

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

WITHOUT PREJUDICE

Our Ref : **SHA 3062 B**
Your Ref : **GBG 3980 R**

China Taiping Insurance (S) Pte Ltd
3 Anson Rd, Springleaf Tower
#16-00
Singapore 079909

Attention: Motor Claims Department

Dear Sir/Mdm.

Accident on 03.09.2022 @ 0905 hrs along Upper Serangoon Rd Twds Upp Serangoon Viaduct involving vehicles SHA 3062 B, GBG 3980 R and SDJ 9000 R

We refer to the above-mentioned accident.

We are claiming as per below: -

| | |
|---|---------------------|
| 1. Repair Cost- Lump Sum (With GST) | \$ 28,355.00 |
| 2. Loss of Income for 13 Days x \$80/ per day | \$ 1,040.00 |
| 3. Loss of Rental for 13 Days x \$125.19/ per day | \$ 1,627.47 |
| 4. LTA/GIA Search fee | \$ 7.45 |
| 5. Towing Fee | \$ 80.00 |
| TOTAL | \$ 31,109.92 |

Enclosed herewith a copy each of relevant GIA report, LTA, Proforma Tax invoice, Rental Agreement/Tax invoice, Mileage Record, Towing Fee and Letter of Authorization for your attention. Kindly let us have your reply with the next 14 days upon receipt of this letter.

If you have any enquiries, please contact us @ 9648-8228 or you may email to us at claims@bifrostable.com and claims_lts@bifrostable.com

Yours faithfully,
BIFROST AUTO PTE. LTD.

NOTE: # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

This is a computer-generated letter and does not need a signature.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

GST at 7% is charged where applicable

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

LETTER OF AUTHORISATION

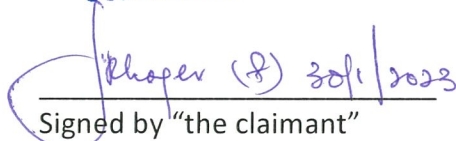
Accident on 03.09.2022 @ 0905 hrs along Upper Serangoon Rd Twds Upp Serangoon Viaduct involving vehicles SHA 3062 B, GBG 3980 R and SDJ 9000 R

In consideration of **Bifrost Auto Pte Ltd, 6001 Beach Road #22-01, Golden Mile Tower Singapore 199589**, repairing my/our motor vehicle no **SHA 3062 B** at my request, I/We, **COMFORT TRANSPORTATION PTE LTD** ("the claimant") of **383 Sin Ming Drive Singapore 575717** (address) bearing UEN / NRIC No: **199303821R** the owner of motor vehicle no **SHA 3062 B**, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into **Bifrost Auto Pte Ltd** account. Upon clearance of the said cheque, I/we further authorize **Bifrost Auto Pte Ltd** and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to **Bifrost Auto Pte Ltd** shall amount to a good discharge of **Bifrost Auto Pte Ltd** and/or their appointed law firm's obligation to me in respect of the settlement monies.

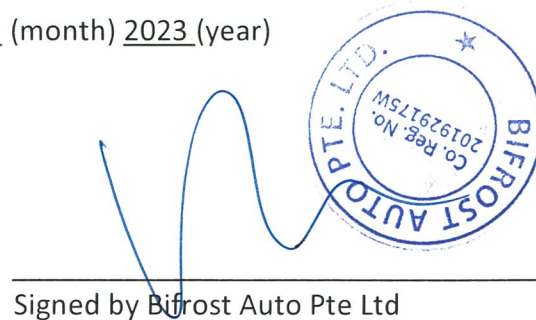
Dated this 30 day of 01 (month) 2023 (year)

COMFORT TRANSPORTATION PTE LTD
CO. REG. NO. 199303821R


Signed by "the claimant"

