

## EzLyna (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Friday, 20 January 2023 12:11 pm  
**To:** EzLyna (LKKAUTO)  
**Subject:** FW: LOD Re: Accident on 2/9/2022 involving SHB 883M & SNE 1658D (AIG's insured)  
Our Ref: TAX/09/22/2006/lg  
**Attachments:** 09 22 2006 - supporting documents.pdf

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**From:** Tan Lee Gek (Strides Automotive Services Pte Ltd) <LeeGek.Tan@strides.com.sg>  
**Sent:** Monday, 7 November 2022 2:37 PM  
**To:** CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** LOD Re: Accident on 2/9/2022 involving SHB 883M & SNE 1658D (AIG's insured) Our Ref: TAX/09/22/2006/lg

Dear All,

We quantify our own losses as follows:-

|                |                               |
|----------------|-------------------------------|
| Cost of Repair | \$2,969.24                    |
| Loss of Rental | \$818.55 ( 9 days x \$90.95 ) |
| LTA Search Fee | \$2.00                        |
| <b>Total</b>   | <b>\$3,789.79</b>             |

We enclose the following documents:-

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search

Our hirer took a replacement taxi so no claim for his loss of income.

Please acknowledge receipt within 14 days from the date hereof and let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

STRIDES Automotive Services Pte Ltd

## **AUTHORISATION TO ACT**

We, **STRIDES TAXI PTE LTD** (“the third party claimant”) of **No. 60 Woodlands Industrial Park E4, Singapore 757705** (address), owner of **SHB 883M** (vehicle no.) hereby authorize **Strides Automotive Services Pte Ltd** (“the workshop”) to act for us with respect to our claim for repair costs and/or rental and/or loss of use (“claim”) for our vehicle no. **SHB 883M** was damaged pursuant to the accident which occurred on **2/9/2022** (date) along **Claymore Hill** (location) involving vehicle no/s. **SNE 1658D** (“the accident”).

I further authorize the workshop to settle the above mentioned claim in a manner as they deem fit and the cheque is to be made in favour of **STRIDES TAXI PTE LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 20 (day) of Jan (month) 2023 (year)

A blue ink signature is written over a circular blue stamp. The stamp contains the text "STRIDES TAXI PTE LTD" around the perimeter and a small star in the center.

Signed by “the third party claimant”  
(with company stamp if applicable)

A blue ink signature is written over a circular blue stamp. The stamp contains the text "STRIDES AUTOMOTIVE SERVICES PTE LTD" around the perimeter and a small star in the center.

Signed by “the workshop”  
(with company stamp)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **STRIDES AUTOMOTIVE SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,969.24** (Cost of Repair), **S\$545.70** (Loss of Use/Rental) and **S\$2.00** (Disbursement) for vehicle no. **SHB883M** that was damaged pursuant to the accident which occurred on **02/09/2022** (date) along **10 CLAYMORE HILL** (location) involving vehicle no/s **SNE1658D**. This is pursuant to the inspection conducted on **05/09/2022** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **STRIDES TAXI PTE LTD** (the third party claimant") of vehicle no. **SHB883M** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHB883M** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 20 (day) of Jan (month) 2023 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

\*\*\* This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

Customer Code: 3000063

STRIDES TAXI PTE. LTD.

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705

Strides Automotive Services Pte. Ltd.  
2 Tanjong Katong Road, Tower 3, Paya  
Lebar Quarter, #08-01, Singapore 437161  
Tel: 65 69083530 Fax: 65 69083592

**Tax Invoice**

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV221000269  
Date : 25.10.2022  
Vehicle No. : SHB883M  
Your Ref No. : TAX/09/22/2006  
Our Ref No. : 24116154  
Terms : 30 Days

