

Hsiao Tong (LKKAuto)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Saturday, 26 November 2022 7:19 PM
To: Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: RE: [SEEK MANDATE] - SNM22D205971/C02/SMX6613L/LEEPG / RE: Direct Settlement - Accident Involving SMX6613L (OI : CTI - TBA) and SHB6646S (TP : LKK REF - CC3/CTI22008637/Tpa3) on 24/08/2022

Dear Hsiao Tong,

Please proceed as proposed.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks & Best Regards,
Cecilia Lee
Senior Executive
Claims Department

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Sunday, 6 November 2022 11:38 am
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - SNM22D205971/C02/SMX6613L/LEEPG / RE: Direct Settlement - Accident Involving SMX6613L (OI : CTI - TBA) and SHB6646S (TP : LKK REF - CC3/CTI22008637/Tpa3) on 24/08/2022

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Your ref: **SNM22D205971/C02/SMX6613L/LEEPG**
LKK ref : CC3/CTI22008637/Tpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SMX6613L(CHINA TAIPING) AND SHB6646S(TP) ON 24/08/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$2,079.07(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 3,445.66	\$ 1,551.50 (\$1,450.00 + 7%GST)
2. Loss of Rental (3days x \$125.19)	\$ 375.57	\$ 375.57 (3days x \$125.19)
3. Loss of Income (3days x \$80.00)	\$ 240.00	\$ 150.00 (3days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 4,063.23	\$ 2,079.07

Surveyor recommended 2days for repair + 1PRS = 3days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 25/10/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Monday, 5 September 2022 2:42 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D205971/C02/SMX6613L/LEEPG / RE: Direct Settlement - Accident Involving SMX6613L (OI : CTI - TBA) and SHB6646S (TP : LKK REF - CC3/CTI22008637/Tpa3) on 24/08/2022

Hi LKK

Further to email below. Attached OI VF

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Thanks & Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Cecilia Lee

Sent: Monday, 5 September 2022 2:40 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D205971/C02/SMX6613L/LEEPG / RE: Direct Settlement - Accident Involving SMX6613L (OI : CTI - TBA) and SHB6646S (TP : LKK REF - CC3/CTI22008637/Tpa3) on 24/08/2022

Hi Sir/Madam

Attached SAS.

Password will be sent via separate email.

Thanks & Regards

Cecilia Lee

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 5 September 2022 2:21 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: O/R: SNM22D205971/C02/SMX6613L/LEEPG / RE: Direct Settlement - Accident Involving SMX6613L (OI : CTI - TBA) and SHB6646S (TP : LKK REF - CC3/CTI22008637/Tpa3) on 24/08/2022

Dear all,

Please note that officer in charge for this case is Cecilia Lee.

Claim no SNM22D205971/C02/SMX6613L/LEEPG.

Dear Cecilia,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 5 September 2022 9:23 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SMX6613L (OI : CTI - TBA) and SHB6646S (TP : LKK REF - CC3/CTI22008637/Tpa3) on 24/08/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 6646S at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)