

Rajeswari

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Tuesday, 6 September 2022 10:47 AM
To: Cyrtus Goh; Veron Chen (LKKAuto); assignments@lkkauto.com; sur@lkkauto.com
Cc: kcbinv0236
Subject: RE: OI NON REPORTING - CLAIM NO: SNM22D206276 / POLICY NO: DMPCSNW00103522200 - SMZ9596Y DOA 02/09/2022 18:16
Attachments: SMZ9596Y.pdf; IMG-20220905-WA0010.jpeg; IMG-20220905-WA0014.jpeg; IMG-20220905-WA0012.jpeg; IMG-20220905-WA0006.jpeg; IMG-20220905-WA0008.jpeg

Without Prejudice

Dear Mr. Goh

We understand that your vehicle is currently at Audi – Premium Automobiles Pte Ltd. We will appoint our surveyor, M/s LKK Auto consultants Pte Ltd to conduct survey on without prejudice basis.

Dear LKK/Veron

Please arrange to conduct OD survey on without prejudice basis. Case assigned in merimen.

The vehicle is at Audi Premium Automobiles, please contact Kee Siang - 92998413

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Cyrtus Goh <cyrtusgoh77@gmail.com>
Sent: Monday, 5 September 2022 5:35 pm
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Subject: Re: OI NON REPORTING - CLAIM NO: SNM22D206276 / POLICY NO: DMPCSNW00103522200 - SMZ9596Y DOA 02/09/2022 18:16

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Dear Cecilia,

Attached is the photo of my damaged area. And a document of this car before I sell out to the first customer this body kit had already been installed.

Thank you

On Mon, 5 Sep 2022, 5:03 pm Cecilia Lee, <cecilia.lee@sg.cntaiping.com> wrote:

Dear Mr. Goh

We understand from the workshop, Goldbell/Pandan that they are waiting for you to send in the vehicle.

Please arrange to send in your vehicle to the workshop as soon as possible so that we could proceed further. Please also take note that filing of Own Damage claim should be made within 14 days of occurrence as stipulated in the policy terms & condition.

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Thanks & Best Regards,

Cecilia Lee

Senior Executive

Claims Department

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From: KCB, MARK <kcbinv0236@gmail.com>
Sent: Monday, 5 September 2022 3:04 pm
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Cc: Cyrtusgoh77@gmail.com
Subject: Re: OI NON REPORTING - CLAIM NO: SNM22D206276 / POLICY NO: DMPCSNW00103522200 - SMZ9596Y
DOA 02/09/2022 18:16

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Afternoon, Cecilia

Insured was out of town during the weekend; hence the late report.

He has made the report around noon time @ GOLDBELL (Pandan Loop branch)

Appreciate we can help insured to settle OD claims asap.

This will be his wedding car, to be used on 25.09.2022.

A bit rush, but pls help in all ways as we can.

If you need any other information, pls let me know again.

Thank you

MARKw

KCB

O : 6391 3811

F : 6391 3810

E : kcbinv0236@gmail.com

Address : 200 Jalan Sultan #02-36 Textile Centre S199018

On Mon, Sep 5, 2022 at 2:26 PM Cecilia Lee <cecilia.lee@sg.cntaiping.com> wrote:

INSURED: GOH KOK CHUAN

VEHICLE NO: SMZ9596Y

THIRD PARTY VEHICLE: SKC6082C

DOA: 02/09/2022 18:16

LOCATION: COMPASS ONE B2 CARPARK

M/S KCB AGENCY

Dear Sirs/Madam,

We are in receipt of a third party property claim notification against Insured's motor insurance policy arising from the accident above.

Please assist to **notify your client's driver to file Accident Report IMMEDIATELY** at our authorized workshop to enable us to deal with the said claim on their behalf.

Kindly click here for the reporting location – <https://www.sg.cntaiping.com/en/our-support/workshop.html>

Please also remind insured that should they received any letter, claim, writ, summons and process from third party, please notify and forward **unanswered** to us immediately upon receipt.

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Thanks & Best Regards,

Cecilia Lee

Senior Executive

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