

HOCK WAH MOTOR WORKSHOP PTE LTD

BLK 3011 BEDOK INDUSTRIAL PARK E
BEDOK NORTH AVE 4,
#01-2008/10/12 SINGAPORE 489977
TEL : 6441 5655 FAX : 6441 5355/6243 8121
R.O.C No : 200104141D GST Reg. No. 20-0104141-D

Ref : SMA3200K

Date : 01/12/2022

Motor Claims Dept
India International Insurance Pte Ltd
NO 64 Cecil Street
#04-05 IOB Building
SINGAPORE 049711
Fax : 62244174 , 62257743

Dear Sir/Mdm

DIRECT SETTLEMENT - Accident Involving vehicle no SMA3200K and GBG8947E On 03/09/2022 Along EAST COAST ROAD TOWARDS UPPER EAST COAST

We refer to the above matter.

We are instructed by our clients, ONG HONG GAY of vehicle number SMA3200K to claim damages against your insured GBG8947E in connection with a road traffic accident on 03/09/2022 15:50:12

We are instructed that the accident was caused by your insured's negligent driving and /or management of this vehicle. As a result, our client's vehicle was damaged and our clients have to put to loss and expenses. particulars of which are as follows:

Cost Of Repair			\$	1,230.50
Loss of Use	3	Days X \$	120.00	\$ 360.00
Car Rental Fee			\$	0.00
LTA Search Fee			\$	2.00
Survey Fee			\$	0.00
GIA Fees			\$	0.00
Total			\$	1,592.50

Please revert within the next **SEVEN (7) Days** so that we can advise out third party claimant for the next course of action.

We/I support our/my claim with documents enclosed.



Motor Claims Dept

Anyisia Foo
motor@hockwah.com.sg

LETTER OF AUTHORISATION

I/We, ONG HONG GAY (name) S7218800D (NRIC/Company Reg)
the owner of vehicle no SMA3200K hereby authorizes M/s Hock Wah Motor Workshop Pte
Ltd to submit corresponds, negotiate and settle my claim for repair costs and/or rental and/or loss of use
arising from the accident which occurred on 03/09/2022 (date) along EAST COAST ROAD TOWARDS
UPPER EAST COAST ROAD involving vehicle no/s GBG8947E (third party).

☐ I further authorize M/s Hock Wah Motor Workshop to accept and receive any payment due to me in
respect to my claim above. I further permit payment of the settlement sum to be made in the name of
M/s Hock Wah Motor Workshop Pte Ltd.

Dated this 05 day of SEPTEMBER 20 22.

CLIENT:

Signature: 

Name : ONG HONG GAY

NRIC : S7218800D

Address : BLK 48 LENGKONG TUJOH #B1-30

SINGAPORE 417397

Company Chop:

(If applicable) _____

WITNESS:

Signature : 

Name : Janic Lee

NRIC : _____

Address : _____

HOCK WAH MOTOR WORKSHOP PTE LTD

Blk 3011 Bedok Industrial Park E,

#01-2008/2010/2012

Singapore 489977

Tel: 6441 5655 (3 Lines) Fax: 6441 5355

Email: motor@hockwah.com.sg

Company Chop:

(If applicable) _____

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MCV2022D0004936
Claimant Ref :SMA3200K

We/I, HOCK WAH MOTOR WORKSHOP PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 1,230.50 (repair cost), S\$ 300.00 (loss of use/rental), S\$ 2.00 (search fee), vehicle no. SMA3200K that was damaged pursuant to the accident which occurred on 03/09/2022 (date) at EAST COAST RD TWDS UPPER EAST COAST RD (location) involving vehicle no. GBG8947E (insured vehicle). This is pursuant to the inspection conducted on 09/11/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner ONG HONG GAY ("the third party claimant") of vehicle no. SMA3200K to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SMA3200K (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

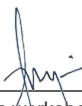
This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 1,532.50 to HOCK WAH MOTOR WORKSHOP PTE LTD.

Dated this 16 day of May 20 23

CLAIMANT:

Signature:


Signed by "the workshop" (with chop)

Name:

ANYSIA FOO

NRIC:

Address:

HOCK WAH MOTOR WORKSHOP PTE LTD
Blk 3011 Bedok Industrial Park E,
#01-2008/2010/2012
Singapore 489977

Nationality:

Tel: 6441 5655 (3 Lines) Fax: 6441 5355
Email: motor@hockwah.com.sg

Occupation:

WITNESS:

Signature:



Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:

HOCK WAH MOTOR WORKSHOP PTE LTD

BLK 3011 BEDOK INDUSTRIAL PARK E
BEDOK NORTH AVE 4,
#01-2008/10/12 SINGAPORE 489977
TEL : 6441 5655 FAX : 6441 5355/6243 8121
R.O.C No : 200104141D GST Reg. No. 20-0104141-D

TO : SXXX8800D

India International Insurance Pte Ltd
NO 64 Cecil Street
#04-05 IOB Building
SINGAPORE 049711

TEL : 62238122 , 63476100 FAX : 62244174 , 62257743

PH :

ATTN :

Term:

TAX INVOICE

Number : IV00076144

Date : 01/12/2022

Case No :

Vehicle No : SMA3200K

Chassis: JF1GT7KL5JG031710

Year of Mfr 2018

Policy No 5122345050

Model : SUBARU XV 2.0I-S
EYESIGHT AWD

Sn	DESCRIPTION	QTY	U_PRICE	DISC	AMOUNT
1	LUMPSUM REPAIR	1.0	1,150.00	0	1,150.00
	Sub Total				1,150.00
	Parts Total				1,150.00
SINGAPORE DOLLARS : ONE THOUSAND TWO HUNDRED THIRTY AND CENTS FIFTY ONLY			Less Excess		0.00
			SUBTOTAL		1,150.00
			GST 7.00%		80.50
			TOTAL		1,230.50

