

Our Ref: CT0822/SHB6646S/CK(st)
Date: 21.10.2022

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Attn : Motor Claims Department

Without Prejudice

Mainline +65 6383 6280
Facsimile +65 6280 9755

Dear Sir/Madam

www.cdge.com.sg

Company Registration No: 199506048W

ACCIDENT ON 24.08.2022 INVOLVING SHB6646S & SMX6613L ALONG PIE TWDS CHANGI BEF LORNE

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of vehicle No SHB6646S, which was involved in the captioned accident with your insured vehicle No SMX6613L.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,551.50
2. Loss of Rental	3 days x S\$ 125.19	S\$	375.57
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	3 days x S\$ 80.00	S\$	240.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **2,169.07**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****Hyundai Ioniq SHB6646S , SMX6613L
PIE TWDS CHANGI BEF LORNIE****ON 24-Aug-22 07:45**

I / We

TAN EK PU(Hirer) NRIC No.: **SXXXX480I**

and/or

(Relief) NRIC No.: **SXXXX480I**

Taxi Number

SHB6646S

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

24-Aug-2022

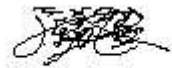
Name of Hirer

TAN EK PU

Hirer NRIC

SXXXX480I

Signature :



Address

**204 PETIR ROAD #08-627
670204**

Contact No.

90740463

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSNW00014012200 Claim No : SNM22D205971/C02/SMX6613L/LEEPG

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$1,991.48**
SINGAPORE DOLLARS ONE THOUSAND NINE HUNDRED NINETY ONE AND
CENTS FORTY EIGHT ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHB6646S

Insured Vehicle No. : SMX6613L

Date of Loss : 24/08/2022

Place of Accident : CHANGI BEFORE LORNIE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : PHILIP NG TECK SENG

Driver Name : PHILIP NG TECK SENG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	1,551.50
(3) Loss of Use/Rental/Earning	S\$	437.98
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	1,991.48
	=====	

Claimant Name : Comfort Transportation Pte Ltd

NRIC No : 1XXXXX821R

Signature :  _____

Date : 12.12.2022

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SHB6646S

MAKE
HYUNDAI

MODEL
IONIQ(G2)

DATE OF REG
30.10.2018

CHASSIS CODE
KMHC851CVKU115015

NO/DATE
92520974 19.10.2022

JOB NO.
305527526

ODOMETER READING

JOB TYPE

Description : 3P 24.08.2022

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt 1,450.00
Add GST @ 7.000 % 101.50

Total Invoice amount 1,551.50

Issued by : KATHERINETAN 19.10.2022 13:40:47
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.

INVOICE No.

AMOUNT

BANK/CHK No

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT22080394

Date: 19 October 2022



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 24/08/2022 @ 07:45 hrs
ALONG PIE TWDS CHANGI BEF LORNIE
INVOLVING SMX6613L

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHB6646S** (the "Taxi"). The Taxi was hired to **TAN EK PU IC NO SXXXX480I** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER
				FROM	TO		
20-8-22	John	526578	267	1720	0430		
21-8-22	John	526956	377	0620	1910		
22-8-22	John	527068	112	0620	1700		
22-8-22	John	527261	193	1830	0250		
23-8-22	John	527386	125	0615	1700		
23-8-22	John	527671	284	1250	0400		
24-8-22	John	527745	73	0630	0900		
24-8-22	John	527745	SHB 66465	0900	-		
26-8-22	Standard Report				1700		

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SMX6613L

Date of Accident

24/08/2022 📅

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance China Taiping Insurance (Sing...

Period of Insurance 10/08/2022 - 09/08/2023

Requested By Por Moy Juan (COMFORTDELG...

Requested Date 24/08/2022 10:20

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

SMB 66463

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 7 September 2022 2:14 PM
To: 1967.PHILIP@GMAIL.COM
Subject: Claim Notification - ACCIDENT INVOLVING SMX6613L(CHINA TAIPING) AND SHB6646S AT/ALONG PIE TOWARDS CHANGI BEFORE LORNIE ROAD ON 24/08/2022

07 Sept 2022

PHILIP NG TECK SENG

[By Email Only]

Dear Sir/Madam,

You Ref: SMX6613L

Our Ref: CC3/CTI22008637/Tpa3

ACCIDENT INVOLVING SMX6613L(CHINA TAIPING) AND SHB6646S AT/ALONG PIE TOWARDS CHANGI BEFORE LORNIE ROAD ON 24/08/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHB6646S against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAUTO)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Saturday, 26 November 2022 7:19 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: [SEEK MANDATE] - SNM22D205971/C02/SMX6613L/LEEPG / RE: Direct Settlement - Accident Involving SMX6613L (OI : CTI - TBA) and SHB6646S (TP : LKK REF - CC3/CTI22008637/Tpa3) on 24/08/2022

Dear Hsiao Tong,

Please proceed as proposed.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks & Best Regards,
Cecilia Lee
Senior Executive
Claims Department

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Sunday, 6 November 2022 11:38 am
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - SNM22D205971/C02/SMX6613L/LEEPG / RE: Direct Settlement - Accident Involving SMX6613L (OI : CTI - TBA) and SHB6646S (TP : LKK REF - CC3/CTI22008637/Tpa3) on 24/08/2022

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Your ref: **SNM22D205971/C02/SMX6613L/LEEPG**
LKK ref : CC3/CTI22008637/Tpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SMX6613L(CHINA TAIPING) AND SHB6646S(TP) ON 24/08/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"COMFORTDELGRO ENGINEERING PTE LTD"** at **\$2,079.07(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 3,445.66	\$ 1,551.50 (\$1,450.00 + 7%GST)
2. Loss of Rental (3days x \$125.19)	\$ 375.57	\$ 375.57 (3days x \$125.19)
3. Loss of Income (3days x \$80.00)	\$ 240.00	\$ 150.00 (3days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 4,063.23	\$ 2,079.07

Surveyor recommended 2days for repair + 1PRS = 3days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 25/10/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Monday, 5 September 2022 2:42 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D205971/C02/SMX6613L/LEEPG / RE: Direct Settlement - Accident Involving SMX6613L (OI : CTI - TBA) and SHB6646S (TP : LKK REF - CC3/CTI22008637/Tpa3) on 24/08/2022

Hi LKK

Further to email below. Attached OI VF

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Thanks & Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Cecilia Lee

Sent: Monday, 5 September 2022 2:40 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D205971/C02/SMX6613L/LEEPG / RE: Direct Settlement - Accident Involving SMX6613L (OI : CTI - TBA) and SHB6646S (TP : LKK REF - CC3/CTI22008637/Tpa3) on 24/08/2022

Hi Sir/Madam

Attached SAS.

Password will be sent via separate email.

Thanks & Regards

Cecilia Lee

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 5 September 2022 2:21 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: O/R: SNM22D205971/C02/SMX6613L/LEEPG / RE: Direct Settlement - Accident Involving SMX6613L (OI : CTI - TBA) and SHB6646S (TP : LKK REF - CC3/CTI22008637/Tpa3) on 24/08/2022

Dear all,

Please note that officer in charge for this case is Cecilia Lee.

Claim no SNM22D205971/C02/SMX6613L/LEEPG.

Dear Cecilia,

Pls revert LKK.

NOTICE :

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 5 September 2022 9:23 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SMX6613L (OI : CTI - TBA) and SHB6646S (TP : LKK REF - CC3/CTI22008637/Tpa3) on 24/08/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 6646S at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)