

Re: S2M04ABQ [EXTERNAL] ACCIDENT INVOLVING SME719E & SHD4770T - DOA : 4/9/2022 * LKK REF: CC4/ASM22008740/ea3**

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sun 27/11/2022 11:41 AM

To: Angela Tan <angela.tan@munichautocare.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

 1 attachments (6 MB)

OI VIDEO.mp4;

Without Prejudice

Dear Sirs,

We refer to the above matter.

Attached is a copy of our insured accident video footage for your easy reference. Based on our insured video footage, it shows that your client cut into our insured's lane and caused the accident.

In view of the above, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

"The video footage is confidential information and is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Angela Tan <angela.tan@munichautocare.com.sg>

Sent: Wednesday, 9 November 2022 5:39 pm

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: S2M04ABQ [EXTERNAL] ACCIDENT INVOLVING SME719E & SHD4770T - DOA : 4/9/2022 *** LKK REF: CC4/ASM22008740/ea3

Dear Hsiao Tong,

Please let us know the result for this case.

Thank you.

Regards

Angela Tan

Motor Claims Executive (B&P Dept)

Email: angela.tan@munichautocare.com.sg

Phone: +65 9644 3110

60, Jalan Lam Huat

#06-41/42/43/54/55 & #07-43

Carros Centre

Singapore 737869



From: Angela Tan**Sent:** Monday, 31 October 2022 10:53 AM**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>**Cc:** Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>**Subject:** RE: S2M04ABQ [EXTERNAL] ACCIDENT INVOLVING SME719E & SHD4770T - DOA : 4/9/2022 *** LKK REF: CC4/ASM22008740/ea3

Dear Hsiao Tong,

Any update from AXA?

Regards

Angela Tan

Motor Claims Executive (B&P Dept)

Email: angela.tan@munichautocare.com.sg

Phone: +65 9644 3110

60, Jalan Lam Huat

#06-41/42/43/54/55 & #07-43

Carros Centre

Singapore 737869



From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>**Sent:** Monday, 17 October 2022 12:30 PM**To:** Angela Tan <angela.tan@munichautocare.com.sg>**Cc:** Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>**Subject:** RE: S2M04ABQ [EXTERNAL] ACCIDENT INVOLVING SME719E & SHD4770T - DOA : 4/9/2022 *** LKK REF: CC4/ASM22008740/ea3

Without prejudice

Dear Sirs,

We are pending instruction from AXA.

We will follow up and get back to you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Angela Tan <angela.tan@munichautocare.com.sg>

Sent: Thursday, 13 October 2022 3:59 PM

To: CS A Team <cs-a@lkkauto.com>

Subject: RE: S2M04ABQ [EXTERNAL] ACCIDENT INVOLVING SME719E & SHD4770T - DOA : 4/9/2022 *** LKK REF: CC4/ASM22008740/ea3

Dear Sirs,

Know that Asher no longer with LKK.

Kindly re-assign to case handler.

We would like to check status for this case.

Thank you.

Regards

Angela Tan

Motor Claims Executive (B&P Dept)

Email: angela.tan@munichautocare.com.sg

Phone: +65 9644 3110

60, Jalan Lam Huat

#06-41/42/43/54/55 & #07-43

Carros Centre

Singapore 737869



From: Angela Tan
Sent: Thursday, 13 October 2022 3:23 PM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: S2M04ABQ [EXTERNAL] ACCIDENT INVOLVING SME719E & SHD4770T - DOA : 4/9/2022 *** LKK REF: CC4/ASM22008740/ea3

Dear Asher,

Any update for this case?

Please assist.

Thank you.

Regards

Angela Tan

Motor Claims Executive (B&P Dept)

Email: angela.tan@munichautocare.com.sg

Phone: +65 9644 3110

60, Jalan Lam Huat

#06-41/42/43/54/55 & #07-43

Carros Centre

Singapore 737869



From: Angela Tan
Sent: Tuesday, 27 September 2022 12:15 PM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: S2M04ABQ [EXTERNAL] ACCIDENT INVOLVING SME719E & SHD4770T - DOA : 4/9/2022 *** LKK REF: CC4/ASM22008740/ea3

Dear Asher,

Please let me know liability for this case.

Thank you.

Regards

Angela Tan

Motor Claims Executive (B&P Dept)

Email: angela.tan@munichautocare.com.sg
Phone: +65 9644 3110
60, Jalan Lam Huat
#06-41/42/43/54/55 & #07-43
Carros Centre
Singapore 737869



From: Angela Tan
Sent: Wednesday, 21 September 2022 9:43 AM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: S2M04ABQ [EXTERNAL] ACCIDENT INVOLVING SME719E & SHD4770T - DOA : 4/9/2022 *** LKK REF: CC4/ASM22008740/ea3

Dear Asher,

Are you be able provide your clients' video footage?

Thank you.

Regards

Angela Tan
Motor Claims Executive (B&P Dept)
Email: angela.tan@munichautocare.com.sg
Phone: +65 9644 3110
60, Jalan Lam Huat
#06-41/42/43/54/55 & #07-43
Carros Centre
Singapore 737869



From: Angela Tan
Sent: Tuesday, 13 September 2022 2:51 PM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: S2M04ABQ [EXTERNAL] ACCIDENT INVOLVING SME719E & SHD4770T - DOA : 4/9/2022 *** LKK REF: CC4/ASM22008740/ea3

Dear Asher,

Based on both parties statement and our clients' do not have video footage due to SD faulty.

