

13 September 2022

EES MOVERS & LOGISTIC SERVICE  
510 BEDOK NORTH ST 3  
#04-53  
Singapore 460510

Email to: [eeslogisticsvcs@gmail.com](mailto:eeslogisticsvcs@gmail.com)  
WhatsApp to: 88232184

Dear Ms. SITI ALAWIYAH BINTE

**ACCIDENT INVOLVING GBE 6269C AND SHC 1333Y ON 02/09/2022 16:20 ALONG/AT 3  
BEDOK NORTH AVE4, TOWARDS BEDOK NORTH ROAD S 486121**

We have notified you about the above accident on 7-September-2022 and requested you to make the report immediately.

As you have failed to report the accident promptly, which has compromised the insurance claim process, we must therefore repudiate all claims and hold you fully responsible for the damages and liabilities.

With reference to the Leasing Agreement, please send the vehicle to our workshop at 48 Toh Guan Road East, #01-118 for inspection and assessment on the damages.

TAKE NOTICE THAT unless the vehicle is reported for inspection by 14-September-2022, we will have no choice but to execute the repossession actions, the repossession fee depending on the size and type of vehicles, ranging between \$500 and \$ 1,200 plus prevailing GST will be charged to you accordingly.

We sincerely hope that such actions may not be necessary.

Yours faithfully,



Wee Hin Hong  
General Manager

## Hsiao Tong (LKKAuto)

---

**From:** Chan, Kian Chuan (Allianz Insurance Singapore) <kianchuan.chan@allianz.sg>  
**Sent:** Thursday, 9 February 2023 9:20 AM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Admin A  
**Subject:** RE: ACCIDENT INVOLVING GBE6269C(ALLIANZ) AND SHC1333Y AT/ALONG BEDOK NORTH AVE 3 ON 02/09/2022

**Importance:** High

Internal

Hi Hsiao Tong,

Please reject TP claim and inform TP to redirect its claim directly to hirer based on our insured letter. (not redirect to our insured 'Skylink vehicle rental pte ltd)  
Then submit WP report with your invoice.

Thank you.

Warmest Regards,

**KC Chan**

Assistant Manager

Claims & Performance Management Department

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01 Singapore 068897

[www.allianz.sg](http://www.allianz.sg)



Please note: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential and / or privileged information. If you are not the intended recipient, please do not read, copy, use or disclose the contents of this communication to others and notify the sender immediately. Then please delete the e-mail and any copies of it. Thank you.

Please consider the environment before printing this e-mail.

---

**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Wednesday, February 8, 2023 8:43 AM  
**To:** Chan, Kian Chuan (Allianz Insurance Singapore) <kianchuan.chan@allianz.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** [EXT] RE: ACCIDENT INVOLVING GBE6269C(ALLIANZ) AND SHC1333Y AT/ALONG BEDOK NORTH AVE 3 ON 02/09/2022

Dear Sirs,

Attached refers on the hirer email and contact.

Please advise if we may proceed to close file and submit WP report to your good office. Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

---

**From:** Chan, Kian Chuan (Allianz Insurance Singapore) <[kianchuan.chan@allianz.sg](mailto:kianchuan.chan@allianz.sg)>  
**Sent:** Thursday, 12 January 2023 12:06 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: ACCIDENT INVOLVING GBE6269C(ALLIANZ) AND SHC1333Y AT/ALONG BEDOK NORTH AVE 3 ON 02/09/2022

Internal

Hi Hsiao Tong,

Pls reply to our insured agent that Allianz acknowledged his email dated 03/10/2022.  
To request for the hirer details so that we can reject TP claim and re-direct claim to the hirer for this handling.

Thank you.

Warmest Regards,

**KC Chan**

Assistant Manager

Claims & Performance Management Department

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C  
79 Robinson Road #09-01 Singapore 068897  
[www.allianz.sg](http://www.allianz.sg)



Please note: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential and / or privileged information. If you are not the intended recipient, please do not read, copy, use or disclose the contents of this communication to others and notify the sender immediately. Then please delete the e-mail and any copies of it. Thank you.

Please consider the environment before printing this e-mail.

---

**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Thursday, January 12, 2023 10:59 AM  
**To:** Chan, Kian Chuan (Allianz Insurance Singapore) <[kianchuan.chan@allianz.sg](mailto:kianchuan.chan@allianz.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** [EXT] RE: ACCIDENT INVOLVING GBE6269C(ALLIANZ) AND SHC1333Y AT/ALONG BEDOK NORTH AVE 3 ON 02/09/2022

Allianz Ref: SVRAISCL2022-00051

Dear KC,

We have received an email from insured (Skylink) to inform that they have repudiated all third party claim.

