

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Monday, 14 November 2022 5:56 PM
To: CHAN, Andy; Celine Fong (LKKAUTO)
Cc: Steve Chen (LKK Auto); SUR; Shawn CHEN; Chuiyin SOH; LEE, Sweesiang; Evelyn Lim
Subject: RE: Accident XE6903U - Quotation

Dear Andy,

As instructed by our client, please proceed to repair the **insured vehicle XE 6903U (Excess \$2,500) and Rigid Tanker – coverage limitation – upto \$70,000 sum insured.**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CHAN, Andy <andy.chan@airliquide.com>
Sent: Tuesday, 8 November 2022 1:53 PM
To: Celine Fong (LKKAUTO) <celinefong@lkkauto.com>
Cc: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>; SUR <sur@lkkauto.com>; Shawn CHEN <shawn.chen@airliquide.com>; Chuiyin SOH <chuiyin.soh@airliquide.com>; LEE, Sweesiang <sweesiang.lee@airliquide.com>; Evelyn Lim <evelyn.lim@aon.com>
Subject: Re: Accident XE6903U - Quotation

Dear Celine,
Good afternoon.

1. Could you please advise the insurance policy that was mentioned here with the insured limit of \$70,000.00?
2. Ok, understood. We would still like to pursue 100% recovery including any excess that we will be paying.
3. We have consolidated the 3 quotations into quotation #2 (PTES) as per your request. Please find enclosed.

Please let us know if you need any further information, looking forward to hearing from you.

Thanks and regards,
Andy

On Fri, Nov 4, 2022 at 1:00 PM Celine Fong (LKKAUTO) <celinefong@lkkauto.com> wrote:

Dear Andy,

Refer to our tele-conversation.

Please be informed of the following: -

1. As the sum insured for the Rigid Tanker is SGD \$70,000.00, any amount that exceed this sum would be borne by the insured. (Currently the repair cost of the Rigid Tanker is \$79,798.37)
2. Insurer will be formulating recovery against the third party. As such, they may assist the insured to file the uninsured losses for the policy excess (XE6903U) and the amount of repair costs (Rigid Tanker) that was borne by the insured.

This is however, subject to third party insurers' assessment and agreement to pay.

3. Hence, to avoid complication on the settlement of repair costs to the said Rigid Tanker that may come in 3 invoices (quotation #2, #4 and #5), could it be combined under the contractor's bill under quotation #2? Please check.

We look forward to hearing from you.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Celine Fong (LKKAuto) <celinefong@lkkauto.com>

Sent: Monday, 31 October 2022 12:02 PM

To: CHAN, Andy <andy.chan@airliquide.com>

Cc: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>; SUR <sur@lkkauto.com>; Shawn CHEN

<shawn.chen@airliquide.com>; Chuiyin SOH <chuiyin.soh@airliquide.com>; LEE, Sweesiang <sweesiang.lee@airliquide.com>

Subject: RE: Accident XE6903U - Quotation

Dear Andy,

Content noted.

I will revert to you asap.

Thank you.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CHAN, Andy <andy.chan@airliquide.com>

Sent: Monday, 31 October 2022 11:58 AM

To: Celine Fong (LKKAuto) <celinefong@lkkauto.com>

Cc: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>; SUR <sur@lkkauto.com>; Shawn CHEN <shawn.chen@airliquide.com>; Chuiyin SOH <chuiyin.soh@airliquide.com>; LEE, Sweesiang <sweesiang.lee@airliquide.com>

Subject: Re: Accident XE6903U - Quotation

Dear Celine,

Yes, please let us know when we can proceed with the repair.

Also, for these 2 items, Air Liquide made the purchase directly from overseas suppliers and provide to the workshop for replacement.

As for the rest of the repairs, we would need the insurer to pay directly to the contractors.

Please let us know if you have further questions.

Thanks,

Andy

On Fri, 28 Oct 2022, 10:37 am Celine Fong (LKKAuto), <celinefong@lkkauto.com> wrote:

Dear Andy,

Please advice whether you are ok with our surveyor recommendation on SGD prices.

Best Regards,

Celine Fong on behalf of Steve Chen

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CHAN, Andy <andy.chan@airliquide.com>

Sent: Tuesday, 25 October 2022 12:47 PM

To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Shawn CHEN <shawn.chen@airliquide.com>; Chuiyin SOH <chuiyin.soh@airliquide.com>; LEE, Sweesiang <sweesiang.lee@airliquide.com>; Evelyn Lim <evelyn.lim@aon.com>

Subject: Re: Accident XE6903U - Quotation

Hi Steve,

Thank you for dropping by this morning.

Please find the cost for the Cryostar pump GBS 155 as attached.

With that, I believe we have captured most of the costs required for the repair. Please let us know when we can proceed with the repair.

Many thanks.

Regards,

Andy

On Tue, Oct 25, 2022 at 9:26 AM CHAN, Andy <andy.chan@airliquide.com> wrote:

Hi Steve,

Please find enclosed the quotation for the overfilling panel which we will get from the China original manufacturer.

Now, probably pending the camera re-installation after the repair, will provide only after the tanker repair to review the status of the rear cameras then.

Thanks,

Andy

On Fri, Oct 14, 2022 at 9:20 AM CHAN, Andy <andy.chan@airliquide.com> wrote:

Dear Steve,

Good morning.

We have received some quotations from the contractors.

We have spent some time getting a few more quotes to bring down the cost.

Now we are still pending for 1 electrical panel, this one requires either the manufacturer to provide the full detailed drawing for local fabrication or we need to buy directly from the China manufacturer.

Quotations:

1. SSB - the tanker main and major repair, will need to exclude 1 item for the electrical works as we have found a cheaper workshop
2. Public Trailers - Repair for trailer chassis, license plate and back lighting

3. RPM - Electrical works

4. Pending for 1 panel on over pressure control system

Let's arrange a time to review the quotations onsite. Please call me if you have any questions.

Many thanks.

Regards,

Andy

On Thu, Sep 22, 2022 at 2:18 PM CHAN, Andy <andy.chan@airliquide.com> wrote:

Dear Steve,

As per your request, please refer to the invoices attached for the Scania truck and Tanker when we purchased.

1. Scania 6X4 rigid truck SGD 204,751

2. Chart Tanker USD 115,830

We will provide the quotation for the repair once we receive it from our contractors.

Thanks,

Andy