

Our Ref: CT0922/SHA1476D/CK(st)  
Date: 08.12.2022



CHINA TAIPING INSURANCE CO (S)PTE L  
3 ANSON ROAD #16-00  
Singapore 079909

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Attn : Motor Claims Department

Without Prejudice

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 198506048W

Dear Sir/Madam

**ACCIDENT ON 06.09.2022 INVOLVING SHA1476D & SLW3782T ALONG PARKWAY PARADE**

**Workshops**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of vehicle No SHA1476D, which was involved in the captioned accident with your insured vehicle No SLW3782T.

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

**Taxi Owner's Claim :**

1. Cost of Repairs		S\$	802.50
2. Loss of Rental	2.5 days x S\$ 110.67	S\$	276.68
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

**Hirer's Claim :**

1. Loss of Income	2.5 days x S\$ 80.00	S\$	200.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **1,281.18**

A copy each of the following supporting documents marked [X] is enclosed:

- |   |   |
|---|---|
| <input checked="" type="checkbox"/> Original Repair Bill                                    | <input checked="" type="checkbox"/> Letter of Authority from Owner/Hirer/Operator |
| <input checked="" type="checkbox"/> GIA/Police Report(s)                                    | <input checked="" type="checkbox"/> Rental Rate Letter                            |
| <input checked="" type="checkbox"/> LTA/GIA Search Slip(s)                                  | <input checked="" type="checkbox"/> Downtime/Mileage Record                       |
| <input type="checkbox"/> Survey Report / Bill   | <input type="checkbox"/> Witness Statement / Accident Scene Photo(s)              |
| <input type="checkbox"/> Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance |   |
| <input type="checkbox"/> Tow Chit / PIR / Hirer's IRAS / Others :                           |   |

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely  
Catherine Koh  
CDGE Claims Department  
DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of



**LETTER OF AUTHORISATION**

(NAF / PAF)


**ACCIDENT INVOLVING i 40 SHA1476D , SLW3782T  
ALONG PARKWAY PARADE****ON 06-Sep-22 20:50**I / We **TAN HOCK CHAI** (Hirer) NRIC No.: **SXXXX465I**and/or **KOH CHEE KIAN** (Relief) NRIC No.: **SXXXX145D**Taxi Number **SHA1476D**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):


1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **07-Sep-2022**Name of Hirer **TAN HOCK CHAI**  
Hirer NRIC **SXXXX465I**

Signature :

Address **800 YISHUN RING ROAD #08-4383  
760800**Contact No. **96780432**Name of Relief **KOH CHEE KIAN**  
Relief NRIC **SXXXX145D**

Signature :

Address **406 YISHUN AVENUE 6 07-1314  
760406**Contact No. **96393933**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSNW00011822201 Claim No : SNM22D206404/C02/SLW3782T/KHONGLH

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$1,045.51**  
SINGAPORE DOLLARS ONE THOUSAND FORTY FIVE AND CENTS FIFTY ONE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHA1476D

Insured Vehicle No. : SLW3782T

Date of Loss : 06/09/2022

Place of Accident : MARINE PARADE ROAD PARKWAY PARADE DROP OFF

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : AZIZ BIN HASSAN

Driver Name : AZIZ BIN HASSAN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	802.50
(3) Loss of Use/ <del>Rental</del> /Earning	S\$	241.01
(4) <del>CIA/Police Reports/</del> Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL . . . . .	<b>S\$</b>	<b>1,045.51</b>
	=====	

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Claimant Name : Comfort Transportation Pte Ltd

NRIC No : 1XXXXX821R

Signature : 

Date : 20.4.2023

**CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969**

**Please forward your payment to  
COMFORTDELGRO ENGINEERING PTE LTD**

**"The contents of this document apply to  
vehicle damages only. All personal injuries  
and damages arising therefrom are excluded  
from the ambit and application of this document"**

**GST REG. NO. M2-8921817-3**

**TAX INVOICE**

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE 079909

CONTACT NO: 62222366

**VEHICLE NO**  
SHA1476D

**MAKE**  
HYUNDAI

**MODEL**  
I-40

**DATE OF REG**  
11.01.2017

**CHASSIS CODE**  
KMHLB41UMHU098211

**NO/DATE**  
92828453 02.12.2022

**JOB NO.**  
305529193

**ODOMETER READING**

**JOB TYPE**

Description : 3P.06.09.22

**Invoice for Lump Sum Repair**

Total Lump Sum Repair Amt	750.00
Add GST @ 7.000 %	52.50
<b>Total Invoice amount</b>	<b>802.50</b>

Issued by : KATHERINETAN 02.12.2022 13:35:16  
Repair Type : CLSO/57/57  
Payment Type/Term : /Credit 30 days

**ComfortDelGro Engineering Pte Ltd**

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT22090094

Date: 09 September 2022



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON                      06/09/2022    @   20:50 hrs  
ALONG                              PARKWAY PARADE  
INVOLVING                      SLW3782T

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA1476D** (the "Taxi"). The Taxi was hired to **TAN HOCK CHAI IC NO SXXXX465I** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$110.67** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]


INSURER ENQUIRY

## Find insurer

Vehicle reg. no.