| Description                  | Qty  | Unit Cost | Add %    | / (Discount) Amount | Amount     |
|------------------------------|------|-----------|----------|---------------------|------------|
| <b>Parts</b>                 |      |           |          |                     |            |
| HOOD ASM                     | 0.00 | \$2407.29 | 0.00     | \$ 0.00             | \$ 0.00    |
| FENDER ASM-FRT - L           | 0.00 | \$ 379.81 | 0.00     | \$ 0.00             | \$ 0.00    |
| BRACKET-F/FDR FRT LWR -LH    | 0.00 | \$ 15.80  | 0.00     | \$ 0.00             | \$ 0.00    |
| BRACKET ASM-HDLP UPP - LH    | 0.00 | \$ 22.57  | 0.00     | \$ 0.00             | \$ 0.00    |
| FASCIA-FRT BPR               | 1.00 | \$ 721.66 | (10.00 ) | \$ 72.17            | \$ 649.49  |
| GRILLE-FRT BPR FASCIA LOWER  | 0.00 | \$ 149.03 | 0.00     | \$ 0.00             | \$ 0.00    |
| FINISHER-FRT BPR LOWER - LH  | 0.00 | \$ 20.38  | 0.00     | \$ 0.00             | \$ 0.00    |
| COVER-FRT FOG LP - LH        | 0.00 | \$ 40.25  | 0.00     | \$ 0.00             | \$ 0.00    |
| FINISHER-FRT FOG LP CVR - LH | 0.00 | \$ 47.32  | 0.00     | \$ 0.00             | \$ 0.00    |
| SUPPORT-FRT BPR FASCIA UPR   | 0.00 | \$ 172.33 | 0.00     | \$ 0.00             | \$ 0.00    |
| BRACKET-FRT BPR FASCIA - LH  | 0.00 | \$ 23.09  | 0.00     | \$ 0.00             | \$ 0.00    |
| FINISHER-FRT BPR - LH        | 0.00 | \$ 98.80  | 0.00     | \$ 0.00             | \$ 0.00    |
| PANEL ASM-LEG CTHR           | 0.00 | \$ 131.04 | 0.00     | \$ 0.00             | \$ 0.00    |
| BAR ASM-FRT BPR IMP          | 0.00 | \$ 624.00 | 0.00     | \$ 0.00             | \$ 0.00    |
| GRILLE ASM-RAD               | 0.00 | \$ 978.02 | 0.00     | \$ 0.00             | \$ 0.00    |
| HEADLAMP ASM -LH             | 0.00 | \$1098.86 | 0.00     | \$ 0.00             | \$ 0.00    |
| HEADLAMP ASM -LH             | 1.00 | \$1098.86 | (10.00 ) | \$ 109.89           | \$ 988.97  |
| BRACKET-FRT BPR FASCIA - LH  | 1.00 | \$ 23.09  | (10.00 ) | \$ 2.31             | \$ 20.78   |
| Sub-Total                    |      |           |          |                     | \$ 1659.24 |

**Labour**

|                            |      |           |      |         |           |
|----------------------------|------|-----------|------|---------|-----------|
| TO REPAIR FRONT LH PORTION | 1.00 | \$ 250.00 | 0.00 | \$ 0.00 | \$ 250.00 |
| TO REPAIR FRONT HOOD       | 1.00 | \$ 100.00 | 0.00 | \$ 0.00 | \$ 100.00 |

**Others**

**Payment Instructions**

By Cheque: Crossed and made payable to "Strides Automotive Services Pte. Ltd." with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:

Account Name : Strides Automotive Services Pte. Ltd.  
Bank Name : DBS Bank Ltd - SGD  
Bank Account No.: 018-008617-4  
Swift Code : DBSSSGSG

*Koo Yew Chung*

Koo Yew Chung (Nov 2, 2022 14:01 GMT+8)

Authorised Signature  
for Strides Automotive Services Pte. Ltd.



## Laid Up Report

Accident Start Date : 01/09/2022

Date Generated : 14/09/2022

Accident End Date : 14/09/2022

User Name : LeeGek

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| Case Reference Number | Vehicle Registration Number | Company Type         | Vehicle Make  | Vehicle Model | Job Card Number | Date and Time (Accident Repair) | Date and Time (Repair Completed) |
|-----------------------|-----------------------------|----------------------|---------------|---------------|-----------------|---------------------------------|----------------------------------|
| TAX/09/22/2006        | SHB883M                     | Strides Taxi Pte Ltd | MORRISGARAGES | MG5           | 24116154        | 02/09/2022 4:10 PM              | 12/09/2022 10:38 AM              |



## MEMORANDUM

To: Claims Dept

Our Ref: TAX/09/22/2006

From: Strides Taxi Pte Ltd

Date: 7<sup>th</sup> September 2022

### **ACCIDENT ON 2/9/2022 INVOLVING SHB 883M & SNE 1658D ALONG CLAYMORE HILL**

This is to confirm that the daily rental rate for SHB 883M is \$90.95 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely  
STRIDES TAXI PTE LTD



for Manager

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SNE1658D

Date of Accident

02/09/2022



Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance ..... AIG Asia Pacific Insurance Pte....

Period of Insurance ..... 24/02/2022 - 03/10/2023

Requested By ..... SHANTI B THAIYAL NAYAGI (S...

Requested Date ..... 03/09/2022 11:24

Payment details

Request Amount: **\$S\$1.87**

GST Amount: **\$S\$0.13**

Total Amount Due (GST Inclusive): **\$S\$2**

General Insurance Association

Records Management Centre

GST Registration No: M400017735

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 26 October 2022 9:31 AM  
**To:** EBRETTING@GMAIL.COM; MEGANBRETTING@YAHOO.COM  
**Subject:** ACCIDENT INVOLVING SNE1658D(AIG) AND SHB883M AT/ALONG 10 CLAYMORE HILL ON 02/09/2022

**BRETTING ERIC WALLACE**

[By Email Only]

Driver: BRETTING MEGAN LANDERS

Dear Sir/Madam,

**You Ref: SNE1658D**

**Our Ref: CC3/AIG22008657/Rea3**

**ACCIDENT INVOLVING SNE1658D(AIG) AND SHB883M AT/ALONG 10 CLAYMORE HILL ON 02/09/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received third party claim from SHB883M against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)



