

## Yan (LKK Auto)

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**From:** MTPRI <MTPRI@smrt.com.sg>  
**Sent:** Monday, 5 September 2022 2:42 PM  
**To:** assignments; YAN  
**Cc:** MTPRI; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd)  
**Subject:** FW: PRI for SKU9966M – Our Insured: SHD6337Z on 01.09.2022 Our Ref: D22002794MFSH/Strides/CL/TPD-1

Ref: TAX/09/22/2005

Dear Yan,

Kindly survey on “ Without Prejudice ” basis.

TP: SKU9966M  
Insured: SHD6337Z  
Workshop: SM AUTOMOTIVE

Thank you.

Regards,

Hua Yen  
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705  
DID: 6866 2650 | Fax: 6368 7421 | Email: [HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)

**From:** sm automotive <sm\_automotive@hotmail.com>

**Sent:** Monday, 5 September 2022 11:40 am

**To:** MTPRI <MTPRI@smrt.com.sg>

**Cc:** Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>

**Subject:** Re: PRI for SKU9966M – Our Insured: SHD6337Z on 01.09.2022 Our Ref: D22002794MFSH/Strides/CL/TPD-1

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Without Prejudice

Hi Hua Yen

Kindly arrange for :-

2. M/s LKK Adrian Ling Wai Ping

Regards,

**Sukyi Chong**  
**SM AUTOMOTIVE**

1 Kaki Bukit Ave 6  
Blk C #01-43  
Singapore 417883  
Tel: 6747 9241 Fax: 6741 7276

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**From:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>  
**Sent:** Monday, September 5, 2022 9:41 AM  
**To:** sm automotive <[sm\\_automotive@hotmail.com](mailto:sm_automotive@hotmail.com)>  
**Cc:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <[Ana.Magnaye@strides.com.sg](mailto:Ana.Magnaye@strides.com.sg)>  
**Subject:** RE: PRI for SKU9966M – Our Insured: SHD6337Z on 01.09.2022 Our Ref: D22002794MFSH/Strides/CL/TPD-1

Ref: TAX/09/22/2005

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SHD6337Z as such we do not follow the new protocol.  
Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.  
Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.  
Thank you.

However, we have 9 surveyors for you to choose from :-

1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping
3. M/s LKK Kenneth Kong Seng Cheong
4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus
6. M/s LKK Mohamad Taufikh Bin Hamid
7. M/s LKK Xing Guo Qiang
8. M/s LKK Steve Chen Tsue Yee
9. In House Low Thian Seng

Regards,

Hua Yen  
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705  
DID: 6866 2650 | Fax: 6368 7421 | Email: [HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)

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**From:** sm automotive <[sm\\_automotive@hotmail.com](mailto:sm_automotive@hotmail.com)>  
**Sent:** Monday, 5 September 2022 9:20 am  
**To:** Ong Hua Yen (Strides Automotive Services Pte Ltd) <[HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)>  
**Cc:** Lim Gan Koon (Chris) <[ChrisLim@msfirstcapital.com.sg](mailto:ChrisLim@msfirstcapital.com.sg)>; MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>; Joanne Tan Jo Ann <[joannetan@msfirstcapital.com.sg](mailto:joannetan@msfirstcapital.com.sg)>  
**Subject:** Re: PRI for SKU9966M – Our Insured: SHD6337Z on 01.09.2022 Our Ref: D22002794MFSH/Strides/CL/TPD-1

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Without Prejudice - **gentle reminder**

Hi Hua Yen

Kindly send us your surveyor list, thanks.

Regards,

**Sukyi Chong**  
**SM AUTOMOTIVE**

1 Kaki Bukit Ave 6  
Blk C #01-43  
Singapore 417883  
Tel: 6747 9241 Fax: 6741 7276

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**From:** sm automotive <[sm\\_automotive@hotmail.com](mailto:sm_automotive@hotmail.com)>

**Sent:** Friday, September 2, 2022 5:37 PM

**To:** Ong Hua Yen (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <[OngHuaYen@smrt.com.sg](mailto:OngHuaYen@smrt.com.sg)>

**Cc:** Lim Gan Koon (Chris) <[ChrisLim@msfirstcapital.com.sg](mailto:ChrisLim@msfirstcapital.com.sg)>; [MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg) <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>; Joanne Tan Jo Ann <[joannetan@msfirstcapital.com.sg](mailto:joannetan@msfirstcapital.com.sg)>

**Subject:** Re: PRI for SKU9966M – Our Insured: SHD6337Z on 01.09.2022 Our Ref: D22002794MFSH/Strides/CL/TPD-1

Without Prejudice

Hi Hua Yen

Kindly send us your surveyor list, thanks.

Regards,

**Sukyi Chong**  
**SM AUTOMOTIVE**

1 Kaki Bukit Ave 6  
Blk C #01-43  
Singapore 417883  
Tel: 6747 9241 Fax: 6741 7276

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**From:** Joanne Tan Jo Ann <[joannetan@msfirstcapital.com.sg](mailto:joannetan@msfirstcapital.com.sg)>

**Sent:** Friday, September 2, 2022 5:16 PM

**To:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>

**Cc:** Ong Hua Yen (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <[OngHuaYen@smrt.com.sg](mailto:OngHuaYen@smrt.com.sg)>; [sm\\_automotive@hotmail.com](mailto:sm_automotive@hotmail.com) <[sm\\_automotive@hotmail.com](mailto:sm_automotive@hotmail.com)>; Lim Gan Koon (Chris) <[ChrisLim@msfirstcapital.com.sg](mailto:ChrisLim@msfirstcapital.com.sg)>

**Subject:** PRI for SKU9966M – Our Insured: SHD6337Z on 01.09.2022 Our Ref: D22002794MFSH/Strides/CL/TPD-1

Dear Hua Yen,

For PRI.

Thank you and Regards,  
Joanne Tan  
Motor Claims

**MS First Capital Insurance Ltd** | 36 Robinson Road, City House, #16-01 Singapore 068877 | TEL: 6507 3848 Fax: 6507 3849 | Company Reg. No. 195000106C

A Member of **MS&AD** INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to [www.msfirstcapital.com.sg](http://www.msfirstcapital.com.sg) for details of PDPA Personal Data Collection Statement.

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**From:** sm automotive <[sm\\_automotive@hotmail.com](mailto:sm_automotive@hotmail.com)>  
**Sent:** Friday, 2 September 2022 4:51 pm  
**To:** Motor\_Claims <[Motor\\_Claims@msfirstcapital.com.sg](mailto:Motor_Claims@msfirstcapital.com.sg)>  
**Subject:** SKU9966M CLAIMING AGAINST SHD6337Z DOA:01.09.2022

Without Prejudice

Hi Motor Claim Dept

Kindly send us your surveyor list, thanks.

Regards,

**Sukyi Chong**  
**SM AUTOMOTIVE**

1 Kaki Bukit Ave 6  
Blk C #01-43  
Singapore 417883  
Tel: 6747 9241 Fax: 6741 7276