Please advise.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** Andrew Goh <[andrewgoh@skylink.com.sg](mailto:andrewgoh@skylink.com.sg)>

**Sent:** Friday, 6 January 2023 1:55 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** [shelly@skylink.com.sg](mailto:shelly@skylink.com.sg)

**Subject:** RE: ACCIDENT INVOLVING GBE6269C(ALLIANZ) AND SHC1333Y AT/ALONG BEDOK NORTH AVE 3 ON 02/09/2022

Without Prejudice

Dear Hsiao Tong

Attached refers.

Please note that we have wrote to Allianz and the hirer at time of accident that we have repudiated all third party claims.

With Regards,

Andrew Goh

Motor Claims Executive

Mobile: 9233 5098

SKYLINK ENGINEERING PTE LTD



## SKYLINK ENGINEERING PTE LTD

1 Bukit Batok Crescent, Wcega Plaza, Singapore 658064

**Showroom** : #08-02/03

**Workshop** : #08-52

**Tel** : 6908 1928


**Fax** : 6908 1929

**Website** : [www.skylink.com.sg](http://www.skylink.com.sg)

SALES | LEASING | FINANCING | INSURANCE | WORKSHOP | ENGINEERING



*This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender. This message contains confidential information and is intended only for the individual named. If you are not the named addressee you should not disseminate, distribute, or copy this e-mail. Please notify the sender immediately by e-mail if you have received this e-mail by mistake and delete this e-mail from your system. If you are not the intended recipient you are notified that disclosing, copying, distributing, or taking any action in reliance on the contents of this information is strictly prohibited.*

 **Think Green.** Please don't print this message unless it's necessary. Thank you.

---

**From:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Wednesday, 16 November 2022 2:08 pm

**To:** [keven@skylink.com.sg](mailto:keven@skylink.com.sg); Andrew Goh <[ANDREWGOH@SKYLINK.COM.SG](mailto:ANDREWGOH@SKYLINK.COM.SG)>

**Subject:** ACCIDENT INVOLVING GBE6269C(ALLIANZ) AND SHC1333Y AT/ALONG BEDOK NORTH AVE 3 ON 02/09/2022

**SKYLINK VEHICLE RENTAL PTE LTD**

[By Email Only]

**DRIVER: MUHAMMAD AMIRUL BIN AMRAN**

Dear Sir/Madam,

**You Ref: GBE6269C**

**Our Ref: CC4/AIS22008725/Gea3**

**ACCIDENT INVOLVING GBE6269C(ALLIANZ) AND SHC1333Y AT/ALONG BEDOK NORTH AVE 3 ON 02/09/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd to deal with the third party claim against your policy.

We have received a claim from SHC1333Y against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy. We also wish to inform you that there is Section II excess of \$1,300.00(Before GST) for third party claim settlements.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to Allianz and acknowledged by Allianz.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this

accident, please forward it to us immediately. You may email it to [customerservice@allianz.com.sg](mailto:customerservice@allianz.com.sg) or deliver it by hand to Allianz Customer Care Centre.

This letter should **not** be regarded as a waiver by Allianz of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at 6742 3197 or [chewht@lkkauto.com](mailto:chewht@lkkauto.com).

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 11 April 2023 5:16 PM  
**To:** Kazali Haji Selahudin  
**Cc:** Admin A; 'Olivia Wendy Kunjan'  
**Subject:** RE: AIS REF: SVRAISCL2022-00051/KC - GBE6269C - Your ref: SHC1333Y - ON 02.09.22 \*\*\* LKK REF: CC4/AIS22008725/Gea3

WITHOUT PREJUDICE

Dear Kazali,

As spoken, we wish to withdraw our offer as our insured repudiated all claims against their policy.

Please redirect your claim to the hirer. Details as follows: -

EES MOVERS & LOGISTIC SERVICE  
510 BEDOK NORTH ST 3  
#04-53  
Singapore 460510

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** Olivia Wendy Kunjan <OliviaWendyK@sparkcarcare.com>

**Sent:** Friday, January 6, 2023 1:56 PM

**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Cc:** Kazali Haji Selahudin <kazali@cdge.com.sg>; Admin A <admin-a@lkkauto.com>

**Subject:** Re: AIS REF: SVRAISCL2022-00051/KC - GBE6269C - Your ref: SHC1333Y - ON 02.09.22 \*\*\* LKK REF: CC4/AIS22008725/Gea3

**WITHOUT PREJUDICE**

Dear Ms. Hsiao Tong,