

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Monday, 12 September 2022 7:33 AM
To: 'Sandra Khong'; SUR
Cc: service@kkimhin.com.sg
Subject: RE: FW: Own Damage Claim SLB 9228 Z-DOA: 3/9/2022
Attachments: UOI OD DV.pdf

Dear Sandra,

As instructed by our client , please proceed to repair the **insured vehicle SLB 9228Z, Lump Sum Repair. (Excess \$750/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sandra Khong <sandrakhong@gmail.com>
Sent: Friday, 9 September 2022 8:48 AM
To: WONG JOSEPHINE <josephinewong@uoi.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: service@kkimhin.com.sg; LEE KATIE <katielee@uoi.com.sg>
Subject: Re: FW: Own Damage Claim SLB 9228 Z

Dear LKK
Client will leave car today before 11am for survey and repair.

I will call Kenneth once car is in. Thank you

Best regards
Sandra
64527018
96222116
K. Kim Hin Auto Pte Ltd

On Wed, 7 Sept 2022, 11:56 WONG JOSEPHINE, <josephinewong@uoi.com.sg> wrote:

Without Prejudice

Dear LKK

Kindly assist to survey own damage's vehicle .

Details of survey as email below . Thanks

OD excess is \$750.

Josephine Wong

Executive

Claims

United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909

Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3872 | Email • josephinewong@uoi.com.sg

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-----Original Message-----

From: service@kkimhin.com.sg <service@kkimhin.com.sg>

Sent: Wednesday, September 7, 2022 10:28 AM

To: LEE KATIE <katielee@uoi.com.sg>; WONG JOSEPHINE <josephinewong@uoi.com.sg>

Cc: service@kkimhin.com.sg; 'K Kim Hin - Sandra Khong ' <sandrakhong@gmail.com>

Subject: Own Damage Claim SLB 9228 Z

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Katie/ Josephine

Good day to you.

Enclosed the GIA report and estimate for SLB 9228 Z doing Own Damage claim.
Vehicle not in yet.

Please appoint surveyor and advise excess applicable. Thank you.

Best Regards

Sandra

6452 7018

9622 2116

K. Kim Hin Auto Pte Ltd