

## Rajeswari

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**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** Wednesday, 7 September 2022 5:20 PM  
**To:** Jennifer Guay; 'Jacqueline Tan'; assignments  
**Cc:** Claims Dept of CTI; Alfred Toh; sihui.g@gmail.com; gmepl@singnet.com.sg  
**Subject:** RE: SNM22D206226/C02/XE4328T/TOHHS / RE: OUR REF: AW-INS-M46-XE1430A-2022-JGV  
**Attachments:** image002.wmz

**YOUR REF: AW-INS-M46-XE1430A-2022-JGV**  
**OUR REF: SNM22D206226/C02/XE4328T/TOHHC**

Dear Sirs

We are in receipt of your email and contents duly noted.

Aside to M/s LKK Auto Consultants Pte Ltd, please assist to follow up on the survey. (**email below refers**)

**Best Regards**

**Alfred Toh**  
**Assistant Manager**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
**3 Anson Road #15-00 Springleaf Tower Singapore 079909**  
**Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)**  
**[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)**

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**From:** Jennifer Guay <jenniferguay@visionlawllc.com>  
**Sent:** Wednesday, 7 September 2022 3:00 pm  
**To:** Alfred Toh <alfred.toh@sg.cntaiping.com>; 'Jacqueline Tan' <jactan@visionlawllc.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; sihui.g@gmail.com  
**Subject:** RE: SNM22D206226/C02/XE4328T/TOHHS / RE: OUR REF: AW-INS-M46-XE1430A-2022-JGV

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**PRE - REPAIR SURVEY**

**CLAIMANT: LIAN HUAT HENG (88) PTE LTD**

**ACCIDENT INVOLVING XE 1430 A & XE 4328 T ON 1 SEPTEMBER 2022 ALONG JLN BUROH**

Dear Sirs

Refer to your email of 7 September 2022 informing that you wish to conduct a pre-repair survey and your List of Surveyors.

We confirmed that both parties are agreeable to appoint Marcus Chua of LKK as the Single Joint Expert for the Survey of our client's vehicle no. XE1430A.

Please also be informed that our client's vehicle is available for Pre-repair inspection as follows :

Venue: Mah Lian Motor Vehicle Repairer  
No.38 Defu Lane 9  
Singapore 539278  
Contact Person: Mr Goh / Ms Si Hui (6282 3336)

Please let us hear from you by 7 September 2022. Thank you.

Regards

**Jennifer Guay**

(Secretary )

**VISION LAW LLC**

133 New Bridge Road #18-01

Chinatown Point

Singapore 059413

Tel : 6534 2811 (Ext 116)

Fax : 6535 6802

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**From:** Alfred Toh [<mailto:alfred.toh@sg.cntaiping.com>]

**Sent:** Wednesday, 7 September, 2022 2:39 PM

**To:** Jennifer Guay; 'Jacqueline Tan'

**Cc:** Claims Dept of CTI; Alfred Toh; Chong Boon Sen

**Subject:** RE: SNM22D206226/C02/XE4328T/TOHHS / RE: OUR REF: AW-INS-M46-XE1430A-2022-JGV

**YOUR REF: AW-INS-M46-XE1430A-2022-JGV**

**OUR REF: SNM22D206226/C02/XE4328T/TOHHC**

Dear Sirs

We refer to your email of 7 September 2022 at 9.52 am.

**Take Notice that we shall not be accepting any of your surveyors as SJE.**

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Best Regards**

**Alfred Toh**  
**Assistant Manager**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
**3 Anson Road #15-00 Springleaf Tower Singapore 079909**  
**Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)**  
**[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)**

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Wednesday, 7 September 2022 12:44 pm

**To:** Jennifer Guay <[jenniferguay@visionlawllc.com](mailto:jenniferguay@visionlawllc.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Cc:** [sihui.g@gmail.com](mailto:sihui.g@gmail.com); 'Jacqueline Tan' <[jactan@visionlawllc.com](mailto:jactan@visionlawllc.com)>

**Subject:** O/R: SNM22D206226/C02/XE4328T/TOHHS / RE: OUR REF: AW-INS-M46-XE1430A-2022-JGV & YR REF: XE4328T

Without Prejudice

Save as to costs

Dear Alfred,

Please conduct PRS for XE 1430 A.

Note: officer in charge Alfred Toh

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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**From:** Jennifer Guay <[jenniferguay@visionlawllc.com](mailto:jenniferguay@visionlawllc.com)>

**Sent:** Wednesday, 7 September 2022 9:52 am

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>

**Cc:** [sihui.g@gmail.com](mailto:sihui.g@gmail.com); 'Jacqueline Tan' <[jactan@visionlawllc.com](mailto:jactan@visionlawllc.com)>

**Subject:** OUR REF: AW-INS-M46-XE1430A-2022-JGV & YR REF: XE4328T

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**CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD**

**Attn : Motor Claim Dept**

**PRE - REPAIR SURVEY**

**CLAIMANT: LIAN HUAT HENG (88) PTE LTD**

**ACCIDENT INVOLVING XE 1430 A & XE 4328 T ON 1 SEPTEMBER 2022 ALONG JLN BUROH**

Dear Sirs

We are instructed by **LIAN HUAT HENG (88) PTE LTD** to notify you of a road accident on **1 SEPTEMBER 2022** at about 09.00hr **ALONG JLN BUROH** involving our client's **XE 1430 A & XE 4328 T** driven by your driver at the material time.

As a result of the accident, our client's vehicle has been damage. Before our client proceed to repair the damage vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Regards

**Jennifer Guay**

(Secretary)

**VISION LAW LLC**

133 New Bridge Road #18-01

Chinatown Point

Singapore 059413

For Surveyor

Please initial here after completion of pre-repair survey.  
Thank you.

Appointed Surveyor: \_\_\_\_\_  
Name & Signature

Contact : \_\_\_\_\_

Date & Time \_\_\_\_\_

Tel : 6534 2811 (Ext 116)  
Fax : 6535 6802

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VISION LAW LLC  
Advocates & Solicitors  
(Incorporated with limited liability)  
Unique Entity No. 200721148H  
Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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