

Our Ref: CT0822/SHC1389L/CK(st)
Date: 18.10.2022

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Attn : Motor Claims Department

Without Prejudice

Mainline +65 6383 6280
Facsimile +65 6280 9755

Dear Sir/Madam

www.cdge.com.sg

Company Registration No: 199506048W

ACCIDENT ON 23.08.2022 INVOLVING SHC1389L & SNC1429J ALONG SCOTTS RD

Workshops

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHC1389L, which was involved in the captioned accident with your insured vehicle No SNC1429J.

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,177.00
2. Loss of Rental	3 days x S\$ 125.19	S\$	375.57
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	7.49
5. GIA / Police Report Fee		S\$	0.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	3 days x S\$ 80.00	S\$	240.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **1,800.06**

A copy each of the following supporting documents marked [X] is enclosed:

- | | |
|---|---|
| <input checked="" type="checkbox"/> Original Repair Bill | <input checked="" type="checkbox"/> Letter of Authority from Owner/Hirer/Operator |
| <input checked="" type="checkbox"/> GIA/Police Report(s) | <input checked="" type="checkbox"/> Rental Rate Letter |
| <input checked="" type="checkbox"/> LTA/GIA Search Slip(s) | <input checked="" type="checkbox"/> Downtime/Mileage Record |
| <input type="checkbox"/> Survey Report / Bill | <input type="checkbox"/> Witness Statement / Accident Scene Photo(s) |
| <input type="checkbox"/> Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance | |
| <input type="checkbox"/> Tow Chit / PIR / Hirer's IRAS / Others : | |

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely
Catherine Koh
CDGE Claims Department
DID: 62148733

FAX: - Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****Hyundai Ioniq SHC1389L , SNC1429J
SCOTTS RD****ON 23-Aug-22 01:45**

I / We

YONG KEK HIN(Hirer) NRIC No.: **SXXXX470E**

and/or

CHIN TECK SENG(Relief) NRIC No.: **SXXXX759A**

Taxi Number

SHC1389L

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

23-Aug-2022

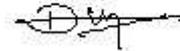
Name of Hirer

YONG KEK HIN

Hirer NRIC

SXXXX470E

Signature :



Address

**204A PUNGGOL FIELD #13-280
821204**

Contact No.

81387500

Name of Relief

CHIN TECK SENG

Relief NRIC

SXXXX759A

Signature :



Address

**258C PUNGGOL FIELD 03-65
823258**

Contact No.

96451630

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSNA00012762200 Claim No : SNM22D206283/C02/SNC1429J/LEWLC

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$1,710.02
SINGAPORE DOLLAR ONE THOUSAND SEVEN HUNDRED TEN AND CENTS TWO ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC1389L
Insured Vehicle No. : SNC1429J

Date of Loss : 23/08/2022
Place of Accident : SCOTTS ROAD TOWARDS NEWTON CIRCUS

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : GC CARS LEASING PTE LTD
Driver Name : TING CHOON TSUI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

Table with 2 columns: Description and Amount. Rows include General Damages, Cost of Repair/Excess, Loss of Use/Rental/Earning, Investigation Results/Search Fees, Medical Reports/Expenses, Survey Fees/P.T. Fees/Towing, and Cost including Disbursement. Total amount is S\$ 1,710.02.

Claimant Name : Comfort Transportation Pte Ltd NRIC No : 1XXXXX821R

Signature : [Handwritten Signature] Date : 5.4.2023
CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Please forward your payment to COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document"

Workshops

GST REG. NO. M2-8921817-3

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SHC1389L

MAKE
HYUNDAI

MODEL
IONIQ(G2)

DATE OF REG
24.10.2018

CHASSIS CODE
KMHC851CVKU114860

NO/DATE
92482734 13.10.2022

JOB NO.
305527419

ODOMETER READING

JOB TYPE

Description : 3P 23.08.2022

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt		1,100.00
Add GST @ 7.000 %		77.00
Total Invoice amount		1,177.00

Issued by : KATHERINETAN 13.10.2022 08:52:08
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

WE WOULD TAKE ALL REASONABLY PRECEDENTLY ADMITTED LIABILITY ON ACCIDENTAL DAMAGES. THE COMPANY ACCEPTS RESPONSIBILITY FOR CARE OF OTHER PROPERTIES BELONGING TO CUSTOMERS AND RETIRED ARE DRIVER AND TESTS EXCEPT FOR...
CUSTOMER MUST INSPECT THE VEHICLE IMMEDIATELY UPON DELIVERY AND MUST WITHIN 7 DAYS FROM SUCH DELIVERY BY NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
A FINEST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (i.e. AFTER 30 DAYS FROM THE INVOICE) FOR THE PURPOSE OF DEBIT.
PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT22080378

Date: 25 August 2022



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 23/08/2022 @ 01:45 hrs
ALONG SCOTTS RD
INVOLVING SNC1429J

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC1389L** (the "Taxi"). The Taxi was hired to **YONG KEK HIN IC NO SXXXX470E** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