## Claim Audit

| AUDIT TRAIL |                   |                                  |  |                                   |
|-------------|-------------------|----------------------------------|--|-----------------------------------|
| No.         | On                | Audit                            | Remarks  | By                                |
| 1           | 31 Jul 2022 15:34 | <b>Clm Dtl Modified</b>          | Claimant's Name: -> ACADEMIC EXCELLENCE. Claimant's ID: -> 53283029J.  | [A] HOW MEI KWAN                  |
| 2           | 31 Jul 2022 15:34 | <b>Clm Veh Model Changed</b>     | (206367) TOYOTA NOAH HYBRID 1.8 X CVT (A).   | [A] HOW MEI KWAN                  |
| 3           | 31 Jul 2022 15:34 | <b>Clm Created</b>               | Reg No: SME6205G. Acct Date: 2022/07/27. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: JL Perfect Autowork Pte Ltd (HQ) | [A] HOW MEI KWAN                  |
| 4           | 31 Jul 2022 15:34 | <b>Adj Co Assigned</b>           | LKK Auto Consultants Pte Ltd (HQ):   | [A] HOW MEI KWAN                  |
| 5           | 31 Jul 2022 15:34 | <b>Adj Next Rpt Changed</b>      | Next Rpt:Final Rpt.Due Date:2022/08/10   | [A] HOW MEI KWAN                  |
| 6           | 31 Jul 2022 15:34 | <b>Adj Mandate Set</b>           | Approved:0.00.Reinsp:Adj decides.  | [A] HOW MEI KWAN                  |
| 7           | 31 Jul 2022 15:34 | <b>Clm Ins Co Changed</b>        | [200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)  | [A] Merimen Administrator         |
| 8           | 31 Jul 2022 15:34 | <b>Label Added</b>               | (20224):Field Survey.  | [A] Merimen Administrator         |
| 9           | 31 Jul 2022 15:34 | <b>Label Added</b>               | (19):Fastlane.   | [A] HOW MEI KWAN                  |
| 10          | 31 Jul 2022 15:34 | <b>Adj Adjuster Assigned</b>     | [None] -> ADRIAN LING  | [A] HOW MEI KWAN                  |
| 11          | 02 Aug 2022 09:36 | <b>Clm Registration Modified</b> | Acct Time:08:00:00->09:00:00.  | [I] AIG OneClaim Integration User |
| 12          | 25 Oct 2022 15:45 | <b>Adj Rpt Initiated</b>         |  | [A] JOANNE LEE KHANG MIN          |
| 13          | 25 Oct 2022 15:45 | <b>Clm Dtl Modified</b>          | Claim Conclusion: -> 3.  | [A] JOANNE LEE KHANG MIN          |
| 14          | 25 Oct 2022 15:45 | <b>Clm Dtl Modified</b>          | JPJ Reg. Date: -> 2018/10/09.  | [A] JOANNE LEE KHANG MIN          |
| 15          | 25 Oct 2022 15:45 | <b>Clm Details Notified</b>      |  | [A] JOANNE LEE KHANG MIN          |
| 16          | 11 Nov 2022 10:25 | <b>Adj Mandate Request</b>       | Cur.Req:13707.45:Liability: 100% (BOLA 28 Ass.0%) *Quantum: \$13,707.45 (all-in). Please refer to adjuster report for details. *For your approval please.  | [A] Ezlyna                        |
| 17          | 17 Nov 2022 00:24 | <b>Adj Next Rpt Changed</b>      | Next Rpt:Final Rpt.Due Date:2022/08/10. Mandate Remarks: Subject to all docs/billings verified in order, SAB.  | [I] Tan, Bennie-WZ                |
| 18          | 17 Nov 2022 00:24 | <b>Adj Mandate Set</b>           | Approved:13507.45:Subject to all docs/billings verified in order, SAB.   | [I] Tan, Bennie-WZ                |

Date From     Date To     Audit Type  

### ACTIVITY

[01/08/2022 16:02] CHEW HSIAO TONG:  
3 vehicles c.c OID was 2nd car  
100% BOLA 28(Ass: 0%)  
[01/08/2022 16:02] CHEW HSIAO TONG:  
GBD5027X -> GBE7856B(OI) -> SME6205G(TP)

### Merimen Billing for this case - Transaction History

| Bill Ref No | Bill Date            | Bill Type             | Acc Type | Acc Name                     | Co Name (Branch)                               | Ref 1    | Ref 2    | Amount |
|-------------|----------------------|-----------------------|----------|------------------------------|--|----------|----------|--------|
| 2823717     | 31 Jul 2022 15:42:03 | TP Case (Insurer)     | Motor    | LKK Auto Consultants Pte Ltd | AIG Asia Pacific Insurance Pte. Ltd. (Express) | SME6205G | GBE7856B | 11.00  |
| 2859399     | 25 Oct 2022 15:45:54 | OD/TP Case (Adjuster) | Motor    | LKK Auto Consultants Pte Ltd | LKK Auto Consultants Pte Ltd (HQ)              | SME6205G | GBE7856B | 11.00  |

