

Shiau Chan (LKKAuto)

From: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Sent: Tuesday, 18 October 2022 4:25 PM
To: Shiau Chan (LKKAuto)
Cc: assignments; Ana.Magnaye@strides.com.sg; SUR; 'MTPRI'
Subject: RE: Preliminary Report for Approval: PRI for SKU9966M ? Our Insured: SHD6337Z on 01.09.2022 Our Ref: D22002794MFSH/Strides/CL/TPD-1

Dear Shiau Chan,

Kindly proceed.

Thank you.

Chris Lim
Motor Claims Dept.

MS First Capital Insurance Ltd
16 Raffles Quay
#42-01 Hong Leong Building
Singapore 048581

D: 6507 3853 | M: 6507 3848 | F: 6507 3849
Website <http://www.msfirstcapital.com.sg>
A Member of **MS&AD** INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):
Under the PDPA, there are various requirements that regulate the processing of your personal data.
Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice:

This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Tuesday, 18 October 2022 4:19 pm
To: MTPRI <MTPRI@smrt.com.sg>; 'Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd)' <Ana.Magnaye@strides.com.sg>; SUR <sur@lkkauto.com>
Cc: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>
Subject: RE: Preliminary Report for Approval: PRI for SKU9966M ? Our Insured: SHD6337Z on 01.09.2022 Our Ref: D22002794MFSH/Strides/CL/TPD-1

Dear Sir/Madam,

Enclosed herewith preliminary advice of SKU 9966M
Kindly advise on approval.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Friday, 7 October 2022 4:15 PM
To: 'Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd)' <Ana.Magnaye@strides.com.sg>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Lim Gan Koon (Chris)' <ChrisLim@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>
Subject: RE: PRI for SKU9966M ? Our Insured: SHD6337Z on 01.09.2022 Our Ref: D22002794MFSH/Strides/CL/TPD-1

Dear Ana,

Thank you for the email.

Dear Shiau Chan,

Please assist. Our ref : CS/SMR22008698/Gqy3

Thank you.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>
Sent: Friday, 7 October 2022 4:03 PM
To: Yan (LKK Auto) <admin-d@lkkauto.com>
Cc: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Subject: RE: PRI for SKU9966M ? Our Insured: SHD6337Z on 01.09.2022 Our Ref: D22002794MFSH/Strides/CL/TPD-1

Our Ref : TAX/09/22/2005

Dear Yan,

Please let us have the survey report.

Thanks & Best Regards,

Ana Magnaye

Ana Magnaye

Claims Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2678 | Fax: 6368 7421 | Email: ana.magnaye@strides.com.sg | www.stridesmobility.com.sg



From: Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Monday, 5 September 2022 3:51 pm
To: MTPRI <MTPRI@smrt.com.sg>; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>
Subject: RE: PRI for SKU9966M ? Our Insured: SHD6337Z on 01.09.2022 Our Ref: D22002794MFSH/Strides/CL/TPD-1

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Hua Yen,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MTPRI <MTPRI@smrt.com.sg>

Sent: Monday, 5 September 2022 2:42 PM

To: assignments <assignments@lkkauto.com>; YAN <admin-d@lkkauto.com>

Cc: MTPRI <MTPRI@smrt.com.sg>; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>

Subject: FW: PRI for SKU9966M – Our Insured: SHD6337Z on 01.09.2022 Our Ref: D22002794MFSH/Strides/CL/TPD-1

Ref: TAX/09/22/2005

Dear Yan,

Kindly survey on “ Without Prejudice ” basis.

TP: SKU9966M

Insured: SHD6337Z

Workshop: SM AUTOMOTIVE

Thank you.

