

Rajeswari

From: Lynn Khong <lynn.khong@sg.cntaiping.com>
Sent: Wednesday, 7 September 2022 11:37 AM
To: JWG CLAIMS; Claims Dept of CTI; 'SUR'; 'assignments'
Subject: SNM22D206355/C02/GBD9000X/KHONGLH / RE: PRI ARRANGEMENT SMR355C | ACC ON 05/09/2022 INV VEH NO. SMR355C (OUR REF) & GBD9000X (YOUR REF) | SJE LKK

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear XinMin,

We refer to your email of even date.

We will be appointing **M/s LKK AUTO CONSULTANTS PTE LTD** to conduct the pre-repair survey (PRS) on your client's vehicle.

We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Thank you

Hi LKK,

Please assist to arrange SJE PRS.

Thank you

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Lynn Khong
Executive Motor Claims
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6156 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: JWG CLAIMS <jwg.claims@yahoo.com>
Sent: Wednesday, 7 September 2022 10:50 am
To: Lynn Khong <lynn.khong@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM22D206355/C02/GBD9000X/KHONGLH / RE: PRI ARRANGEMENT SMR355C | ACC ON 05/09/2022 INV VEH NO. SMR355C (OUR REF) & GBD9000X (YOUR REF) | PRS SUR LIST

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Lynn,

We would like to appoint LKK to conduct the PRS.

Thank you

Warmest Regards,

XinMin
JWG International Pte Ltd

10, Ang Mo Kio Industrial Park 2A
#03-08 AMK AutoPoint
Singapore (568047)
Tel: 6909 8882 | Fax: 6909 9592

On Wednesday, September 7, 2022, 10:30 AM, Lynn Khong <lynn.khong@sg.cntaiping.com> wrote:

‘WITHOUT PREJUDICE’
SAVE AS TO COSTS

Dear XinMin,

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
--------------------	----------------------

2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Lynn Khong

Executive Motor Claims

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6156 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 7 September 2022 10:14 am
To: JWG CLAIMS <jwg.claims@yahoo.com>; Lynn Khong
<lynn.khong@sg.cntaiping.com>
Subject: O/R: SNM22D206355/C02/GBD9000X/KHONGLH / RE: PRI
ARRANGEMENT SMR355C | ACC ON 05/09/2022 INV VEH NO. SMR355C (OUR
REF) & GBD9000X (YOUR REF)

Without Prejudice

Dear Lynn,

Please conduct PRS for SMR355C.

Note: officer in charge Lynn Khong 63896156.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ |

WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify

the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: JWG CLAIMS <jwg.claims@yahoo.com>
Sent: Tuesday, 6 September 2022 2:12 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: PRI ARRANGEMENT SMR355C | ACC ON 05/09/2022 INV VEH NO. SMR355C (OUR REF) & GBD9000X (YOUR REF)

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice,

RE: ACCIDENT INVOLVING SMR355C ALONG PUNGGOL DRIVE ON 05/09/2022 @ 1810HRS.

We refer to the above matter.

We are instructed to notify you of a road accident on **05-SEP-2022** at about **1810** hours along **PUNGGOL DRIVE** involving our client's vehicle registration number **SMR355C** and vehicle registration number **GBD9000X** driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you. Kindly send us a list of survey firms to choose from.

Thank you.

We are requested to inform you that our client's vehicle is available for pre-repair inspection at the following address:

10 Ang Mo Kio Ind Park 2A, #03-08
AMK Autopoint
Singapore 568047

Warmest Regards,

XinMin

JWG INTERNATIONAL PTE. LTD.

10, Ang Mo Kio Ind Park 2A

#03-08 AMK AutoPoint

Singapore 568047

Tel: 6909 8882 | Fax: 6909 9592

E-mail: jwg.claims@yahoo.com