

Allianz Insurance Singapore Pte Ltd
12 Marine View #14-01
Asia Square Tower 2
Singapore 018961

22/5/2023

Attn: HSIAO TONG
Motor Claims Dept

LETTER OF DEMAND

Our Ref : SLD9387L (1227) Your Ref : -

Dear Sir,

VEHICLE # : SLD9387L
ACCIDENT INVOLVING : SLD9387L & SML8057S ALONG BKE TOWARDS PIE ON 2/9/22

COST OF REPAIR	\$4,600.00 (As agreed)
RENTAL	\$770.40
LTA & GIA SEARCH	\$7.45

COST OF REPAIR ADD GST 8% \$368.00

TOTAL \$5,745.85

Five Thousand Seven Hundred Forty-Five Singapore Dollars and
Eighty-Five Cents Only

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5) .

For your prompt payment.
Thank you.

Yours faithfully,
Ryder Auto Pte Ltd



Chan San Choon
Director
DipEng, AAE MIMI, MSAE(Aust)



LETTER OF AUTHORISATION

To: Ryder Auto Pte Ltd

Re: ACCIDENT ON 2/9/2022 INVOLVING SLD9387L SML8057S

ALONG / AT

BKE TOWARDS PIE

I/We LIM JUN WEI WILLIAM (NRIC No. S9101312F)

of BLK 26 TECK WHYE LANE S(680026)

1. The owner of motor vehicle no. SLD9387L hereby authorise **Ryder Auto Pte Ltd** to commence repairs of the said vehicle forthwith. I/We agree to assign the whole proceeds of my/our third party claim to **Ryder Auto Pte Ltd** including any claim for Loss of Use if a vehicle had been provided by **Ryder Auto Pte Ltd** during the period of repairs to my/our vehicle if applicable. My/our solicitors (to be appointed by **Ryder Auto Pte Ltd** on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to **Ryder Auto Pte Ltd** after deduction of their cost on a solicitor & client basis. **I/We undertake to co-operate fully with Ryder Auto Pte Ltd and/or my/our solicitors and also with a true Motor Accident Report/Police Report until the claim to a successful conclusion including court proceedings, failing which, I/We undertake to bear repair costs, rental, legal costs and any other incidentals incurred.**

2. If the 3rd party claim is unsuccessful or partly successful as the case may be, I/we hereby instruct and authorise **Ryder Auto Pte Ltd** to claim direct from my/our insurance company on my/our vehicle immediately without any delay.

3. If for any reason my/our insurer's are not willing to settle the repair costs either in part or in whole then I/ we undertake to pay **Ryder Auto Pte Ltd** the repair cost.

4. In alternative to serial number 2 and 3 above if the 3rd party claim fails or is only partly successful then I/we undertake to pay **Ryder Auto Pte Ltd** the difference in amount of the repair cost.

5. I/We authorise **Ryder Auto Pte Ltd** to sign all discharge voucher/indemnity forms and all necessary papers on my/our behalf in connection with the above claim. **We confirm full discharge of all property damage claims upon signing of the discharge voucher by our repairer, Ryder Auto Pte Ltd.**

6. I/We also authorise **Ryder Auto Pte Ltd** to appoint such a firm of solicitors on my/our behalf as **Ryder Auto Pte Ltd** deem fit for the purpose of third party/own insurance claims.

7. I/We undertake to inform **Ryder Auto Pte Ltd** and/or the solicitors appointed by **Ryder Auto Pte Ltd** on my/our behalf in the event the third party's insurance company communicate with me/us directly by telephone or in writing and I/We further undertake not to accept any monies or other or settlement from the third party's insurers without first communicating with you.

8. In the event that third party insurer issued the **Agreed Settlement Cheque** to me/us, I/We undertake to either give the said cheque to **Ryder Auto Pte Ltd**, or bank into my/our account and re-issue the cheque amount to **Ryder Auto Pte Ltd**.

DATED THIS _____ DAY OF 2/9/2022 20____



Signature of owner

(Company's stamp – if any)



Signature of Witness

Name of Witness

Ryder Auto Pte Ltd

Allianz Insurance Singapore Pte Ltd
12 Marine View #14-01
Asia Square Tower 2
Singapore 018961

22/5/2023

Attn: HSIAO TONG
Motor Claims Dept

TAX INVOICE

Our Ref : SLD9387L (1227) Your Ref : -

Dear Sir,

VEHICLE # : SLD9387L
ACCIDENT INVOLVING : SLD9387L & SML8057S ALONG BKE TOWARDS PIE ON 2/9/22

COST OF REPAIR \$4,600.00 (As agreed)

COST OF REPAIR ADD GST 8% \$368.00

TOTAL \$4,968.00

Four Thousand Nine Hundred Sixty-Eight Singapore Dollars Only

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5) .

For your prompt payment.
Thank you.

