sep 2022 15:20:03	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLK2821J	SDW6188J	11.00
2854981	12 Oct 2022 13:30:06	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLK2821J	SDW6188J	11.00

