

## Huey Yon (LKKAuto)

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**From:** Huey Yon (LKKAuto)  
**Sent:** Tuesday, 10 January 2023 11:37 AM  
**To:** Bazlin Ahmad  
**Cc:** SUR; Kenneth Kong (LKKAuto)  
**Subject:** RE: SOMPO Ref : CMTD2203085/THE -BEFORE AFTER PAINT & FINALISATION SMB1421Y & FBS6232J ON 31/08/2022 @ 23:00HRS AT WOODLANDS AVE 7 - BS 47621

Dear Sir/Mdm,

Apologise for calculation error, we will submit our report with \$10,931.80 before GST and 6 repair days to our principle.

Best Regards,

**Huey Yon** | case handler  
**LKK Auto Consultants Pte.Ltd.**  
Phone: 6256-3561 Fax: 62564315 email: hueyyon@lkkauto.com  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

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**From:** Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>  
**Sent:** Tuesday, 10 January 2023 10:59 AM  
**To:** Huey Yon (LKKAuto) <hueyyon@lkkauto.com>  
**Cc:** SUR <sur@lkkauto.com>; Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>  
**Subject:** RE: SOMPO Ref : CMTD2203085/THE -BEFORE AFTER PAINT & FINALISATION SMB1421Y & FBS6232J ON 31/08/2022 @ 23:00HRS AT WOODLANDS AVE 7 - BS 47621

Hi Huey Yon

Do we need to adjust our COR & LOD ?  
We've submitted the attached to Sompo.

Thank You

Best Regards



Senior Executive, Claims  
Mobile **+65 9199 0025**  
Email [bazlin.ahmad@towertransit.sg](mailto:bazlin.ahmad@towertransit.sg)



Tower Transit Singapore Pte Ltd  
21 Bulim Drive, Bulim Bus Depot, Singapore 648170  
Registration number 201419417K  
[www.towertransit.sg](http://www.towertransit.sg)

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**From:** Huey Yon (LKKAUTO) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>  
**Sent:** Tuesday, January 10, 2023 9:32 AM  
**To:** Bazlin Ahmad <[Bazlin.Ahmad@towertransit.sg](mailto:Bazlin.Ahmad@towertransit.sg)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Kenneth Kong (LKKAUTO) <[KennethKong@lkkauto.com](mailto:KennethKong@lkkauto.com)>  
**Subject:** RE: SOMPO Ref : CMTD2203085/THE -BEFORE AFTER PAINT & FINALISATION SMB1421Y & FBS6232J ON 31/08/2022 @ 23:00HRS AT WOODLANDS AVE 7 - BS 47621

## [EXTERNAL EMAIL]

Dear Sir/Mdm,

Without prejudice

We will be advising our principal a cost of repair of \$15,481.80 with 6 days of repair, subject to their approval.

Best Regards,

**Huey Yon** | case handler  
**LKK Auto Consultants Pte.Ltd.**  
Phone: 6256-3561 Fax: 62564315 email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

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**From:** Bazlin Ahmad <[Bazlin.Ahmad@towertransit.sg](mailto:Bazlin.Ahmad@towertransit.sg)>  
**Sent:** Monday, 9 January 2023 7:42 PM  
**To:** Huey Yon (LKKAUTO) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: SOMPO Ref : CMTD2203085/THE -BEFORE AFTER PAINT & FINALISATION SMB1421Y & FBS6232J ON 31/08/2022 @ 23:00HRS AT WOODLANDS AVE 7 - BS 47621

Hi Huey Yon  
Please find attached est sent by your surveyor.

Thank You

Best Regards

*Lynn Ahmad*

Senior Executive, Claims

Mobile +65 9199 0025

Email [bazlin.ahmad@towertransit.sg](mailto:bazlin.ahmad@towertransit.sg)



Tower Transit Singapore Pte Ltd

21 Bulim Drive, Bulim Bus Depot, Singapore 648170

Registration number 201419417K

[www.towertransit.sg](http://www.towertransit.sg)

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**From:** Huey Yon (LKKAUTO) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>

**Sent:** Monday, January 9, 2023 4:10 PM

**To:** Bazlin Ahmad <[Bazlin.Ahmad@towertransit.sg](mailto:Bazlin.Ahmad@towertransit.sg)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: SOMPO Ref : CMTD2203085/THE -BEFORE AFTER PAINT & FINALISATION SMB1421Y & FBS6232J ON 31/08/2022 @ 23:00HRS AT WOODLANDS AVE 7 - BS 47621

## [EXTERNAL EMAIL]

Hi Sir/Mdm,

Kindly advise what is your calculation amount?