Yours faithfully,
Ryder Auto Pte Ltd



Chan San Choon
Director
DipEng, AAE MIMI, MSAE(Aust)





UNIQUE TOURIST SERVICE (PTE) LTD

20, SIN MING LANE #08-51 MIDVIEW CITY SINGAPORE 573968
Tel: 6292 7656 Admin email: unigtour@singnet.com.sg

Co. Reg. No.: 197401067R
GST Reg. No.: M2-0019671-6

Mr Lim Jun Wei, William
Blk 26 Teck Whye Lane
10-180
Singapore 680026

TAX INVOICE

NO. **WP/202694**

12.09.2022

Date: _____

DATE	PARTICULARS	@	\$	cts
	Rental of one unit Hyundai Avante 1.6 Auto Registration no. SML 7197 C self driven as from 02.09.2022 to 10.09.2022.			
	8 days at \$90.00 per day		\$	720.00
			\$	720.00
	Add GST at 7%		\$	50.40
	Amount Due		\$	770.40
	(SIN DOLLARS: SEVEN HUNDRED SEVENTY AND FORTY CENTS ONLY)			
	Standard Rated Supplies:\$		720.00	
	Total Amount of GST:\$		50.40	


AUTHORISED SIGNATURE



UNIQUE TOURIST SERVICE (PTE) LTD

20, SIN MING LANE #08-51 MIDVIEW CITY SINGAPORE 573968
Tel: 6292 7656 Admin email: uniqtour@singnet.com.sg

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AUTHORISED SIGNATURE



UNIQUE TOURIST SERVICE (PTE) LTD.

20, Sin Ming Lane, #08-51, Midview City, Singapore 573968

TEL: 6292 7656 EMAIL: uniqtour@singnet.com.sg

COMPANY REG NO: 197401067R

GST REG NO: M2-0019671-6

CAR RENTAL AGREEMENT

RA No. **23549**

VEHICLE NO.

SML 7197C

MAKE/MODEL

HYUNDAI IANTE

NAME OF HIRER	MR. LIM JUN WEI WILLIAM		
ADDRESS	BLK 26 TECK WHYE LANE #10-180 SINGAPORE 680026		
OFFICE TEL	RES TEL	HP	90606873
NAMED DRIVER	MR. LIM JUN WEI WILLIAM		
OCCUPATION	NATIONALITY	S'POREAN	
PASSPORT / NRIC	DATE OF BIRTH	120191	
DRIVING LIC NO.	S9101312F		
PLACE OF ISSUE	DATE PASS/EXPIRY	S'PORE 190903	

ADDITIONAL NAMED DRIVER			
ADDRESS			
	SINGAPORE		
OFFICE TEL	RES TEL	HP	
OCCUPATION	NATIONALITY		
PASSPORT / NRIC	DATE OF BIRTH		
DRIVING LIC NO			
PLACE OF ISSUE	DATE PASS/EXPIRY		

BY INITIATING MARK "X" HIRER AGREE TO PAY THE FOLLOWINGS

A. COLLISION DAMAGE WAIVER (CDW) AT \$ _____ PER DAY / WEEK / MONTH "X"

B. SURCHARGE OF \$ _____ FOR USE IN MALAYSIA FROM _____ TO _____ "X"

• THE HIRER IS RESPONSIBLE FOR ANY DAMAGES UP TO THE EXTENT OF TOTAL LOSS OF CAR, LOSS OF INCOME AND COST OF RECOVERY OF VEHICLE IF THE CAR IS DRIVEN INTO MALAYSIA WITHOUT PRIOR CONSENT FROM THE COMPANY.

COMPULSORY EXCESS, DOLLAR **\$2000**

NOTE: **HIRER IS LIABLE FOR ALL PARKING & TRAFFIC VIOLATIONS.**

YOUR ATTENTION IS DRAWN TO TERMS & CONDITIONS PRINTED OVERLEAF.

DATE OUT	220922	TIME OUT	0940hrs
PETROL OUT	E 1/4	1/2	3/4 F
DATE IN	100922	TIME IN	1440hrs
PETROL IN	E 1/4	1/2	3/4 F
RENTAL RATES:	\$ _____ ¢ _____		
MONTHLY	@ \$		
WEEKLY	@ \$		
DAILY	8 @ \$ 90/-		720 00
C.D.W. FEE			
PETROL CONSUMPTION			
DELIVERY CHARGE			
COLLECTION CHARGE			
SUB-TOTAL			
GST @ 7%			50 40
RENTAL DEPOSIT			
TOTAL:			770 40

DEPOSIT REFUND

PAYMENT BY: BILL CO / CREDIT CARD / CASH

ATTENDED BY: **[Signature]**

OF UNIQUE TOURIST SERVICE (PTE) LTD

DECLARATION

I HEREBY DECLARE THAT NO MOTOR ACCIDENT HAD OCCURED DURING MY HIRE OF YOUR MOTOR VEHICLE AS STATED IN THE ABOVE MENTIONED SCHEDULE * OR TO ANY SUBSTITUTED VEHICLE AS STATED IN THE MEMORANDUM DATED.

