

MODERN AUTOMOTIVE PTE LTD

BLK 3023A UBI ROAD 1 # 01 - 61

SINGAPORE 408717

GST REG. NO : 200501102H

TEL : 6748 4422 / 6745 4422 FAX : 6747 6720

Email: chin@modernautomotive.com.sg

YOUR REF : SKA1510C (2022 22006530KC)

OUR REF : PC7269R

Date : 23.12.2022

ALLIANZ INSURANCE SINGAPORE PTE LTD

79 Robinson Road #09-01

Singapore 068897

Attn: Hsiao Tong

**RE : ACCIDENT INVOLVING PC7269R & SKA1510C ON 04.09.2022
ALONG CLEMENTI AVE 2**

We refer to the above matter.

We have been authorized by our client M/s MU Services to make claim against your insured vehicle No.SKA1510C in respect of the above accident for the following:

Repair Cost	\$	2,247.00	(Incl GST)
Loss of use (\$150 x 3 days)	\$	450.00	
Search fee	\$	2.00	
Total :	\$	2,699.00	

Enclosed herewith a copy each of the supporting documents for your perusal.
Kindly process the above and remit the payment to us asap.

Yours faithfully



Modern Automotive Pte Ltd

LETTER OF AUTHORIZATION

Date:5/9/22.....

TO WHOM IT MAY CONCERN

Dear Sir,

RE: ACCIDENT INVOLVING VEHICLE

.....PC 7269R & SKA 1510C.....

ON4/9/22.....ALONG.....Clementi Ave 2.....

.....

This letter is to authorize **MODERN AUTOMOTIVE PTE LTD** at Block 3023A, Ubi Road 1, #01-61, Singapore 408717 to resolve the above matter.

In respect of this authorization, **MODERN AUTOMOTIVE PTE LTD** has my/our authority to decide on my/our behalf whether to accept any offer of settlement from the third party insurers. I/we also agreed that all payments include Loss of Use to make in favour of **MODERN AUTOMOTIVE PTE LTD**.

MODERN AUTOMOTIVE PTE LTD is also authorized to sign all the required documents include Discharge Voucher from the third party insurers on my/our behalf.

Yours Faithfully

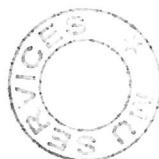


.....

Signature of Owner

.....Wong Maa Yew.....

Name / NRIC 7528119 F



MODERN AUTOMOTIVE PTE LTD

BLK 3023A UBI ROAD 1 #01-58 / 61 SINGAPORE 408717

TEL : 6747 4422, 6745 4422 FAX : 6747 6720

GST REG. NO : 200501102H

ALLIANZ INSURANCE SINGAPORE PTE LTD
79 Robinson Road #09-01
068897

Attention : Motor Claim Department

Tax Invoice : TP001831

Date : 22/12/2022

Vehicle Num. : PC 7269R

Make/Model : TOYOTA HIACE-2018

Chassis/Eng# :

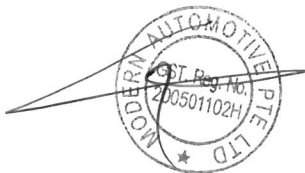
Accident Date : 04/09/2022

Claim No. : 2022 22006530KC

Reference :

Policy No. : 5103202138

S/N	Quantity	Particular	Unit Price	Amount S\$
		LABOUR :		
		ACCIDENT REPAIR (LUMPSUM)		2,100.00
		Labour Total S\$:		2,100.00



MODERN AUTOMOTIVE PTE LTD

Total S\$:	2,100.00
GST @ 7% S\$:	147.00
Amount Due S\$:	2,247.00
	=====

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SKA1510C

Date of Accident

04/09/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance Allianz Insurance Singapore P...

Period of Insurance 22/07/2022 - 21/07/2023

Requested By HO MEEI HUEY (MODERN AUT...

Requested Date 05/09/2022 12:27

Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: chin <chin@modernautomotive.com.sg>
Sent: Wednesday, 11 January 2023 10:57 AM
To: Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: RE: TP Settlement PC7269R (2022 22006530KC)
Attachments: SCAN_20230111_105036022.pdf

Dear Hsiao Tong

We refer to your email.

We attached herewith our client LOA attention and below is our Company bank details.

Payee : Modern Automotive Pte Ltd
Bank : OCBC
Account : 686394255001
Bank branch : 686
Bank Code : 7339

Please let us have your payment asap.

Thank you

Regards,
Grace Chin
Modern Automotive Pte Ltd
Blk 3023-A, Ubi Road 1 #01-61
Singapore 408717

Tel: 6748 4422
Fax: 6747 6720

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Tuesday, 10 January 2023 4:48 pm
To: chin <chin@modernautomotive.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: TP Settlement PC7269R (2022 22006530KC)

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$2,549.00** (all in) in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of the **Letter of Authorization / Warrant to Act** and your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **04 Sept 2022**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: chin <chin@modernautomotive.com.sg>
Sent: Thursday, 5 January 2023 11:42 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: TP Settlement PC7269R (2022 22006530KC)

Dear Hsiao Tong

We accept your offer of amount \$2,549.00 in settlement of this claim, please forward us your DV.