We appreciated you could provide us your clients' video footage.

Thank you.

Regards

Angela Tan

Motor Claims Executive (B&P Dept)

Email: angela.tan@munichautocare.com.sg

Phone: +65 9644 3110

60, Jalan Lam Huat

#06-41/42/43/54/55 & #07-43

Carros Centre

Singapore 737869



From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 6 September 2022 3:33 PM

To: Lim Jia Haw <jiahaw.lim@munichautocare.com.sg>

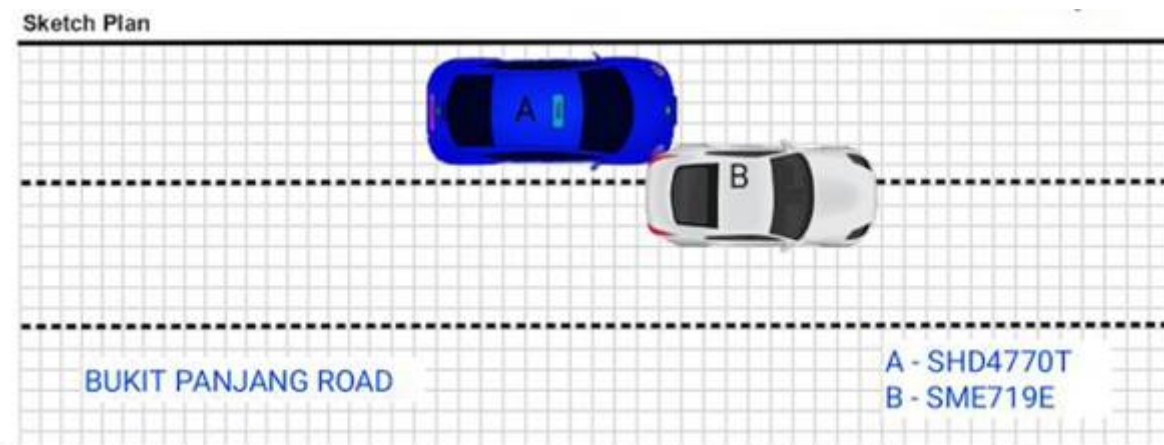
Cc: Leong Chee Kwong <cheekwong.leong@munichautocare.com.sg>; Angela Tan <angela.tan@munichautocare.com.sg>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: S2M04ABQ [EXTERNAL] ACCIDENT INVOLVING SME719E & SHD4770T - DOA : 4/9/2022 *** LKK REF: CC4/ASM22008740/ea3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.



Describe Circumstances of the Accident

ON 04/09/2022 AT AROUND 0520HRS I WAS DRIVING VEHICLE A (SHD4770T) ALONG BUKIT PANJANG ROAD ON THE THIRD LANE. VEHICLE B (SME719E) FROM THE SECOND LANE, ABRUPTLY CUT INTO MY LANE AND SIDE SWIPED VEHICLE A. VEHICLE A FRONT RIGHT BUMPER HAS SOME DENTS AND SCRATCHES. NOBODY WAS INJURED AND NO OTHER VEHICLES INVOLVED.

Please provide us the following.

- ***evidence i.e. video and scene photo***
- ***Police investigation result (if any)***

Please note that for liability, claim negotiation and settlement, please contact **Asher**.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim Jia Haw <jiahaw.lim@munichautocare.com.sg>

Sent: Monday, 5 September 2022 3:57 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Cc: Leong Chee Kwong <cheekwong.leong@munichautocare.com.sg>; Angela Tan <angela.tan@munichautocare.com.sg>

Subject: S2M04ABQ [EXTERNAL] ACCIDENT INVOLVING SME719E & SHD4770T - DOA : 4/9/2022

To: AXA Accident Claims Dept. (Arrangement of Surveyor Unit)

RE: NOTICE TO THIRD PARTY INSURERS TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKINGS DAY PURSUANT TO PARAGRAPH PHOTOCOL FOR NIN-INJURY MOTOR ACCIDENT CLAIMS (NIMA) ACCIDENT INVOLVING SME719E & SHD4770T ALONG BUKIT PANJANG ROAD.

We are repairer for BIS MOTORING PTE LTD, the owner of vehicle no SME719E.

Please be informed that the said vehicle can inspected at the following venue:

Munich Autocare Pte Ltd

60 Jalan Lam Huat #06-43 Singapore 737869

Mobile No: 8655 3856 Email: jiahaw.lim@munichautocare.com.sg

Contact Person: Jia Haw

Please assign Office In Charge to us if we could do direct settlement for this case.

Please also provide us a list of 10 surveyors as your nominated SJE (Single Joint Expert).

Thank you.

Regards,

Jia Haw

Motor Claims Advisor (B&P Dept)

Email: jiahaw.lim@munichautocare.com.sg

Phone: +65 8655 3856

60, Jalan Lam Huat #07-43, Carros Centre, Singapore 737869

