Mei Kwan (LKKAuto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Monday, 12 September 2022 10:47 AM

To: Mei Kwan (LKKAuto)

Cc: Hsiao Tong (LKKAuto); Admin A

Subject: RE: SNM22D206349/C02/SLR2003S/TAYHP / RE: Direct Settlement - Accident Involving

SLR2003S (OI: CTI - TBA) and SMR5275S (TP: LKK REF - CC6/CTI22008788/Kpa3) on

05/09/2022

Attachments: INSURED SAS REPORT SLR2003S.pdf

Categories: HMK

Dear Sir/Mdm (LKK),

Enclosed herewith insured SAS REPORT.

(PW. SLR2003S)

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 12 September 2022 10:37 AM **To:** Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Claims Dept of CTI

<claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D206349/C02/SLR2003S/TAYHP / RE: Direct Settlement - Accident Involving SLR2003S (OI : CTI -

TBA) and SMR5275S (TP: LKK REF - CC6/CTI22008788/Kpa3) on 05/09/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Irene,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Friday, 9 September 2022 10:32 AM **To:** Irene Tay <<u>irene.tay@sg.cntaiping.com</u>>

Cc: Hsiao Tong (LKKAuto) < chewht@lkkauto.com; Admin A < admin-a@lkkauto.com; Claims Dept of CTI

<claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D206349/C02/SLR2003S/TAYHP / RE: Direct Settlement - Accident Involving SLR2003S (OI: CTI -

TBA) and SMR5275S (TP: LKK REF - CC6/CTI22008788/Kpa3) on 05/09/2022

Dear Irene,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Thursday, 8 September 2022 6:13 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >; Irene Tay < irene.tay@sg.cntaiping.com >

Cc: Hsiao Tong (LKKAuto) < chewht@lkkauto.com">chewht@lkkauto.com; Admin A < admin-a@lkkauto.com>

Subject: O/R: SNM22D206349/C02/SLR2003S/TAYHP / RE: Direct Settlement - Accident Involving SLR2003S (OI: CTI -

TBA) and SMR5275S (TP: LKK REF - CC6/CTI22008788/Kpa3) on 05/09/2022

Dear all,

Please note that officer in charge for this case is Irene Tay.

Claim no SNM22D206349/C02/SLR2003S/TAYHP.

Dear Irene,

Pls revert LKK.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via

email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Thursday, 8 September 2022 2:47 pm

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com >

Cc: Hsiao Tong (LKKAuto) < chewht@lkkauto.com >; Admin A < admin-a@lkkauto.com >

Subject: Direct Settlement - Accident Involving SLR2003S (OI: CTI - TBA) and SMR5275S (TP: LKK REF -

CC6/CTI22008788/Kpa3) on 05/09/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SMR 5275S at M/s Optima Werkz Pte Ltd on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you. Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)