

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 13 July 2023 9:38 AM
To: admin@mycar.sg
Cc: Admin A; Celine Fong (LKKAuto); Bryan Ang (LKKAuto)
Subject: RE: LOD - OUR REF SMV6070M YOUR REF SKZ8727S

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$1,677.00(all in)** in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, **kindly confirm settlement by providing a copy of your Bank details for us to process payment.**

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **24 AUG 2022**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Jackson <admin@mycar.sg>
Sent: Monday, July 3, 2023 5:02 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Celine Fong (LKKAuto) <celinefong@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Subject: LOD - OUR REF SMV6070M YOUR REF SKZ8727S

WITHOUT PREJUDICE

Dear Sirs,

Please proceed with acceptance.

Best Regards,
Jackson Ho
Claim Handler | Motor Claims Department

My Car Consultant Pte Ltd

M: 8344 7681 | F: 6925 5219
W: [Mycar.sg](http://mycar.sg) | E: admin@mycar.sg
60 Jalan Lam Huat, Carros Centre #05-21 S(737869)
UEN No.: 201605878Z

From: "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>
Sent: 7/3/23 4:16 PM
To: "admin@mycar.sg" <admin@mycar.sg>
Cc: Admin A <admin-a@lkkauto.com>, "Celine Fong (LKKAuto)" <celinefong@lkkauto.com>, "Bryan Ang (LKKAuto)" <bryanang@lkkauto.com>
Subject: SPAM-LOW: RE: LOD - OUR REF SMV6070M YOUR REF SKZ8727S

WITHOUT PREJUDICE

Dear Sirs,

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 1,404.00
2. Loss of Use (3days x \$80.00)	\$ 240.00
3. LTA/GIA Search Fee	\$ 33.00
Total	\$ 1,677.00

Please confirm acceptance.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Jackson <admin@mycar.sg>
Sent: Sunday, July 2, 2023 10:48 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Celine Fong (LKKAuto) <celinefong@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Subject: LOD - OUR REF SMV6070M YOUR REF SKZ8727S

WITHOUT PREJUDICE

Dear Hsiao Tong,

Refer to our email dated 10 May 2023 & 25 June 2023

We would like to seek mandate for the following,

Cost of repair (With Gst)	\$1,404.00
Loss of Use (Recommended by SJE)	\$300.00
GIA / LTA Search	\$33.00
Total Amount	\$1,737.00

Aside to Allianz OIC,

Please expedite on urgent basis.

Best Regards,

Jackson Ho

Claim Handler | Motor Claims Department

My Car Consultant Pte Ltd

M: 8344 7681 | F: 6925 5219

W: [Mycar.sg](http://mycar.sg) | E: admin@mycar.sg

60 Jalan Lam Huat, Carros Centre #05-21 S(737869)

UEN No.: 201605878Z

From: "MY CAR CONSULTANT" <admin@mycar.sg>
Sent: 6/25/23 8:09 PM
To: "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>, "celinefong@lkkauto.com" <celinefong@lkkauto.com>
Subject: LOD - OUR REF SMV6070M YOUR REF SKZ8727S

WITHOUT PREJUDICE

Dear Sirs,

Refer to our email dated 10 May 23

Kindly response to our offer proposal.

Best Regards,

Jackson Ho

Claim Handler | Motor Claims Department

My Car Consultant Pte Ltd

M: 8344 7681 | F: 6925 5219

W: [Mycar.sg](http://mycar.sg) | E: admin@mycar.sg

60 Jalan Lam Huat, Carros Centre #05-21 S(737869)
UEN No.: 201605878Z

From: "MY CAR CONSULTANT" <admin@mycar.sg>
Sent: 5/10/23 9:53 AM
To: "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>
Cc: "Admin A" <admin-a@lkkauto.com>
Subject: LOD - OUR REF SMV6070M YOUR REF SKZ8727S

WITHOUT PREJUDICE

Dear Hsiao Tong,

Please counter propose the following,

COST OF REPAIR	\$1,404 (inclusive of 8% GST)
LOSS OF USE	\$300.00 (\$100 X 03 DAYS)
GIA / LTA SEARCH	\$33.00
TOTAL	\$1,737.00

Best Regards,

Jackson Ho

Claim Handler | Motor Claims Department

My Car Consultant Pte Ltd

M: 8344 7681 | F: 6925 5219

W: mycar.sg | E: admin@mycar.sg

60 Jalan Lam Huat, Carros Centre #05-21 S(737869)

UEN No.: 201605878Z

From: "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>

Sent: 5/9/23 5:29 PM

To: "admin@mycar.sg" <admin@mycar.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: SPAM-LOW: RE: LOD - OUR REF SMV607oM YOUR REF SKZ8727S

WITHOUT PREJUDICE

Dear Sirs,

[We refer to the above matter.](#)

We propose settlement at a global sum of **\$1,670.00(all-in)**.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: MY CAR CONSULTANT <admin@mycar.sg>
Sent: Monday, April 24, 2023 5:37 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: LOD - OUR REF SMV6070M YOUR REF SKZ8727S

WITHOUT PREJUDICE

Dear Hsiao Tong,

Please find attached video footage.

Best Regards,

Jackson Ho

Claim Handler | Motor Claims Department

My Car Consultant Pte Ltd

M: 8344 7681 | F: 6925 5219

W: [Mycar.sg](http://mycar.sg) | E: admin@mycar.sg

60 Jalan Lam Huat, Carros Centre #05-21 S(737869)
UEN No.: 201605878Z

From: "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>
Sent: 4/24/23 4:50 PM
To: "admin@mycar.sg" <admin@mycar.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: SPAM-LOW: RE: LOD - OUR REF SMV6070M YOUR REF SKZ8727S

WITHOUT PREJUDICE

Dear Sirs,

Please share a copy of your client video footage for our review. Thanks.

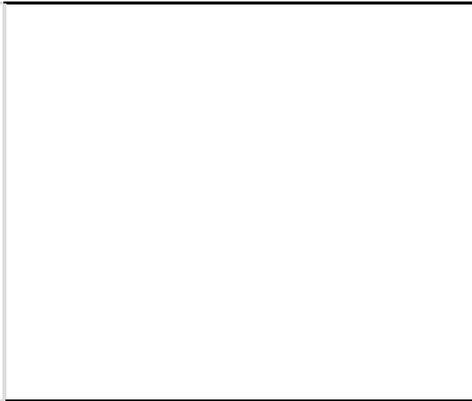
Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)



From: MY CAR CONSULTANT <admin@mycar.sg>
Sent: Thursday, April 13, 2023 11:52 AM
To: Admin A <admin-a@lkkauto.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: LOD - OUR REF SMV6070M YOUR REF SKZ8727S

WITHOUT PREJUDICE

Dear Sirs,

Please refer to LOD and all supporting documents to assist in the closure of the case swiftly.

Best Regards,

Jackson Ho

Claim Handler | Motor Claims Department

My Car Consultant Pte Ltd

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W: Mycar.sg | E: admin@mycar.sg

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