FOR SINGAPORE DRIVE ONLY

REPLACEMENT VEHICLE NO:

1. ON _____ TIME _____
2. ON _____ TIME _____
3. ON _____ TIME _____

DATE:

SIGNATURE OF HIRER

DATE:

SIGNATURE OF HIRER

UNIQUE TOURIST SERVICE PTE LTD
20 SIN MING LANE #08-51, MIDVIEW CITY
SINGAPORE 573968

Co's Registration No. 197401067R
GST Registration No. M2-0019671-6

Ryder Auto Pte Ltd
2 Kaki Bukit Avenue 2
02-19/22 AutoHub @ Kaki Bukit
Singapore 417921

Tax Invoice No. 225747

Date: 12.09.2022

Rental of one unit Hyundai Avante 1.6 Auto
SML 7197 C self driven by Mr Lim Jun Wei, William
as from 02.09.2022 to 10.09.2022.

8 days at \$90.00 per day

\$ 720.00

Add GST at 7%

\$ 720.00

Amount Due

\$ 50.40

\$ 770.40

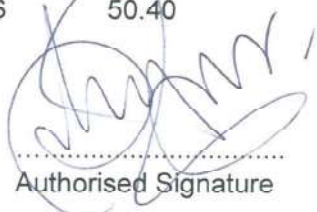
(SIN DOLLARS: SEVEN HUNDRED SEVENTY AND FORTY CENTS ONLY)

Standard Rated Supplies:\$

720.00

Total Amount of GST:\$

50.40



Authorised Signature

Remarks : SLD 9387 L



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 02 Sep 2022 / 09:13:23
Receipt Date/Time : 02 Sep 2022 / 09:13:22

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220902-000486

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SML8057S				
As at 02 Sep 2022/09:00:00				
Insurance Co: ALLIANZ INSURANCE SINGAPORE PTE. LTD.				
1	Insurance Enquiry - SML8057S			
	Enquiry Fee	7.00	0.49	7.49
	20220902091259212841			
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
6vepep1h			Credit Card	7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 7 September 2022 3:35 PM
To: EEONGELECTRICALENGRG@OUTLOOK.COM
Subject: Claim Notification - ACCIDENT INVOLVING SML8057S(ALLIANZ) AND SLD9387L ALONG BKE TOWARDS PIE ON 02/09/2022

07 Sept 2022

EEONG ELECTRICAL ENGINEERING PTE LTD
Driver: LEE XIEW EEONG

[Email only]

Dear Sirs,

OUR REF : CC4/AIS22008781/pa3
YOUR REF : SML8057S
ACCIDENT INVOLVING SML8057S(ALLIANZ) AND SLD9387L ALONG BKE TOWARDS PIE ON 02/09/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd to deal with the third party claim against your policy.

We have received a third party claim(s) from **SLD9387L** against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. We shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy. We also wish to inform you that there is Section II excess of \$1,500.00(Before GST) for third party claim settlements.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to Allianz and acknowledged by Allianz.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization to confirm that the driver is allowed to drive the vehicle.
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this

accident, please forward it to us immediately. You may email it to customerservice@allianz.com.sg or deliver it by hand to Allianz Customer Care Centre.

This letter should **not** be regarded as a waiver by Allianz of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or chewht@lkkauto.com. Please quote our claim reference when you contact us that we can assist you more effectively.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Print Received Message

This mail is associated with :

***SLD9387L (202222006507)**
[SML8057S]

TP
LIM JUN WEI WILLAIM
Sep 2 2022 9:00AM

Ryder Auto Pte Ltd

From Allianz Insurance Singapore Pte. Ltd (HQ) (AIS_MAIL), sent on 26/07/2023 12:45 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (\$5649.55) - SLD9387L - Claim Handler: Steve Lim

Approved:5649.55.

Re: LOD - Accident involving SLD9387L & SML8057S On 2 Sep 2022

Ryder Auto workshop

Fri 4/8/2023 12:04 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Dear Hsiao Tong,

Our bank details are as follows:

Account Name: Ryder Auto Pte Ltd

Bank Name: DBS Bank Ltd

Account No.: 0209025551

Bank Code: 7171

Branch Code: 020

Our acceptance of this offer is only for our claim for property damage and not prejudicial to any other claims arising from the same accident.

Thank You

Best Regards

Zeph



2 Kaki Bukit Ave 2, #02-19 / 22 / 28, Autohub, Singapore 417921

Tel : 67418277 Fax: 67468277 HP : 90908277



87781999



On Thu, Aug 3, 2023 at 10:25 PM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

'WITHOUT PREJUDICE'**SAVE AS TO COSTS**

Dear Sirs,

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$5,649.55** in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing your **Bank details** for us to process payment.