Name: **COMFORT TRANSPORTATION PTE LTD**

UEN No: 199303821R


Signed by **Bifrost Auto Pte Ltd**

Name: Joseph Koh

my execution of this Discharge Voucher is only
my claim for property damage and not prejudicial
to any other claims arising from the same accident

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00095342205 Claim No : SNM22D206261/C02/GBG3980R/LEWLC

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$30,019.16**
SINGAPORE DOLLARS THIRTY THOUSAND NINETEEN AND CENTS
SIXTEEN ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full &
final settlement of all claims, costs & disbursements for injuries / damages
sustained by me/us through an accident involving

Claimant Vehicle No. : SHA3062B

Insured Vehicle No. : GBG3980R

Date of Loss : 03/09/2022

Place of Accident : UPPER SERANGOON ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to
discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : REPUBLIC BUILDER & ENGINEERING PTE LTD

Driver Name : TAN LYE AIK

from all claims, present or future in respect of all loss, injury or damage
sustained by me/us arising out of the said accident.

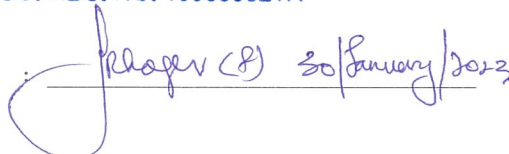
I acknowledge that this payment is made without admission of liability on the
part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

| | | |
|---|------------|------------------|
| (1) General Damages | S\$ | |
| (2) Cost of Repair/ Excess | S\$ | 28,355.00 |
| (3) Loss of Use/Rental/ Earning | S\$ | 1,576.71 |
| (4) GIA/Police Reports/ Investigation Results/Search Fees | S\$ | 7.45 |
| (5) Medical Reports/Expenses | S\$ | |
| (6) Survey Fees/P.T. Fees/Towing | S\$ | 80.00 |
| (7) Cost including Disbursement | S\$ | |
| | ===== | |
| TOTAL | S\$ | 30,019.16 |
| | ===== | |

Claimant Name : COMFORT TRANSPORTATION PTE LTD
COMFORT TRANSPORTATION PTE LTD
CO. REG. NO. 199303821R

NRIC No : 199303821R

Signature :



Date :

30/01/2023

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

Tax Invoice

China Taiping Insurance (S) Pte Ltd
3 Anson Rd, Springleaf Tower
#16-00
Singapore 079909

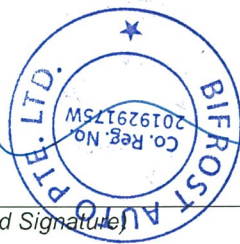
Inv. No. : BA.LT.2301016
Inv. Date : 30-01-2023
Ref : 03.09.2022
Terms : 30 Days
Veh. No. : SHA 3062 B
Make & Model : Hyundai / Ioniq / CTPL

| # | Description | Qty | Rate | Total | Tax |
|---|---|-----|-------------|-------------|------------|
| 1 | LUMP SUM REPAIR AS RECOMMENDED BY SURVEYOR | 1.0 | \$26,500.00 | \$26,500.00 | \$1,855.00 |

Subtotal for invoice : S\$26,500.00
GST (7.0%) : S\$1,855.00
Total : S\$28,355.00

*I agree to the price as listed above and
affirm that the goods are received in good
condition.*

On behalf of **BIFROST AUTO PTE. LTD.**

Janice Syn


(Customer's Signature and Company Stamp)

(Authorised Signature)

Please make cheque payable to "**BIFROST AUTO PTE LTD**" and mail to **6001 BEACH ROAD #22-01, GOLDEN MILE TOWER Singapore 199589** or direct bank transfer to **DBS Bank Current Account 070-902-886-1**.

