

Veron Chen (LKKAUTO)

From: Choo, Thelma <thelma.choo@sompo.com.sg>
Sent: Wednesday, 7 September 2022 2:01 PM
To: Veron Chen (LKKAUTO); Admin-D (LKKAUTO); Claims - Motor Survey; assignments; SUR
Subject: RE: LKK \ CMTD2202595/THE - SGX7778Z ACC ON 23.07.22 - OD Claim

Dear Veron,

We refer to your email below

Excess waived to proceed with the recommendation

Thank you

Best Regards

Thelma Choo

Claims Executive

D: 6322 4681 | T: 6461 6555



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Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>

Sent: Wednesday, September 7, 2022 1:46 PM

To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Claims - Motor Survey <MotorSurvey@sompo.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: LKK \ CMTD2202595/THE - SGX7778Z ACC ON 23.07.22 - OD Claim

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Dear Thelma,

Enclosed preliminary revised of vehicle SGX 7778Z

Date of survey: 6/9/2022

Number of days (estimated) : 3 days

Part by part repair as there is no 2nd hand parts available.

We have Not authorise repair.

Kindly let us have your approval and provides policy excess.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 5 September 2022 5:31 PM

To: 'Claims - Motor Survey' <MotorSurvey@sompo.com.sg>; 'Choo, Thelma' <thelma.choo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: LKK \ CMTD2202595/THE - SGX7778Z ACC ON 23.07.22 - OD Claim

Dear Grace,

Thank you for the assignment.

Repairer arrange on 6.9.22.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Sent: Monday, 5 September 2022 2:06 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; mttan <mttan@kanfs.net>; Choo, Thelma <thelma.choo@sompo.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: LKK \ CMTD2202595/THE - SGX7778Z ACC ON 23.07.22 - OD Claim

Our Reference: CMTD2202595/SYH

Your Reference: SGX7778Z

Hi Mr. Tan,

Please be informed that we have arranged **LKK Auto** to conduct the survey.

Please be informed that **Ms. Thelma Choo** is the handler of this case who can be contacted at 63224 681/
thelma.choo@sompo.com.sg

Hi **LKK Auto**,

Please arrange the named surveyor to conduct the motor survey for **SGZ7778Z** on **Own Damage** basis.

Please revert with your preliminary report upon completion of survey to my colleague, **Ms. Thelma** for Authorisation.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Claims - Motor Survey

Sent: Monday, August 8, 2022 12:22 PM

To: mttan <mttan@kanfs.net>; Choo, Thelma <thelma.choo@sompo.com.sg>

Subject: SUV \ CMTD2202595/THE - SGX7778Z ACC ON 23.07.22 - OD Claim

Our Reference : CMTD2202595/THE

Your Reference: SGX7778Z

Hi Mr. Tan,

We acknowledged receipt of your claim documents and noted that you will be arranging with our In house surveyor to conduct the survey.

Please let us know the arrangement for record purposes.

Please be informed that **Ms. Thelma Choo** is the handler of this case who can be contacted at 63224 681/
thelma.choo@sompo.com.sg

Aside to Thelma,

Please advise on the Excess & Authorisation

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: mttan <mttan@kanfs.net>

Sent: Friday, August 5, 2022 4:54 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: SGX7778Z - OD Claim

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Dear Sir/Mdm

Kindly create and let us know the OIC

Documents attached

Will contact with Mr Teo for survey

Thank you

Mr Tan

KFS

67479560

