

EzLyna (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Thursday, 20 April 2023 11:26 am
To: EzLyna (LKKAUTO)
Subject: FW: SML1883U & SMQ2688J DOA 01.09.2022
Attachments: LOA.png; PHOTO-2022-09-02-16-55-43.jpg; INVOICE.pdf; PHOTO-2022-09-02-16-55-44 (1).jpg; SML 1883U - SearchFee (SMQ 2688J).pdf; GIA.pdf

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: chan pick yuen <chris_chanbebe@hotmail.com>
Sent: Monday, March 13, 2023 6:15 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Fwd: SML1883U & SMQ2688J DOA 01.09.2022

Dear Sir / Mdm ,

Enclosed is the GIA ,LOA , invoice ,scene photo, LTA fee
As request following :

1) RC	\$ 5508.00 (\$5100 + 8 % GST - As agreed)
2) loss of use	\$1050.00(\$150 -1800CC X 7 DAYS - 5 days recommend + 1 day waiting PRS + 1 DAYS weekend) - total 7 days
3) lta fee	\$7.45

@ 100% (direct from behind with scene photo)

TOTAL \$6565.45/-

Please let us have your settlement soon . Thanks

Best Regards

Chris Chan

GREEN FOREST AUTOMOBILE PTE LTD

HP: 92712214

AUTHORISATION TO ACT

I/We, **DDMS PRODUCTION** of _____

_____, owner of **SML1883U** hereby

authorize Green Forest Automobile Pte Ltd, ("The Workshop") to act for me/us with respect to my/our claim for the repair costs and/or rental and/or loss of use for my/our vehicle **SML1883U** that was damaged pursuant to the accident occurred on **1.9.2022** at **5 Fraser st** involving _____ vehicle number **SMQ2688J**.

I/We further authorize the Workshop to settle my/our above mentioned claim in a manner that they deem fit and The Workshop is further authorized to receive payment further to settlement of my/our claim with payment cheque being made in favor of Green Forest Automobile Pte Ltd.

The settlement The Workshop may reach on my/our behalf is on without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Pursuant to Personal Data Protection Act 2012, I/We hereby agree that The Workshop may disclose or share my personal data to any authorized service providers whom The Workshop would necessarily need to cooperate, interact or work in one way or another in serving me or meeting my requests.

If I/we are not able to recover full amount for the repair cost from the third Party's Insurance Company in 6 (six) months' time from invoice date, Green Forest Automobile Pte Ltd shall bill to you/your Company for the balance/full amount of the repair cost. The Workshop will close this case without prior notice if we are unable to recover within 2 years.

I/We **DDMS PRODUCTION** understand the above explanation by Green Forest Automobile Pte Ltd.

Dated this **05** day of **09** (month) **2022** (year)



Claimant's Signature
(Company's stamp for company vehicle)



Green Forest Automobile Pte Ltd

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **GREEN FOREST AUTOMOBILE PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$5,508.00** (Repair Cost), **S\$500.00** (Loss of Use/Rental), **S\$7.45** (Disbursement) for vehicle no. **SML1883U** that was damaged pursuant to the accident which occurred on **01/09/2022** (date) along **NO.3 FRASER ST BEACH ROAD** (location) involving vehicle no/s **SMQ2688J**. This is pursuant to the inspection conducted on **05/09/2022** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **DDMS PRODUCTION** (the third party claimant”) of vehicle no. **SML1883U** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SML1883U** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 11 (day) of May (month) 20 23 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

GREEN FOREST AUTOMOBILE PTE LTD

8 KAKI BUKIT AVE 4,#05-25 PREMIER @ KAKI BUKIT SINGAPORE 415875

TAX INVOICE

DDMS PRODUCTION
8 Kaki Bukit Avenue 4
#05-25 Premier @ Kaki Bukit
Singapore 415875

Date: 13th MARCH 23
GST Reg.No: M90371849C

Accident date:01st SEPTEMBER 2022
Final Bill For Vehicle No: SML1883U TOYOTA NOAH 1.8