Our Ref: CT22090027

Date: 28 October 2022



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 03/09/2022 @ 09:05 hrs
ALONG UPP SERANGOON RD TWDS UPP SERANGOON
 VIADUCT
INVOLVING GBG3980R, SDJ9000R

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA3062B** (the "Taxi"). The Taxi was hired to **THOMAS CHAN SOO TECK IC NO SXXXX918D** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 05 Sep 2022 / 08:44:54

Receipt Date/Time : 05 Sep 2022 / 08:44:54

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220905-000308

Previous Receipt No. :

**S/N Item Description/
Business Transaction Reference
No.**

| Amount Before GST (S\$) | GST Amount (S\$) | Amount After GST (S\$) |
|-------------------------------|------------------------|------------------------------|
|-------------------------------|------------------------|------------------------------|

Result of Insurance Enquiry - GBG3980R

As at 03 Sep 2022/09:05:00

Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

1 Insurance Enquiry - GBG3980R
Enquiry Fee
20220905084154376000

| | | |
|------|------|------|
| 7.00 | 0.49 | 7.49 |
|------|------|------|

| | | | |
|------------------|------|------|------|
| Sub-Total | 7.00 | 0.49 | 7.49 |
|------------------|------|------|------|

| | | | |
|------------------------------|------|------|------|
| Total Before Rounding | 7.00 | 0.49 | 7.49 |
|------------------------------|------|------|------|

| | | | |
|----------------------------|--|--|------|
| Rounding Difference | | | 0.04 |
|----------------------------|--|--|------|

| | | | |
|-----------------------------|--|--|------|
| Total Amount Payable | | | 7.45 |
|-----------------------------|--|--|------|

Paid By

| | | |
|------------------|-------------------|------|
| 542550XXXXXX9955 | eNETS Credit Card | 7.45 |
|------------------|-------------------|------|

| | | |
|--------------|--|------|
| Total | | 7.45 |
|--------------|--|------|

| | | |
|-------------|--|------|
| Cash Change | | 0.00 |
|-------------|--|------|

| | | |
|-----------------|--|------|
| Tendered Amount | | 7.45 |
|-----------------|--|------|

| | | |
|--------------------------|--|------|
| Excess Refundable Amount | | 0.00 |
|--------------------------|--|------|

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

WITHOUT PREJUDICE

Our Ref : SHA 3062 B
Your Ref : GBG 3980 R

China Taiping Insurance (S) Pte Ltd
3 Anson Rd, Springleaf Tower
#16 00



47 Jalan Pemimpin Halcyon 2 #C01-02 Singapore 577200 Co. Reg. No. 53152603L HP: 900 900 92 Email: jim.koh@hotmail.com Website: <http://www.gaoexpresstowing.sg>

CASH SALE/WORK ORDER

No. 220779

Date: 03/09/2022

寶號

Messrs: Bifrost Auto P L

車號

Vehicle No: SHA 3062B

車型

Model No: 1041Q

時間(日/夜)

Time (day/night):

Contact No:

由

Location: Upper Serangoon Rd

到

To: Jooong Comfort

Cash \$:

80.00/50

其他

Others:

經手人

Authorised By:

Tow Truck

Driver Name:

- ☐ Jump Start/Changing of battery
- ☐ Tyre Replacement
- ☒ Accident/Breakdown
- ☐ Multi/Basement
- ☐ With Load/Cargo Box
- ☐ King Dolly
- ☐ Transport Charge
- ☐ Low Body Kit
- ☐ Door Opening Service
- ☐ Crane Up/Winch Out
- ☐ Collect Doc/Key
- ☐ Repo
- ☐ Woodlands and Tuas Checkpoint

注意本公司對所拖之車輛,在進行中如有任何損失或破壞,一概由車主自行負責。

Note: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

Yours faithfully,

BIFROST AUTO PTE. LTD.