Date of accident : 03/09/2022 03:50 PM. Place : EAST COAST ROAD TOWARDS UPPER EAST COAST

E. & O. E.

HOCK WAH MOTOR WORKSHOP PTE LTD

Anysia


CUSTOMER SIGNATURE

AUTHORISED SIGNATURE


INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

GBG8947E

Date of Accident

03/09/2022 

Reset

% RESULT & RECEIPT**TP Insurer Enquiry**Insurance **India International Insurance ...**Period of Insurance **29/05/2022 - 28/05/2023**Requested By **Janice Lee Jia Yi (Hock Wah M...**Requested Date **05/09/2022 11:05****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	07 Sep 2022 17:53	Clim Dtl Modified	Claimant's Name: -> ONG HONG GAY. Claimant's ID: -> SXXXX800D.	[A] HOW MEI KWAN
2	07 Sep 2022 17:53	Clim Veh Model Changed	(205772) SUBARU XV 2.0 I-S EYESIGHT AWD CVT (A).	[A] HOW MEI KWAN
3	07 Sep 2022 17:53	Clim Created	Reg No: SMA3200K. Acct Date: 2022/09/03. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: Income Insurance Limited (HQ). Workshop: Hock Wah Motor Workshop Pte Ltd (Bedok)	[A] HOW MEI KWAN
4	07 Sep 2022 17:53	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	07 Sep 2022 17:53	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/09/16	[A] HOW MEI KWAN
6	07 Sep 2022 17:53	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	07 Sep 2022 17:53	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	07 Sep 2022 17:53	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
9	11 Sep 2022 14:45	Video Downloaded	Downloaded Video - Accident	[I] Mekavathanan Sarangapani
10	12 Sep 2022 11:00	Clim Dtl Modified	Claimant's ID: SXXXX800D -> S7218800D.	[A] HOW MEI KWAN
11	12 Sep 2022 14:41	Video Downloaded	Downloaded Video - Accident	[I] Derrick Tan Ming Chye
12	13 Sep 2022 10:53	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/09/16. Mandate Remarks: Dear Sir, insured accident report uploaded. Thank you	[I] Derrick Tan Ming Chye
13	13 Sep 2022 10:53	Adj Mandate Set	Approved:0.00:Dear Sir, insured accident report uploaded. Thank you	[I] Derrick Tan Ming Chye
14	22 Sep 2022 12:34	Video Downloaded	Downloaded Video - Accident	[I] Derrick Tan Ming Chye
15	11 Oct 2022 14:09	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
16	18 Oct 2022 17:52	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100%. Based on accident location, third party is allowed to go straight, insured driver encroached into third party's lane and collided with third party.	[A] CHEW HSIAO TONG
17	19 Oct 2022 11:07	Video Downloaded	Downloaded Video - Accident	[I] Derrick Tan Ming Chye
18	19 Oct 2022 11:08	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/09/16. Mandate Remarks: Dear Sir, please proceed with direct settlement. Thank you	[I] Derrick Tan Ming Chye
19	19 Oct 2022 11:08	Adj Mandate Set	Approved:0.00:Dear Sir, please proceed with direct settlement. Thank you	[I] Derrick Tan Ming Chye
20	08 Nov 2022 18:53	Video Downloaded	Downloaded Video - Accident	[A] MARCUS CHUA
21	06 Dec 2022 14:58	Adj Rpt Initiated		[A] Elaine Kuan Hwa Meen
22	06 Dec 2022 14:58	Clim Dtl Modified	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.	[A] Elaine Kuan Hwa Meen
23	06 Dec 2022 14:58	Clim Dtl Modified	JPJ Reg. Date: -> 2018/06/02.	[A] Elaine Kuan Hwa Meen
24	06 Dec 2022 14:58	Clim Details Notified		[A] Elaine Kuan Hwa Meen
25	05 May 2023 17:27	Adj Mandate Request	Cur.Req:1532.50:PODS Liability: 100% *Quantum: \$1,532.50. Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
26	09 May 2023 09:05	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/09/16. Mandate Remarks: Dear Sir, please proceed with direct settlement. Thank you	[I] Derrick Tan Ming Chye

AUDIT TRAIL				
No.	On	Audit	Remarks	By
27	09 May 2023 09:05	Adj Mandate Set	Approved:1532.50:Dear Sir, please proceed with direct settlement. Thank you	[I] Derrick Tan Ming Chye
28	09 May 2023 17:52	Adj Mandate Request	Cur.Req:1532.50:PODS Liability: 100% *Quantum: \$1,532.50. Please refer to adjuster & DE Assessment reports for details. *For your approval please.	[A] Ezlyna
29	12 May 2023 10:50	Video Downloaded	Downloaded Video - Accident	[I] Derrick Tan Ming Chye
30	12 May 2023 10:51	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/09/16. Mandate Remarks: Dear Sir, please proceed with direct settlement. Thank you	[I] Derrick Tan Ming Chye
31	12 May 2023 10:51	Adj Mandate Set	Approved:1532.50:Dear Sir, please proceed with direct settlement. Thank you	[I] Derrick Tan Ming Chye

Date From

Date To

Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2840722	08 Sep 2022 10:26:29	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SMA3200K	GBG8947E	11.00
2841584	09 Sep 2022 18:30:39	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SMA3200K	Derrick Tan Ming Chye	xx.xx
2879739	06 Dec 2022 14:58:04	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMA3200K	GBG8947E	11.00