Regards,

Hua Yen

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: sm automotive <sm_automotive@hotmail.com>

Sent: Monday, 5 September 2022 11:40 am

To: MTPRI <MTPRI@smrt.com.sg>

Cc: Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>

Subject: Re: PRI for SKU9966M – Our Insured: SHD6337Z on 01.09.2022 Our Ref: D22002794MFSH/Strides/CL/TPD-1

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Without Prejudice

Hi Hua Yen

Kindly arrange for :-

2. M/s LKK Adrian Ling Wai Ping

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Monday, September 5, 2022 9:41 AM
To: sm automotive <sm_automotive@hotmail.com>
Cc: MTPRI <MTPRI@smrt.com.sg>; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>
Subject: RE: PRI for SKU9966M – Our Insured: SHD6337Z on 01.09.2022 Our Ref: D22002794MFSH/Strides/CL/TPD-1

Ref: TAX/09/22/2005

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SHD6337Z as such we do not follow the new protocol.
Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.
Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.
Thank you.

However, we have 9 surveyors for you to choose from :-

1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping
3. M/s LKK Kenneth Kong Seng Cheong
4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus
6. M/s LKK Mohamad Taufikh Bin Hamid
7. M/s LKK Xing Guo Qiang
8. M/s LKK Steve Chen Tsue Yee
9. In House Low Thian Seng

Regards,

Hua Yen
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: Huayen.Ong@strides.com.sg

From: sm automotive <sm_automotive@hotmail.com>

Sent: Monday, 5 September 2022 9:20 am

To: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>

Cc: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>; MTPRI <MTPRI@smrt.com.sg>; Joanne Tan Jo Ann <joannetan@msfirstcapital.com.sg>

Subject: Re: PRI for SKU9966M – Our Insured: SHD6337Z on 01.09.2022 Our Ref: D22002794MFSH/Strides/CL/TPD-1

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Without Prejudice - **gentle reminder**

Hi Hua Yen

Kindly send us your surveyor list, thanks.

Regards,

Sukyi Chong

SM AUTOMOTIVE

1 Kaki Bukit Ave 6

Blk C #01-43

Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

From: sm automotive <sm_automotive@hotmail.com>

Sent: Friday, September 2, 2022 5:37 PM

To: Ong Hua Yen (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <OngHuaYen@smrt.com.sg>

Cc: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>; MTPRI@smrt.com.sg <MTPRI@smrt.com.sg>; Joanne Tan Jo Ann <joannetan@msfirstcapital.com.sg>

Subject: Re: PRI for SKU9966M – Our Insured: SHD6337Z on 01.09.2022 Our Ref: D22002794MFSH/Strides/CL/TPD-1

Without Prejudice

Hi Hua Yen

Kindly send us your surveyor list, thanks.

Regards,

Sukyi Chong

SM AUTOMOTIVE

1 Kaki Bukit Ave 6

Blk C #01-43

Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

From: Joanne Tan Jo Ann <joannetan@msfirstcapital.com.sg>

Sent: Friday, September 2, 2022 5:16 PM

To: MTPRI <MTPRI@smrt.com.sg>

Cc: Ong Hua Yen (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <OngHuaYen@smrt.com.sg>; sm_automotive@hotmail.com <sm_automotive@hotmail.com>; Lim Gan Koon (Chris)

<ChrisLim@msfirstcapital.com.sg>

Subject: PRI for SKU9966M – Our Insured: SHD6337Z on 01.09.2022 Our Ref: D22002794MFSH/Strides/CL/TPD-1

Dear Hua Yen,

For PRI.

Thank you and Regards,
Joanne Tan
Motor Claims

MS First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | TEL: 6507 3848 Fax: 6507 3849 | Company Reg. No. 195000106C

A Member of **MS&AD** INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data.

Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

From: sm automotive <sm_automotive@hotmail.com>

Sent: Friday, 2 September 2022 4:51 pm

To: Motor_Claims <Motor_Claims@msfirstcapital.com.sg>

Subject: SKU9966M CLAIMING AGAINST SHD6337Z DOA:01.09.2022

Without Prejudice

Hi Motor Claim Dept

Kindly send us your surveyor list, thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6

Blk C #01-43

Singapore 417883

Tel: 6747 9241 Fax: 6741 7276