

## Rajeswari

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**From:** Cecilia Lee <cecilia.lee@sg.cntaiping.com>  
**Sent:** Monday, 5 September 2022 11:24 AM  
**To:** Precise Auto Service; assignments@lkkauto.com; sur@lkkauto.com  
**Subject:** RE: O/R: SNM22D206209/C02/YM9657G/LEEPG / Re: Pre-repair Inspection For (YP 8820S). Your Insured Vehicle no : (YM 9657G) DOA: 31/08/2022

**Without Prejudice**  
**Save As To Costs**

Dear Sir/Madam

We are not agreeable to your choice of surveyor.

We will appoint LKK to conduct PRS on without prejudice basis. We reserve our rights for re-inspection.

Dear LKK

Please arrange to conduct PRS on without prejudice basis.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks & Best Regards,  
**Cecilia Lee**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6530 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Precise Auto Service <Support@preciseauto.sg>  
**Sent:** Monday, 5 September 2022 11:12 am  
**To:** Cecilia Lee <cecilia.lee@sg.cntaiping.com>  
**Subject:** Re: O/R: SNM22D206209/C02/YM9657G/LEEPG / Re: Pre-repair Inspection For (YP 8820S). Your Insured Vehicle no : (YM 9657G) DOA: 31/08/2022

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Dear Sirs,

We refer to your email dated 02/09/2022

We regret to inform you that we are unable to agree to your list of surveyors.

Our list of proposed surveyors for Single Joint Expert is as follows:-

1. **Andrew OwYong;**
2. **Vincent Ng;**
3. **Anthony Lim;**
4. **Leslie Lim;**
5. **Tan Chin Suan;**
6. **Patrick Ng Kong Beng;**
7. **Matthew Yong Chin Ng;**
8. **Ong Hock Leng;**
9. **Jayson Liaw Leong San; and**
10. **Fong Kok Heng.**

Kindly contact the repairers, **M/s Precise Auto Service** at **67457367** for pre-repair inspection arrangements ASAP.

Thank you.

Best Regards,

Arine Aou

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On Fri, 2 Sept 2022 at 10:21, Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)> wrote:

**Without Prejudice**

**Save As To Costs**

**Our reference: SNM22D206209/C02/YM9657G/LEEPG**

**Your reference: YP8820S**

Dear Sirs,

We refer to your email of 01/09/2022.

**Take Notice that we shall not be accepting any of your surveyors as SJE.**

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks & Best Regards,

**Cecilia Lee**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Friday, 2 September 2022 10:13 am  
**To:** Precise Auto Service <[Support@preciseauto.sg](mailto:Support@preciseauto.sg)>; Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>  
**Subject:** O/R: SNM22D206209/C02/YM9657G/LEEPG / Re: Pre-repair Inspection For (YP 8820S). Your Insured Vehicle no : (YM 9657G) DOA: 31/08/2022

Without Prejudice

Dear Cecilia,

Please conduct PRS for YP 8820S.

Note: officer in charge Cecilia Lee 63896530.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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**From:** Precise Auto Service <[Support@preciseauto.sg](mailto:Support@preciseauto.sg)>

**Sent:** Thursday, September 1, 2022 3:36 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** Pre-repair Inspection For (YP 8820S). Your Insured Vehicle no : (YM 9657G) DOA: 31/08/2022

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Dear Sir,

We refer to the matter mentioned above, herewith enclosed 2 days' notice for your attention.

Kindly arrange a date and time to do a PRI for our client's vehicle (YP 8820S) in our workshop ASAP.

Thank You.

Best Regards

Arine

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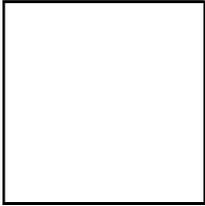
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**E :** [support@preciseauto.sg](mailto:support@preciseauto.sg)

**W:** [www.preciseauto.sg](http://www.preciseauto.sg)

**A :** No.1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883

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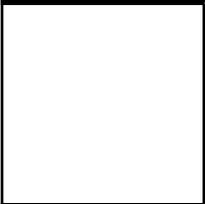
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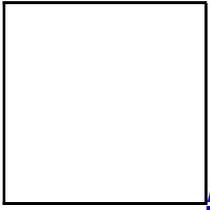
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