Best Regards,

**Huey Yon** | case handler

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Fax: 62564315 email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

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**From:** Bazlin Ahmad <[Bazlin.Ahmad@towertransit.sg](mailto:Bazlin.Ahmad@towertransit.sg)>

**Sent:** Friday, 7 October 2022 5:33 PM

**To:** Kenneth Kong (LKKAUTO) <[KennethKong@lkkauto.com](mailto:KennethKong@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Wu Tzu Ying <[Wu.Zy@towertransit.sg](mailto:Wu.Zy@towertransit.sg)>

**Subject:** RE: SOMPO Ref : CMTD2203085/THE -BEFORE AFTER PAINT & FINALISATION SMB1421Y & FBS6232J ON 31/08/2022 @ 23:00HRS AT WOODLANDS AVE 7 - BS 47621

Hi Kenneth

You did that yourself using your own pen & handwriting And asked us??

How do we know ?!

Go and check the hard copy kept by you. We only take photos of the marked estimate.

**Hardcopy retained by surveyors not workshop.**

SECTION 2 : LABOUR COST - ASSESSMENT / REPAIR / SPRAY PAINT		
LABOUR ITEM (PLEASE SPECIFY IF ITS ASSESSMENT, REPAIR OR SPRAY PAINT)	TOTAL COST	
TO DISMANTLE & REPLACE :- • ITEM NOS 1 - 18	\$	4,550.00
TO REMOVE & INSTALL PARTS AND TO PERFORM REPAIR WORKS :- • OS REAR PILLAR STRUCTURE & BRACKET	\$	<del>1920</del> 2,600.00 ✓
SPRAY PAINTING :- • REAR ENGINE DOOR • REAR BUMPER • OS REAR TAIL LAMP COVER	\$	1,920.00 ✓
SPRAY PAINTING \$640 PER PANEL	7% GST	\$ 634.90
LABOUR CHARGES \$650 PER DAY	LABOUR TOTAL COST	\$ 9,704.90

Thank You

Best Regards

*Lynn Ahmad*

Senior Executive, Claims

Mobile +65 9199 0025

Email [bazlin.ahmad@towertransit.sg](mailto:bazlin.ahmad@towertransit.sg)



Tower Transit Singapore Pte Ltd  
21 Bulim Drive, Bulim Bus Depot, Singapore 648170  
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**From:** Kenneth Kong (LKKAUTO) <[KennethKong@lkkauto.com](mailto:KennethKong@lkkauto.com)>  
**Sent:** Friday, October 7, 2022 4:35 PM  
**To:** Bazlin Ahmad <[Bazlin.Ahmad@towertransit.sg](mailto:Bazlin.Ahmad@towertransit.sg)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Wu Tzu Ying <[Wu.Zy@towertransit.sg](mailto:Wu.Zy@towertransit.sg)>  
**Subject:** RE: SOMPO Ref : CMTD2203085/THE -BEFORE AFTER PAINT & FINALISATION SMB1421Y & FBS6232J ON 31/08/2022 @ 23:00HRS AT WOODLANDS AVE 7 - BS 47621

## [EXTERNAL EMAIL]

May I know why my adjusted labour being cancelled??

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**From:** Bazlin Ahmad <[Bazlin.Ahmad@towertransit.sg](mailto:Bazlin.Ahmad@towertransit.sg)>  
**Sent:** Friday, 7 October 2022 1:03 pm  
**To:** Kenneth Kong (LKKAUTO) <[KennethKong@lkkauto.com](mailto:KennethKong@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Wu Tzu Ying <[Wu.Zy@towertransit.sg](mailto:Wu.Zy@towertransit.sg)>  
**Subject:** RE: SOMPO Ref : CMTD2203085/THE -BEFORE AFTER PAINT & FINALISATION SMB1421Y & FBS6232J ON 31/08/2022 @ 23:00HRS AT WOODLANDS AVE 7 - BS 47621  
**Importance:** High

Hi LKK  
We refer to our attached email dated 21 Sep 2022, please finalise by today.

