

Our Ref: CT0922/SHD7247T/CK(st)
Date: 21.10.2022



CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Attn : Motor Claims Department

Without Prejudice

Mainline +65 6383 6280
Facsimile +65 6280 9755

Dear Sir/Madam

www.cdge.com.sg

Company Registration No: 199506048W

ACCIDENT ON 01.09.2022 INVOLVING SHD7247T & XE 7132X ALONG MANDAI RD

Workshops

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHD7247T, which was involved in the captioned accident with your insured vehicle No XE 7132X.

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,262.60
2. Loss of Rental	2 days x S\$ 125.19	S\$	250.38
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	7.49
5. GIA / Police Report Fee		S\$	0.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	2 days x S\$ 80.00	S\$	160.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **1,680.47**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
<input checked="" type="checkbox"/> LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of



LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****Hyundai Ioniq SHD7247T , XE7132X
MANDAI RD****ON 01-Sep-22 17:00**

I / We

CHIN YONG SOO

(Hirer) NRIC No.:

SXXXX128B

and/or

(Relief) NRIC No.:

SXXXX128B

Taxi Number

SHD7247T

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

02-Sep-2022

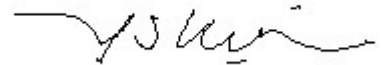
Name of Hirer

CHIN YONG SOO

Hirer NRIC

SXXXX128B

Signature :



Address

**978 JURONG WEST STREET 93 #05...
640978**

Contact No.

96641711

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN00006892202 Claim No : SNM22D206371/C02/XE7132X/LEWLC

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$1,620.43**
SINGAPORE DOLLARS ONE THOUSAND SIX HUNDRED TWENTY AND CENTS
FOURTY THREE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD7247T
Insured Vehicle No. : XE7132X

Date of Loss : 01/09/2022
Place of Accident : MANDAI ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : DOUBLE-TRANS PTE LTD
Driver Name : VELUCHAMY MANIMARAN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	1,262.60
(3) Loss of Use /Rental/Earning	S\$	350.38
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	1,620.43
	=====	

Claimant Name : Comfort Transportation Pte Ltd

NRIC No : 1XXXXX821R

Signature : 

Date : 10.2.2023

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

Description : 3P 01.09.2022

VEHICLE NO
SHD7247T

MAKE
HYUNDAI

MODEL
IONIQ(G2)

DATE OF REG
22.11.2018

CHASSIS CODE
KMHC851CVKU121777

INV. NO/DATE
92505722 18.10.2022

JOB NO.
305528724

ODOMETER READING

DATE/TIME IN
05.09.2022 09:00

S/No	Part No.	Qty	Unit Price	%Disc	Net
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PART REQUISITION

0001	28-01-9999-2032	ZIG BOOK NOW APP LOGO REAR DOOR CTPL	1	80.00	0.00	80.00
			SUB-TOTAL	:		80.00

JOB NATURE

0001	PB	PANEL BEATING SHD7247T -TP		350.00		350.00
0002	SP	SPRAYPAINT CHARGE		750.00		750.00
			SUB-TOTAL	:		1,100.00

1) WHILEST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS RESPONSIBILITY FOR GAPS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED OWNERS RISK.

2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY IN NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE FOR THE PERIOD OF DEFAULT).

4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHK No.
8010012	92505722	1,262.60	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHD7247T

MAKE
HYUNDAI

MODEL
IONIQ(G2)

DATE OF REG
22.11.2018

CHASSIS CODE
KMHC851CVKU121777

INV. NO/DATE
92505722 18.10.2022

JOB NO.
305528724

ODOMETER READING

DATE/TIME IN
05.09.2022 09:00

Items total	1,180.00
Add GST @ 7.000 %	82.60
Invoice amount	1,262.60

Issued by : CHEWBEELENG 18.10.2022 14:55:27
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

1. WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OF OR OTHER PROPERTY BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVER AND PASSENGER OWNERS RISK.
2. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY ADVISE THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
3. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
4. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	92505722	1,262.60	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT22090015

Date: 06 September 2022



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 01/09/2022 @ 17:00 hrs
ALONG MANDAI RD
INVOLVING XE7132X

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD7247T** (the "Taxi"). The Taxi was hired to **CHIN YONG SOO IC NO SXXXX128B** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

DATED (TIME)	DATE	NAME OF DRIVER	MILEAGE READING				HOURS OPERATED (TIME)	
			TO	FROM	TO	FROM		
2017	31-08-2022 (3)	Y S Ching	274	274	1961	1961		
2020	1-09-2022 (4)		277	277	2085	2085		
2020	2-09-2022 (3)		279	279	2045	2045		
2022	3-09-2022 (4)		283	283	1950	1950		
2020	4-09-2022 (6)		285	285	1920	1920		
1950	5-09-2022 (1)		285	285	0900	0900		
1945	05/09/22	Accident Repair	285	285	0900	0900		
1956	06/09/22	Q Ly SHD F2477	285	285	0900	0900		
2121			285	285	0900	0900		
2026			285	285	0900	0900		
1948			285	285	0900	0900		