Thank you

Regards,
Grace Chin
Modern Automotive Pte Ltd
Blk 3023-A, Ubi Road 1 #01-61
Singapore 408717

Tel: 6748 4422
Fax: 6747 6720

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, 5 January 2023 10:19 am
To: chin <chin@modernautomotive.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: TP Settlement PC7269R (2022 22006530KC)

Without Prejudice

Dear Sirs/Mdm,

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 2,247.00
2. Loss of Use (3days x \$100.00)	\$ 300.00
3. LTA/GIA Search Fee	\$ 2.00
Total	\$ 2,549.00

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: chin <chin@modernautomotive.com.sg>

Sent: Friday, 23 December 2022 2:17 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: TP Settlement PC7269R (2022 22006530KC)

Dear Hsiao Tong

We refer to the above matter.

Please let us have the settlement as follow:

Repair Cost: \$2,247.00 (Incl GST)

Loss of use (\$150 x 3 days): \$450.00

Search fee: \$2.00

Total: \$2,699.00

We enclosed herewith our LOD for your perusal.

Thank you

Regards,

Grace Chin

Modern Automotive Pte Ltd

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Thursday, 22 September 2022 15:24
To: 'ESTRPT66@GMAIL.COM'
Subject: ACCIDENT INVOLVING SKA 1510C & PC 7269R ALONG CLEMENTI AVE 2 ON 04/09/2022

22 September 2022

RAYMOND CHEN HOCK YEW

Dear Sir,

OUR REF : CC4/AIS22008782/ea3
YOUR REF : SKA 1510C
ACCIDENT INVOLVING SKA 1510C & PC 7269R ALONG CLEMENTI AVE 2 ON 04/09/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd to deal with the third party claim against your policy.

We have received a third party claim(s) from MODERN AUTOMOTIVE PTE LTD acting on behalf of the owner of PC 7269R against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had changed lane and hit the Third Party vehicle PC 7269R. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to Allianz and acknowledged by Allianz.

Your full co-operation in the handling of the claim is required and kindly submit the following to ashersng@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to Allianz or deliver it by hand to Allianz Customer Care Centre.

This letter should **not** be regarded as a waiver by Allianz of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 6051 or ashersng@lkkauto.com. Please quote our claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Asher Sng
Case Handler
DID: 6841 6051
Email: ashersng@lkkauto.com

cc Allianz Insurance Singapore Pte. Ltd

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	07 Sep 2022 11:53	Clim Dtl Modified	Claimant's Name: -> MU SERVICES. Claimant's ID: -> 53186306M.	[A] HOW MEI KWAN
2	07 Sep 2022 11:53	Clim Veh Model Changed	(206090) TOYOTA HIACE 2.8 D GL (A).	[A] HOW MEI KWAN
3	07 Sep 2022 11:53	Clim Created	Reg No: PC7269R. Acct Date: 2022/09/04. Claim Type: TP. Insurer: Allianz Insurance Singapore Pte. Ltd. (HQ). TP Insurer: Income Insurance Limited (HQ). Workshop: Modern Automotive Pte Ltd (HQ)	[A] HOW MEI KWAN
4	07 Sep 2022 11:53	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	07 Sep 2022 11:53	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/09/16	[A] HOW MEI KWAN
6	07 Sep 2022 11:53	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	07 Sep 2022 11:53	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
8	22 Sep 2022 16:12	Video Downloaded	Downloaded Video - Accident	[I] Chan Kian Chuan
9	26 Dec 2022 10:09	Adj Mandate Request	Cur.Req:2699.00:Liability : 100%. OID EXIT FROM SLIP ROAD CHANGED LANE HIT THIRD PARTY. We seek your mandate at \$2,699.00(ALL-IN). Kindly let us have your approval/instruction.	[A] CHEW HSIAO TONG
10	28 Dec 2022 12:28	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/09/16. Mandate Remarks: cor 2247 lou 300 lta 2 total 2549	[I] Chan Kian Chuan
11	28 Dec 2022 12:28	Adj Mandate Set	Approved:2549.00:cor 2247 lou 300 lta 2 total 2549	[I] Chan Kian Chuan

Date From   Date To   Audit Type None  Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2840298	07 Sep 2022 11:53:06	TP Case (Insurer)	Motor	Allianz Insurance Singapore Pte. Ltd. (HQ)	Allianz Insurance Singapore Pte. Ltd. (HQ)	PC7269R		xx.xx
2840945	08 Sep 2022 15:06:05	Video Upload	Motor	Allianz Insurance Singapore Pte. Ltd. (HQ)	Allianz Insurance Singapore Pte. Ltd. (HQ)	PC7269R	HOW MEI KWAN	xx.xx