

Yan (LKK Auto)

From: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Sent: Monday, 5 September 2022 8:43 AM
To: Bazlin Ahmad; SUR; assignments
Cc: Wu Tzu Ying; Alvin Tan; Frederick Chua; Kiam Meng Tan; Teo, Grace; Choo, Thelma
Subject: Ref : CMTD2203085/THE RE: PRS FOR ACCIDENT INVOLVING SMB1421Y & FBS6232J
ON 31/08/2022 @ 23:00HRS AT WOODLANDS AVE 7 - BS 47621

Without Prejudice

Dear Lynn

We acknowledged receipt of your claim documents.

Please be informed that Ms Thelma Choo is the handler of this case.

We have appointed LKK Auto to conduct the survey on a without Prejudice Basis.

Aside to LKK Auto,

Please make arrangement to conduct the survey by either Kenneth/Marcus/Adrian/Steve for SMB1421Y on a without Prejudice Basis.

[Working From Home with effect from 06 April 2020 till further notice](#)

[Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.](#)

Best Regards

Melvin Ye

Claims Division

D: 6322 4667 | **T:** 6461 6555



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>

Sent: Friday, September 2, 2022 3:54 PM

To: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>; Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: Wu Tzu Ying <Wu.Zy@towertransit.sg>; Alvin Tan <Alvin.tan@towertransit.sg>; Frederick Chua <Frederick.Chua@towertransit.sg>; Kiam Meng Tan <KiamMeng.Tan@towertransit.sg>

Subject: PRS FOR ACCIDENT INVOLVING SMB1421Y & FBS6232J ON 31/08/2022 @ 23:00HRS AT WOODLANDS AVE 7 - BS 47621

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WITHOUT PREJUDICE

Dear Sir / Mdm,

We would like to notify you of a road accident on **31/08/2022** at about **23:00hrs** along **Woodlands Ave 7** involving our bus, **SMB1421Y** & your insured vehicle **FBS6232J**.

As a result of this accident, our bus has been damaged. Before we proceed to repair the damaged bus, please let us know **within the next 48 hours** if you wish to conduct a pre-repair survey of our bus. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the bus without any further reference to you.

Survey Location : Tower Transit Singapore Pte Ltd

MANDAI DEPOT

Address : 310 Mandai Rd, Singapore 779404

Contact Person : Lynn Ahmad @ 9199 0025

- *Body & Paint Sup.* : Sam @ 9762 9168
- *Manager* : Fredrick @ 9073 6389
- *Workshop Manager* : - Alvin @ 8498 1515

Thank You

Best Regards



Senior Executive, Claims
Mobile +65 9199 0025

Email bazlin.ahmad@towertransit.sg



Tower Transit Singapore Pte Ltd
21 Bulim Drive, Bulim Bus Depot, Singapore 648170
Registration number 201419417K
www.towertransit.sg

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