SLW3782T

Date of Accident

06/09/2022 

Reset

## % RESULT & RECEIPT

### TP Insurer Enquiry

Insurance ..... **China Taiping Insurance (Sing...**

Period of Insurance ..... **09/08/2022 - 08/08/2023**

Requested By ..... **Huang Xiao Yan (COMFORTDEL...**

Requested Date ..... **07/09/2022 13:43**

#### Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

#### General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 9 September 2022 11:26 AM  
**To:** 'AZIZ\_HASSAN56@YAHOO.COM.SG'  
**Subject:** Claim Notification - ACCIDENT INVOLVING SLW3782T(CHINA TAIPING) AND SHA1476D AT/ALONG PARKWAY PARADE SHOPPING CENTRE PICKUP AND DROP OFF POINT ON 06/09/2022

09 Sept 2022

**AZIZ BIN HASSAN**

[By Email Only]

Dear Sir/Madam,

**You Ref: SLW3782T**

**Our Ref: CC3/CTI22008833/Gpa3**

**ACCIDENT INVOLVING SLW3782T(CHINA TAIPING) AND SHA1476D AT/ALONG PARKWAY PARADE SHOPPING CENTRE PICKUP AND DROP OFF POINT ON 06/09/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHA1476D against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)



## Hsiao Tong (LKKAUTO)

**From:** Lynn Khong <lynn.khong@sg.cntaiping.com>  
**Sent:** Thursday, 16 March 2023 11:14 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: [SEEK MANDATE] - SNM22D206404/C02/SLW3782T/KHONGLH / Direct Settlement - Accident Involving SLW3782T (CTI) and SHA1476D (TP : LKK REF - CC3/CTI22008833/Gpa3) on 06/09/2022

Dear Hsiao Tong,

Proceed as proposed.

	OUR OFFER	TP PROPOSED
1. Cost of Repair (w/GST)	\$ 802.50 (\$750.00 + 7%GST)	\$ 802.50 (\$750.00 + 7%GST)
2. Loss of Rental	\$ 110.67 (1 day x \$110.67)	\$ 166.01 (1.5 days x \$110.67)
3. Loss of Income	\$ 50.00 (1 day x \$50.00)	\$ 75.00 (1.5 days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 965.17</b>	<b>\$ 1,045.51</b>

Thank you

Regards,

**Lynn Khong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6156 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Thursday, March 9, 2023 2:19 PM  
**To:** Lynn Khong <lynn.khong@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: [SEEK MANDATE] - SNM22D206404/C02/SLW3782T/KHONGLH / Direct Settlement - Accident Involving SLW3782T (CTI) and SHA1476D (TP : LKK REF - CC3/CTI22008833/Gpa3) on 06/09/2022

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Dear Sirs,

For LOR & LOI, third party rejected our offer at 1day and proposed 1.5days. Summary as below: -

	OUR OFFER	TP PROPOSED
1. Cost of Repair (w/GST)	\$ 802.50 (\$750.00 + 7%GST)	\$ 802.50 (\$750.00 + 7%GST)
2. Loss of Rental	\$ 110.67 (1 day x \$110.67)	\$ 166.01 (1.5 days x \$110.67)
3. Loss of Income	\$ 50.00 (1 day x \$50.00)	\$ 75.00 (1.5 days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 965.17</b>	<b>\$ 1,045.51</b>

Please review and advise further mandate. Thanks.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Lynn Khong <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)>

**Sent:** Sunday, February 19, 2023 10:01 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: [SEEK MANDATE] - SNM22D206404/C02/SLW3782T/KHONGLH / Direct Settlement - Accident Involving SLW3782T (CTI) and SHA1476D (TP : LKK REF - CC3/CTI22008833/Gpa3) on 06/09/2022

Dear Hsiao Tong,

We have 2 days for PRI, If there is no delay in survey, please offer based on 1 day repair.

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 1,282.37	\$ 802.50 (\$750.00 + 7%GST)
2. Loss of Rental (2.5days x \$110.67)	\$ 276.68	\$ 110.67 (1 day x \$110.67)
3. Loss of Income (2.5days x \$80.00)	\$ 200.00	\$ 50.00 (1 day x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 1,761.05</b>	<b>\$ 965.17</b>

Thank you

Regards,

**Lynn Khong**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6156 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Friday, January 13, 2023 9:58 AM

**To:** Lynn Khong <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** [SEEK MANDATE] - SNM22D206404/C02/SLW3782T/KHONGLH / RE: Direct Settlement - Accident Involving SLW3782T (CTI) and SHA1476D (TP : LKK REF - CC3/CTI22008833/Gpa3) on 06/09/2022

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Your ref: **SNM22D206404/C02/SLW3782T/KHONGLH**

LKK ref : CC3/CTI22008833/Gpa3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SLW3782T(CHINA TAIPING) AND SHA1476D(TP) ON 06/09/2022**

We refer to the above matter.

The accident occurred when our passenger opened door and collided onto third party's taxi. We are of the view that BOLA 26 is applicable.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$1,045.51(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 1,282.37	\$ 802.50 (\$750.00 + 7%GST)
2. Loss of Rental (2.5days x \$110.67)	\$ 276.68	\$ 166.01 (1.5days x \$110.67)
3. Loss of Income (2.5days x \$80.00)	\$ 200.00	\$ 75.00 (1.5days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 1,761.05</b>	<b><u>\$ 1,045.51</u></b>

Surveyor recommended 1day for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 09/01/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,  
Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Lynn Khong <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)>

Sent: Thursday, 8 September 2022 10:07 PM

To: Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

Cc: Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

Subject: RE: SNM22D206404/C02/SLW3782T/KHONGLH / RE: Direct Settlement - Accident Involving SLW3782T (CTI) and SHA1476D (TP : LKK REF - CC3/CTI22008833/Gpa3) on 06/09/2022

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