Descriptions	AMOUNT
Lump Sum repair cost as recommended by LKK AUTO CONSULTANTS PTE LTD ↙	\$5,100.00
Total	\$5,100.00
GST 8%	\$408.00
Grand Total	\$5,508.00

S/DLRS: FIVE THOUSAND FIVE HUNDRED EIGHT ONLY

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 02 Sep 2022 / 10:53:59

Receipt Date/Time : 02 Sep 2022 / 10:53:59

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220902-001092

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - SMQ2688J

As at 01 Sep 2022/08:50:00

Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.

1 Insurance Enquiry - SMQ2688J

Enquiry Fee

20220902105200862703

7.00 0.49 7.49

Sub-Total 7.00 0.49 7.49

Total Before Rounding 7.00 0.49 7.49

Rounding Difference 0.04

Total Amount Payable 7.45

Paid By

526471XXXXXX3996

eNETS Credit Card

7.45

Total

7.45

Cash Change

0.00

Tendered Amount

7.45

Excess Refundable Amount

0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Thursday, 20 October 2022 10:05 AM
To: Heirloomgallery@hotmail.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SMQ2688J (AIG) AND SML1883H AT/ALONG NO.3 FRASER ST BEACH ROAD ON 01/09/2022

Dear Sir/Madam,

ACCIDENT INVOLVING SMQ2688J (AIG) AND SML1883H AT/ALONG NO.3 FRASER ST BEACH ROAD ON 01/09/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SML1883H against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	07 Sep 2022 16:21	Clim Dtl Modified	Claimant's Name: -> DDMS PRODUCTION. Claimant's ID: -> 53228009A.	[A] HOW MEI KWAN
2	07 Sep 2022 16:21	Clim Veh Model Changed	(206367) TOYOTA NOAH HYBRID 1.8 X CVT (A).	[A] HOW MEI KWAN
3	07 Sep 2022 16:21	Clim Created	Reg No: SML1883U. Acct Date: 2022/09/01. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Income Insurance Limited (HQ). Workshop: Green Forest Automobile Pte Ltd (Kaki Bukit)	[A] HOW MEI KWAN
4	07 Sep 2022 16:21	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	07 Sep 2022 16:21	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/09/16	[A] HOW MEI KWAN
6	07 Sep 2022 16:21	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	07 Sep 2022 16:21	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	07 Sep 2022 16:21	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	07 Sep 2022 16:22	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	07 Sep 2022 16:22	Adj Adjuster Assigned	[None] -> XING GUO QIANG	[A] HOW MEI KWAN
11	11 Apr 2023 10:47	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	11 Apr 2023 10:47	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	11 Apr 2023 10:47	Clim Dtl Modified	JPJ Reg. Date: -> 2019/05/08.	[A] JOANNE LEE KHANG MIN
14	11 Apr 2023 10:47	Clim Details Notified		[A] JOANNE LEE KHANG MIN
15	20 Apr 2023 12:06	Adj Mandate Request	Cur.Req:6115.45:Liability: 100% (BOLA 27) *Quantum: \$6,115.45 (all-in). Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
16	10 May 2023 11:17	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/09/16. Mandate Remarks: please proceed with settlement @ \$6115.45 [COR-\$5508.00 LOU-\$600 LTA-\$7.45]** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
17	10 May 2023 11:17	Adj Mandate Set	Approved:6115.45:please proceed with settlement @ \$6115.45 [COR-\$5508.00 LOU-\$600 LTA-\$7.45]** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha

Date From    Date To    Audit Type 

ACTIVITY

[20/10/2022 10:06] Ezlyna:
 LIABILITY 100% BOLA 27
 Insured rear ended TP

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2841661	11 Sep 2022 00:46:23	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SML1883U	SMQ2688J	11.00
2946027	11 Apr 2023 10:47:49	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SML1883U	SMQ2688J	11.00