Thank You

Best Regards

*Lynn Ahmad*

Senior Executive, Claims  
Mobile +65 9199 0025  
Email [bazlin.ahmad@towertransit.sg](mailto:bazlin.ahmad@towertransit.sg)



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**From:** Bazlin Ahmad  
**Sent:** Wednesday, September 21, 2022 9:55 AM  
**To:** [kennethkong@lkkauto.com](mailto:kennethkong@lkkauto.com); CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com); Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Wu Tzu Ying <[Wu.Zy@towertransit.sg](mailto:Wu.Zy@towertransit.sg)>  
**Subject:** SOMPO Ref : CMTD2203085/THE -BEFORE AFTER PAINT & FINALISATION SMB1421Y & FBS6232J ON 31/08/2022 @ 23:00HRS AT WOODLANDS AVE 7 - BS 47621

Hi Kenneth  
Please find attached photos.  
Kindly finalise soonest

Thank You

Best Regards

*Lynn Ahmad*

Senior Executive, Claims  
Mobile +65 9199 0025  
Email [bazlin.ahmad@towertransit.sg](mailto:bazlin.ahmad@towertransit.sg)



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**From:** Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>  
**Sent:** Monday, September 5, 2022 8:43 AM  
**To:** Bazlin Ahmad <[Bazlin.Ahmad@towertransit.sg](mailto:Bazlin.Ahmad@towertransit.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Wu Tzu Ying <[Wu.Zy@towertransit.sg](mailto:Wu.Zy@towertransit.sg)>; Alvin Tan <[Alvin.tan@towertransit.sg](mailto:Alvin.tan@towertransit.sg)>; Frederick Chua <[Frederick.Chua@towertransit.sg](mailto:Frederick.Chua@towertransit.sg)>; Kiam Meng Tan <[KiamMeng.Tan@towertransit.sg](mailto:KiamMeng.Tan@towertransit.sg)>; Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; Choo, Thelma

<[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)>

**Subject:** Ref : CMTD2203085/THE RE: PRS FOR ACCIDENT INVOLVING SMB1421Y & FBS6232J ON 31/08/2022 @ 23:00HRS AT WOODLANDS AVE 7 - BS 47621

**[EXTERNAL EMAIL]**

Without Prejudice

Dear Lynn

We acknowledged receipt of your claim documents.

Please be informed that Ms Thelma Choo is the handler of this case.

We have appointed LKK Auto to conduct the survey on a without Prejudice Basis.

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Aside to LKK Auto,

Please make arrangement to conduct the survey by either Kenneth/Marcus/Adrian/Steve for SMB1421Y on a without Prejudice Basis.

[Working From Home with effect from 06 April 2020 till further notice](#)

[Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.](#)

Best Regards

**Melvin Ye**

**Claims Division**

**D:** 6322 4667 | **T:** 6461 6555



**SOMPO**  
INSURANCE

**A Century of Trust**

**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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**From:** Bazlin Ahmad <[Bazlin.Ahmad@towertransit.sg](mailto:Bazlin.Ahmad@towertransit.sg)>

**Sent:** Friday, September 2, 2022 3:54 PM

**To:** Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>; Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Cc:** Wu Tzu Ying <[Wu.Zy@towertransit.sg](mailto:Wu.Zy@towertransit.sg)>; Alvin Tan <[Alvin.tan@towertransit.sg](mailto:Alvin.tan@towertransit.sg)>; Frederick Chua <[Frederick.Chua@towertransit.sg](mailto:Frederick.Chua@towertransit.sg)>; Kiam Meng Tan <[KiamMeng.Tan@towertransit.sg](mailto:KiamMeng.Tan@towertransit.sg)>

**Subject:** PRS FOR ACCIDENT INVOLVING SMB1421Y & FBS6232J ON 31/08/2022 @ 23:00HRS AT WOODLANDS AVE 7 - BS 47621

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**WITHOUT PREJUDICE**

Dear Sir / Mdm,

We would like notify you of a road accident on **31/08/2022** at about **23:00hrs** along **Woodlands Ave 7** involving our bus, SMB1421Y & your insured vehicle **FBS6232J**.

As a result of this accident, our bus has been damaged. Before we proceed to repair the damaged bus, please let us know **within the next 48 hours** if you wish to conduct a pre-repair survey of our bus. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the bus without any further reference to you.

Survey Location : Tower Transit Singapore Pte Ltd

**MANDAI DEPOT**

Address : 310 Mandai Rd, Singapore 779404

Contact Person : Lynn Ahmad @ 9199 0025

- *Body & Paint Sup.* : Sam @ 9762 9168
- *Manager* : Fredrick @ 9073 6389
- *Workshop Manager* : - Alvin @ 8498 1515

Thank You

Best Regards

*Lynn Ahmad*

Senior Executive, Claims

Mobile +65 9199 0025

Email [bazlin.ahmad@towertransit.sg](mailto:bazlin.ahmad@towertransit.sg)



Tower Transit Singapore Pte Ltd  
21 Bulim Drive, Bulim Bus Depot, Singapore 648170  
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