

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 7 September 2022 2:39 PM
To: SUR; mttan
Subject: RE: LKK \ CMTD2202595/THE - SGX7778Z ACC ON 23.07.22 - OD Claim

Dear Mr Tan,

As instructed by our client , please proceed to repair the **insured vehicle SGX 7778Z, (Excess Waived)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Please provides parts invoice upon finalize.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Sent: Monday, 5 September 2022 2:06 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; mttan <mttan@kanfs.net>; Choo, Thelma <thelma.choo@sompo.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: LKK \ CMTD2202595/THE - SGX7778Z ACC ON 23.07.22 - OD Claim

Our Reference: CMTD2202595/SYH

Your Reference: SGX7778Z

Hi Mr. Tan,

Please be informed that we have arranged **LKK Auto** to conduct the survey.

Please be informed that **Ms. Thelma Choo** is the handler of this case who can be contacted at 63224 681/
thelma.choo@sompo.com.sg

Hi LKK Auto,

Please arrange the named surveyor to conduct the motor survey for **SGZ7778Z** on **Own Damage** basis.

Please revert with your preliminary report upon completion of survey to my colleague, **Ms. Thelma** for Authorisation.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Claims - Motor Survey

Sent: Monday, August 8, 2022 12:22 PM

To: mttan <mttan@kanfs.net>; Choo, Thelma <thelma.choo@sompo.com.sg>

Subject: SUV \ CMTD2202595/THE - SGX7778Z ACC ON 23.07.22 - OD Claim

Our Reference : CMTD2202595/THE

Your Reference: SGX7778Z

Hi Mr. Tan,

We acknowledged receipt of your claim documents and noted that you will be arranging with our In house surveyor to conduct the survey.

Please let us know the arrangement for record purposes.

Please be informed that **Ms. Thelma Choo** is the handler of this case who can be contacted at 63224 681/thelma.choo@sompo.com.sg

Aside to Thelma,

Please advise on the Excess & Authorisation

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

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From: mttan <mttan@kanfs.net>

Sent: Friday, August 5, 2022 4:54 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: SGX7778Z - OD Claim

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Dear Sir/Mdm

Kindly create and let us know the OIC

Documents attached

Will contact with Mr Teo for survey

Thank you

Mr Tan

KFS

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