NOTE: # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

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GST at 7% is charged where applicable

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Monday, 21 November 2022 11:52 AM
To: kentan@outlook.com
Cc: Admin A
Subject: ACCIDENT INVOLVING GBG3980R (CHINA TAIPING) AND SHA3062B AT/ALONG UPPER SERANGOON ROAD 03/09/2022

Our Ref: CC6/CTI22008662/Kea3

Insured Name : REPUBLIC BUILDER & ENGINEERING PTE LTD

Insured Driver : Tan Lye Aik

Dear Sir/Madam,

ACCIDENT INVOLVING GBG3980R (CHINA TAIPING) AND SHA3062B AT/ALONG UPPER SERANGOON ROAD 03/09/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHA3062B against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

EzLyna (LKKAUTO)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Tuesday, 10 January 2023 12:01 PM
To: EzLyna (LKKAUTO)
Cc: Admin A; Claims Dept of CTI
Subject: RE: [SEEK MANDATE] SNM22D206261/C02/GBG3980R/LEWLC / RE: Direct Settlement - Accident Involving GBG3980R (OI : CTI - TBA) and SHA3062B (TP : LKK REF - CC6/CTI22008662/Kea3) on 03/09/2022

Hi EzLyna,

Pls proceed as follows:

| | Amount Revised |
|-----------------------|----------------------------------|
| 1. Cost of Repair | \$ 28,355.00 (inclusive of GST) |
| 2. Loss of Rental | \$ 1,251.90 (10 days x \$125.19) |
| 3. Loss of Income | \$ 500.00 (10 days x \$50) |
| 4. LTA/GIA Search Fee | \$ 7.45 |
| 5. Towing Fee | \$ 80.00 |
| Total | \$ 30,194.35 |

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Thursday, 15 December 2022 12:10 pm
To: Jenny Lew <jenny.lew@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE:[SEEK MANDATE] SNM22D206261/C02/GBG3980R/LEWLC / RE: Direct Settlement - Accident Involving GBG3980R (OI : CTI - TBA) and SHA3062B (TP : LKK REF - CC6/CTI22008662/Kea3) on 03/09/2022

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Your ref: OUR REF: SNM22D206261/C02/GBG3980R/LEWLC
LKK ref : CC6/CTI22008662/Kea3

Dear Jenny,

ACCIDENT INVOLVING GBG3980R (CHINA TAIPING) AND SHA3062B (TP) ON 03/09/2022

We refer to the above matter.

It is a chain collision (3 vehicles) accident under BOLA 28 (Ass.100%). Insured was the last vehicle and Third Party's vehicle was in the middle. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Bifrost Auto Pte Ltd" at \$30,194.35 (all-in).

The summary is as follows: -

| | Amount Claimed | Amount Revised |
|--|---------------------|----------------------------------|
| 1. Cost of Repair | \$ 42,348.98 | \$ 28,355.00 (inclusive of GST) |
| 2. Loss of Rental (13 days x \$125.19) | \$ 1,627.47 | \$ 1,251.90 (10 days x \$125.19) |
| 3. Loss of Income (13 days x \$80) | \$ 1,040.00 | \$ 500.00 (10 days x \$50) |
| 4. LTA/GIA Search Fee | \$ 7.45 | \$ 7.45 |
| 5. Towing Fee | \$ 80.00 | \$ 80.00 |
| Total | \$ 45,103.90 | \$ 30,194.35 |

Surveyor recommended 7 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 12/12/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 6 September 2022 4:55 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: O/R: SNM22D206261/C02/GBG3980R/LEWLC / RE: Direct Settlement - Accident Involving GBG3980R (OI : CTI - TBA) and SHA3062B (TP : LKK REF - CC6/CTI22008662/Kea3) on 03/09/2022

Dear all,

Please note that officer in charge for this case is Jenny Lew.

Claim no SNM22D206261/C02/GBG3980R/LEWLC.

Dear Jenny,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 6 September 2022 11:29 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBG3980R (OI : CTI - TBA) and SHA3062B (TP : LKK REF - CC6/CTI22008662/Kea3) on 03/09/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Bifrost Auto Pte Ltd and TP repairer proposed for a direct settlement.