

Hsiao Tong (LKKAUTO)

From: Chan, Kian Chuan (Allianz Insurance Singapore) <kianchuan.chan@allianz.sg>
Sent: Thursday, 9 February 2023 9:20 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: ACCIDENT INVOLVING GBE6269C(ALLIANZ) AND SHC1333Y AT/ALONG BEDOK NORTH AVE 3 ON 02/09/2022

Importance: High

Internal

Hi Hsiao Tong,

Please reject TP claim and inform TP to redirect its claim directly to hirer based on our insured letter. (not redirect to our insured 'Skylink vehicle rental pte ltd)
Then submit WP report with your invoice.

Thank you.

Warmest Regards,

KC Chan

Assistant Manager

Claims & Performance Management Department

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C
79 Robinson Road #09-01 Singapore 068897
www.allianz.sg



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Please consider the environment before printing this e-mail.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Wednesday, February 8, 2023 8:43 AM
To: Chan, Kian Chuan (Allianz Insurance Singapore) <kianchuan.chan@allianz.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXT] RE: ACCIDENT INVOLVING GBE6269C(ALLIANZ) AND SHC1333Y AT/ALONG BEDOK NORTH AVE 3 ON 02/09/2022

Dear Sirs,

Attached refers on the hirer email and contact.

Please advise if we may proceed to close file and submit WP report to your good office. Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Chan, Kian Chuan (Allianz Insurance Singapore) <kianchuan.chan@allianz.sg>
Sent: Thursday, 12 January 2023 12:06 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING GBE6269C(ALLIANZ) AND SHC1333Y AT/ALONG BEDOK NORTH AVE 3 ON 02/09/2022

Internal

Hi Hsiao Tong,

Pls reply to our insured agent that Allianz acknowledged his email dated 03/10/2022.
To request for the hirer details so that we can reject TP claim and re-direct claim to the hirer for this handling.

Thank you.

Warmest Regards,

KC Chan

Assistant Manager

Claims & Performance Management Department

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Please consider the environment before printing this e-mail.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, January 12, 2023 10:59 AM
To: Chan, Kian Chuan (Allianz Insurance Singapore) <kianchuan.chan@allianz.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXT] RE: ACCIDENT INVOLVING GBE6269C(ALLIANZ) AND SHC1333Y AT/ALONG BEDOK NORTH AVE 3 ON 02/09/2022

Allianz Ref: SVRAISCL2022-00051

Dear KC,

We have received an email from insured (Skylink) to inform that they have repudiated all third party claim.

Please advise.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Andrew Goh <andrewgoh@skylink.com.sg>

Sent: Friday, 6 January 2023 1:55 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: shelly@skylink.com.sg

Subject: RE: ACCIDENT INVOLVING GBE6269C(ALLIANZ) AND SHC1333Y AT/ALONG BEDOK NORTH AVE 3 ON 02/09/2022

Without Prejudice

Dear Hsiao Tong

Attached refers.

Please note that we have wrote to Allianz and the hirer at time of accident that we have repudiated all third party claims.

With Regards,

Andrew Goh

Motor Claims Executive

Mobile: 9233 5098

SKYLINK ENGINEERING PTE LTD



SKYLINK ENGINEERING PTE LTD

1 Bukit Batok Crescent, Wcega Plaza, Singapore 658064

Showroom : #08-02/03

Workshop : #08-52

Tel : 6908 1928

Fax : 6908 1929

Website : www.skylink.com.sg

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 **Think Green.** Please don't print this message unless it's necessary. Thank you.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Wednesday, 16 November 2022 2:08 pm

To: keven@skylink.com.sg; Andrew Goh <ANDREWGOH@SKYLINK.COM.SG>

Subject: ACCIDENT INVOLVING GBE6269C(ALLIANZ) AND SHC1333Y AT/ALONG BEDOK NORTH AVE 3 ON 02/09/2022

SKYLINK VEHICLE RENTAL PTE LTD

[By Email Only]

DRIVER: MUHAMMAD AMIRUL BIN AMRAN

Dear Sir/Madam,

You Ref: GBE6269C

Our Ref: CC4/AIS22008725/Gea3

ACCIDENT INVOLVING GBE6269C(ALLIANZ) AND SHC1333Y AT/ALONG BEDOK NORTH AVE 3 ON 02/09/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd to deal with the third party claim against your policy.

We have received a claim from SHC1333Y against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy. We also wish to inform you that there is Section II excess of \$1,300.00(Before GST) for third party claim settlements.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to Allianz and acknowledged by Allianz.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this

accident, please forward it to us immediately. You may email it to customerservice@allianz.com.sg or deliver it by hand to Allianz Customer Care Centre.

This letter should **not** be regarded as a waiver by Allianz of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at 6742 3197 or chewht@lkkauto.com.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

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