

Rajeswari

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Tuesday, 6 September 2022 2:39 PM
To: VAuG Claims; 'SUR'; assignments
Subject: RE: SNM22D205877/C02/SMZ8891B/LEWLC / FW: EC8479A - CHINA TP - DOA: 21/08/2022 - UR REF: SMZ8891B - LIABILITY CONFIRMATION

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.
Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: VAuG Claims <claims@vinsautogroup.com.sg>
Sent: Tuesday, 6 September 2022 1:29 pm
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Subject: Re: SNM22D205877/C02/SMZ8891B/LEWLC / FW: EC8479A - CHINA TP - DOA: 21/08/2022 - UR REF: SMZ8891B - LIABILITY CONFIRMATION

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Jenny,

Kindly arrange LKK to conduct the survey.

Please advise the liability confirmation.

The car is not in for survey yet.

Thanks and best regards,
Elaine



Sin Ming AutoCity
160 Sin Ming Drive
Singapore 575722
Claims Office: #03-03
Workshops: #08-08/09/10
Tel: 64532121
Fax: 64599795
Website: www.vinsautogroup.com.sg
Email: claims@vinsautogroup.com.sg

Follow us on :



** w.e.f 15th May 2017, we have shifted location! **

** w.e.f 20th November 2017, we have changed our email address! **

** w.e.f 28th June 2022, our head office have shifted to 20 Sin Ming Lane #06-65/66 Singapore 573968 **

On Tue, 23 Aug 2022 at 12:24, Jenny Lew <jenny.lew@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: SNM22D205877/C02/SMZ8891B/lewlc

Your reference: EC8479A

Dear Sirs / Madam,

ACCIDENT INVOLVING SMZ8891B & EC8479A on 21/08/2022

We refer to your email of 22/08/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 23 August 2022 11:44 am
To: VAuG Claims <claims@vinsautogroup.com.sg>; Jenny Lew <jenny.lew@sg.cntaiping.com>
Subject: O/R: SNM22D205877/C02/SMZ8891B/LEWLC / FW: EC8479A - CHINA TP - DOA: 21/08/2022
- UR REF: SMZ8891B - LIABILITY CONFIRMATION

Without Prejudice

Dear Jenny,

Please conduct PRS for EC8479A.

Note: officer in charge Jenny Lew 63896172.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: VAuG Claims <claims@vinsautogroup.com.sg>

Sent: Monday, 22 August 2022 5:18 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: EC8479A - CHINA TP - DOA: 21/08/2022 - UR REF: SMZ8891B - LIABILITY
CONFIRMATION

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good afternoon,

Please check the attached, and assist us with the liability of this case.

Thanks with regards,

Eric



Sin Ming AutoCity

160 Sin Ming Drive

Singapore 575722

Claims Office: #03-03

Workshops: #08-08/09/10

Tel: 64532121

Fax: 64599795

Website: www.vinsautogroup.com.sg

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