

Mei Kwan (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, September 12, 2022 3:43 PM
To: Mei Kwan (LKKAUTO); Jenny Lew
Cc: Admin A; Asher Sng (LKKAUTO)
Subject: O/R: SNM22D206478/C02/SMP311P/LEWLC / RE: Direct Settlement - Accident Involving SMP311P (OI : CTI - TBA) AND SMC6540Z (TP : LKK REF - CC6/CTI22008656/Uea3) on 03/09/2022

Categories: HMK

Dear all,

Please note that officer in charge for this case is Jenny Lew.

Claim no SNM22D206478/C02/SMP311P/LEWLC.

Dear Jenny,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 12 September 2022 10:38 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SMP311P (OI : CTI - TBA) AND SMC6540Z (TP : LKK REF - CC6/CTI22008656/Uea3) on 03/09/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

Please refer to the attached.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 12 September 2022 10:33 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SMP311P (OI : CTI - TBA) AND SMC6540Z (TP : LKK REF - CC6/CTI22008656/Uea3) on 03/09/2022

Dear Sir,

Appreciate you can provide all documents in next email for our registration purpose.

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, 9 September 2022 3:57 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SMP311P (OI : CTI - TBA) AND SMC6540Z (TP : LKK REF - CC6/CTI22008656/Uea3) on 03/09/2022

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Dear Sir / Madam,

DOA was on 03.09.2022. , Please see attachment for the accident scene photos taken by TP claimant. Details of dates are available in the photos.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 8 September 2022 5:44 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SMP311P (OI : CTI - TBA) AND SMC6540Z (TP : LKK REF - CC6/CTI22008656/Uea3) on 03/09/2022

Dear Sir,

Pls check and confirm on date of accident as we have accident 1.9.2022 under SNM22D206357, to process lkk under correct case.

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Thank you

Chong Boon Sen

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 8 September 2022 3:14 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving SMP311P (OI : CTI - TBA) AND SMC6540Z (TP : LKK REF - CC6/CTI22008656/Uea3) on 03/09/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMC 6540Z at M/s T K Lee Automotive Pte Ltd on 05/09/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)