

Huey Yon (LKKAuto)

From: Huey Yon (LKKAuto)
Sent: Wednesday, 11 January 2023 9:05 AM
To: Choo, Thelma
Cc: SUR
Subject: RE: Ref : CMTD2203085/THE RE: PRS FOR ACCIDENT INVOLVING SMB1421Y & FBS6232J ON 31/08/2022 @ 23:00HRS AT WOODLANDS AVE 7 - BS 47621
Attachments: LKKPhotos.pdf; SMB 1421Y-IA.pdf; mark estimate.pdf; LTA.pdf

Dear Thelma,

Enclosed herewith preliminary advice of SMB 1421Y.

Best Regards,

Huey Yon | case handler
LKK Auto Consultants Pte.Ltd.
Phone: 6256-3561 Fax: 62564315 email: hueyyon@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

From: Celine Fong (LKKAuto) <celinefong@lkkauto.com>
Sent: Monday, 9 January 2023 4:33 PM
To: Choo, Thelma <thelma.choo@sompo.com.sg>; Huey Yon (LKKAuto) <hueyyon@lkkauto.com>
Cc: admin-d <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: Ref : CMTD2203085/THE RE: PRS FOR ACCIDENT INVOLVING SMB1421Y & FBS6232J ON 31/08/2022 @ 23:00HRS AT WOODLANDS AVE 7 - BS 47621

Dear Thelma,

Thank you for the email.

Dear Huey Yon,

As spoken, please check and revert urgently. Your Ref: CS/SMO22008647/Kny3

Best Regards,
Celine Fong
LKK Auto Consultants Pte Ltd
phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Choo, Thelma <thelma.choo@sompo.com.sg>
Sent: Monday, 9 January 2023 3:17 PM
To: Celine Fong (LKKAuto) <celinefong@lkkauto.com>
Cc: admin-d <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: Ref : CMTD2203085/THE RE: PRS FOR ACCIDENT INVOLVING SMB1421Y & FBS6232J ON 31/08/2022 @ 23:00HRS AT WOODLANDS AVE 7 - BS 47621
Importance: High

Dear Celine,

We refer to the email below

Survey Assignment was given to your side on the 05/09/2022.

However, we note that till date no Preliminary Report and Finalized report had been submitted

Please assist urgently and provide us the explanation as to what was the delay in submitting the report

Best Regards
Thelma Choo
Claims Executive
D: 6322 4681 | T: 6461 6555



Sompo Insurance Singapore Pte. Ltd.
50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623
Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Monday, September 5, 2022 10:21 AM
To: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: Teo, Grace <grace.teo@sompo.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>
Subject: RE: Ref : CMTD2203085/THE RE: PRS FOR ACCIDENT INVOLVING SMB1421Y & FBS6232J ON 31/08/2022 @ 23:00HRS AT WOODLANDS AVE 7 - BS 47621

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Dear Melvin,

Thank you for the assignment.

Best Regards,
Yan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Sent: Monday, 5 September 2022 8:43 AM
To: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Wu Tzu Ying <Wu.Zy@towertransit.sg>; Alvin Tan <Alvin.tan@towertransit.sg>; Frederick Chua <Frederick.Chua@towertransit.sg>; Kiam Meng Tan <KiamMeng.Tan@towertransit.sg>; Teo, Grace <grace.teo@sompo.com.sg>; Choo, Thelma

<thelma.choo@sompo.com.sg>

Subject: Ref : CMTD2203085/THE RE: PRS FOR ACCIDENT INVOLVING SMB1421Y & FBS6232J ON 31/08/2022 @ 23:00HRS AT WOODLANDS AVE 7 - BS 47621

Without Prejudice

Dear Lynn

We acknowledged receipt of your claim documents.

Please be informed that Ms Thelma Choo is the handler of this case.

We have appointed LKK Auto to conduct the survey on a without Prejudice Basis.

Aside to LKK Auto,

Please make arrangement to conduct the survey by either Kenneth/Marcus/Adrian/Steve for SMB1421Y on a without Prejudice Basis.

[Working From Home with effect from 06 April 2020 till further notice](#)

[Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.](#)

Best Regards

Melvin Ye

Claims Division

D: 6322 4667 | **T:** 6461 6555



SOMPO
INSURANCE

A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>

Sent: Friday, September 2, 2022 3:54 PM

To: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>; Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: Wu Tzu Ying <Wu.Zy@towertransit.sg>; Alvin Tan <Alvin.tan@towertransit.sg>; Frederick Chua <Frederick.Chua@towertransit.sg>; Kiam Meng Tan <KiamMeng.Tan@towertransit.sg>

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WITHOUT PREJUDICE

Dear Sir / Mdm,

We would like notify you of a road accident on **31/08/2022** at about **23:00hrs** along **Woodlands Ave 7** involving our bus, SMB1421Y & your insured vehicle **FBS6232J**.

As a result of this accident, our bus has been damaged. Before we proceed to repair the damaged bus, please let us know **within the next 48 hours** if you wish to conduct a pre-repair survey of our bus. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the bus without any further reference to you.

Survey Location : Tower Transit Singapore Pte Ltd

MANDAI DEPOT

Address : 310 Mandai Rd, Singapore 779404

Contact Person : Lynn Ahmad @ 9199 0025

- *Body & Paint Sup.* : Sam @ 9762 9168
- *Manager* : Fredrick @ 9073 6389
- *Workshop Manager* : - Alvin @ 8498 1515

Thank You

Best Regards

Lynn Ahmad

Senior Executive, Claims

Mobile +65 9199 0025

Email bazlin.ahmad@towertransit.sg



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21 Bulim Drive, Bulim Bus Depot, Singapore 648170
Registration number 201419417K
www.towertransit.sg

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