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

DA 1/9/22

SHD 7247 T

Print Date/Time : 02 Sep 2022 / 12:53:17

Receipt Date/Time : 02 Sep 2022 / 12:53:17

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220902-001820

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - XE7132X

As at 01 Sep 2022/17:00:00

Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

1 Insurance Enquiry - XE7132X
Enquiry Fee
20220902125140977685

7.00 0.49 7.49

Sub-Total 7.00 0.49 7.49

Total Before Rounding 7.00 0.49 7.49

Rounding Difference 0.04

Total Amount Payable 7.45

Paid By

434922XXXXXX1091 eNETS Credit Card 7.45

Total 7.45

Cash Change 0.00

Tendered Amount 7.45

Excess Refundable Amount 0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 1 December 2022 10:35 AM
To: VIKNESH@SAMCO.COM.SG
Subject: CLAIM NOTIFICATION - ACCIDENT INVOLVING XE7132X(CHINA TAIPING) AND SHD7247T AT/ ALONG MANDAI ROAD ON 01/09/2022

DOUBLE-TRANS PTE LTD

[By Email Only]

DRIVER: VELUCHAMY MANIMARAN

Dear Sir/Madam,

You Ref: XE7132X

Our Ref: CC3/CTI22008796/Gpa3

ACCIDENT INVOLVING XE7132X(CHINA TAIPING) AND SHD7247T AT/ ALONG MANDAI ROAD ON 01/09/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHD7247T against your motor insurance policy.

Based on all the available information on hand, we are of the view that we do not have a good defense towards the claim submitted by SHD7247T. Third party had submitted a copy of video footage to show that your lorry had encroached into third party's lane and collided with third party. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost. Please be assured that we will do our due diligence to mitigate the cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

RE: [SEEK MANDATE] - SNM22D206371/C02/XE7132X/LEWLC / RE: Direct Settlement - Accident Involving XE7132X (OI : CTI - TBA) and SHD7247T (TP : LKK REF - CC3/CTI22008796/Gpa3) on 01/09/2022

Jenny Lew <jenny.lew@sg.cntaiping.com>

Tue 17/1/2023 4:41 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Hi Hsiao Tong,

Pls proceed as follows:

1. Cost of Repair (w/GST)	\$ 1,262.60 (\$1,180.00 + 7%GST)
2. Loss of Rental (2days x \$125.19)	\$ 250.38 (2days x \$125.19)
3. Loss of Income (2days x \$80.00)	\$ 100.00 (2days x \$50.00)
4. LTA/GIA Search Fee	\$ 7.49
Total	\$ 1,620.47

Thank you.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Tuesday, 17 January 2023 2:26 pm

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: [SEEK MANDATE] - SNM22D206371/C02/XE7132X/LEWLC / RE: Direct Settlement - Accident Involving XE7132X (OI : CTI - TBA) and SHD7247T (TP : LKK REF - CC3/CTI22008796/Gpa3) on 01/09/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: **SNM22D206371/C02/XE7132X/LEWLC**

LKK ref CC3/CTI22008796/Gpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING XE7132X(CHINA TAIPING) AND SHD7247T(TP) ON 01/09/2022

We refer to the above matter.

Third party video shows that our insured driver had encroached into third party's lane and collided with third party taxi. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"COMFORTDELGRO ENGINEERING PTE LTD"** at **\$1,620.47(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 4,348.91	\$ 1,262.60 (\$1,180.00 + 7%GST)
2. Loss of Rental (2days x \$125.19)	\$ 250.38	\$ 250.38 (2days x \$125.19)
3. Loss of Income (2days x \$80.00)	\$ 160.00	\$ 100.00 (2days x \$50.00)
4. LTA/GIA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 4,766.78	\$ 1,620.47

Surveyor recommended 2days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 03/01/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 1 December 2022 10:23 AM

To: 'Jenny Lew' <jenny.lew@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>;

'claims@tib.com.sg' <claims@tib.com.sg>; 'jay@tib.com.sg' <jay@tib.com.sg>

Subject: RE: SNM22D206371/C02/XE7132X/LEWLC / RE: Direct Settlement - Accident Involving XE7132X (OI : CTI - TBA) and SHD7247T (TP : LKK REF - CC3/CTI22008796/Gpa3) on 01/09/2022

Dear Jenny,

Attached here with a copy of third party video footage for your easy reference. The video shows that our insured driver had encroached into third party's lane and collided with third party taxi. We are of the view that liability is not in our driver's favour.

Please let us have your comments/instruction after reviewing the matter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25
| S(408933)

-----Original Message-----

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Monday, 19 September 2022 12:42 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; TIB Claims
<claims@tib.com.sg>; jay@tib.com.sg

Subject: RE: SNM22D206371/C02/XE7132X/LEWLC / RE: Direct Settlement - Accident Involving XE7132X (OI :
CTI - TBA) and SHD7247T (TP : LKK REF - CC3/CTI22008796/Gpa3) on 01/09/2022

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Please retrieve the PDF password from <https://se-password.secureage.com/#/?id=774bb43d-49ff-49c0-9b85-4bcd80204dc> and open the encrypted PDF attachment to view your secure message. If you have problem accessing the encrypted message, please contact the sender of the message.