SNC 1389L

OoA 23/8/22

Print Date/Time : 23 Aug 2022 / 10:44:12

Receipt Date/Time : 23 Aug 2022 / 10:44:12

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220823-000975

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SNC1429J As at 23 Aug 2022/01:45:00 Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - SNC1429J Enquiry Fee 20220823104219794808	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	542089XXXXXX5908		eNETS Credit Card	7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER	MILEAGE READING			MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
	FROM	TO			4	4	2		FROM	TO
260	4.35	15.25		SAC	4474	27	84	2040	0100	
250	5.50	15.35	17/08		4476	87	260	5.40	16.45	
213	4.50	18.40	18/08		4479	03	214	4.45	15.15	
79	2.15	23.10	19/08		4481	66	260	4.50	14.45	
223	4.60	15.00	20/08		4482	94		6.15	23.00	
257	5.06	15.00	21/08		4484	60	160	7.00	19.30	
236	5.50	14.30	22/08		4487	20	261	4.50	16.00	
261	5.30	15.50	22/08	AM	4489	99	278.4	16.45	03.40	
311	5.00	15.40	23/08					4.45		
122	2040	0115	23/8	Accident			IN	0940		
188	4.55	15.40	25/8	Repair		LY	Out		1130	

[Handwritten signature]

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Friday, 31 March 2023 12:45 PM
To: lydiaang@gcgroup.com.sg; jipunboi@hotmail.com
Cc: Admin A
Subject: RE: SETTLEMENT OF THIRD PARTY CLAIM / ACCIDENT INVOLVING SNC1429J (CHINA TAIPING) AND SHC1389L AT/ALONG SCOTTS ROAD TOWARDS NEWTON CIRCUS ON 23/08/2022

Dear Lydia,

We refer to the above matter and our previous tele conversation.

Based on third party's video footage, we are of the views that the liability is down on us. As such we will proceed to settle Third Party claim which is \$1,710.02.

Thank you.

With warmest regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: EzLyna (LKKAuto)
Sent: Wednesday, November 9, 2022 3:43 PM
To: lydiaang@gcgroup.com.sg; jipunboi@hotmail.com
Cc: Admin A <admin-a@lkkauto.com>
Subject: ACCIDENT INVOLVING SNC1429J (CHINA TAIPING) AND SHC1389L AT/ALONG SCOTTS ROAD TOWARDS NEWTON CIRCUS ON 23/08/2022

Our Ref: CC3/CTI22008636/Tea3q2

Insured Name: GC Cars Leasing Pte Ltd

Driver Name: Ting Choon Tsui

Dear Sir/Madam,

ACCIDENT INVOLVING SNC1429J (CHINA TAIPING) AND SHC1389L AT/ALONG SCOTTS ROAD TOWARDS NEWTON CIRCUS ON 23/08/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHC1389L against your motor insurance policy.

Based on the video footage from SHC1389L, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

EzLyna (LKKAuto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Friday, 31 March 2023 2:53 pm
To: EzLyna (LKKAuto)
Cc: Admin A
Subject: RE: {SEEK MANDATE} / SNC1429J's Sketch Plan & Statement / VIDEO FOOTAGE OF THE ACCIDENT / SHC1389L AND SNC1429J ON 23.08.22 - (2nd REMINDER)

Hi Ezlyna

Pls proceed:

	Amount Revised
1. Cost of Repair	\$ 1,177.00 (inclusive of GST) L/Sum
2. Loss of Rental (3 days x \$125.19)	\$ 375.57
3. Loss of Income (3 days x \$80)	\$ 150.00 (3 days x \$50)
4. LTA/GIA Search Fee	\$ 7.45
Total	<u>\$ 1,710.02</u>

Surveyor recommended 2 days for repair.

Regards,

Jenny Lew
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: EzLyna (LKKAuto) <ezlyna@lkkauto.com>
Sent: Friday, March 31, 2023 12:47 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: {SEEK MANDATE} / SNC1429J's Sketch Plan & Statement / VIDEO FOOTAGE OF THE ACCIDENT / SHC1389L AND SNC1429J ON 23.08.22 - (2nd REMINDER)

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Jenny,

As per our previous tele conversation.

We have called & informed OI – Ms Lydia that we will settle TP claim. Thank you.

With warmest regards,
Ezlyna

From: Ezlyna (LKKAuto)
Sent: Friday, March 31, 2023 11:33 AM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>; claimsdept@sg.cntaiping.com
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: {SEEK MANDATE} / SNC1429J's Sketch Plan & Statement / VIDEO FOOTAGE OF THE ACCIDENT / SHC1389L AND SNC1429J ON 23.08.22 - (2nd REMINDER)

Your ref: SNM22D206283/C02
LKK ref : CC3/CTI22008636/Tya3q2

Dear Jenny,

ACCIDENT INVOLVING SNC1429J (CHINA TAIPING) AND SHC1389L (TP) ON 23/08/2022

We refer to the above matter.

It is an accident scenario under Bola 15, based on TP' video footage, OI encroached into TP's lane when almost entering the roundabout. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "ComfortDelgro Engineering Pte Ltd" at \$1,710.02 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 3,426.36	\$ 1,177.00 (inclusive of GST) L/Sum
2. Loss of Rental (3 days x \$125.19)	\$ 375.57	\$ 375.57
3. Loss of Income (3 days x \$80)	\$ 240.00	\$ 150.00 (3 days x \$50)
4. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 4,049.38	\$ 1,710.02

Surveyor recommended 2 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 05/09/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,
Ezlyna Eng | Case Handler
LKK Auto Consultants Pte Ltd
phone: 6841-6051 | email: Ezlyna@lkkauto.com |

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Friday, March 31, 2023 11:04 AM
To: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>; EzLyna (LKKAuto) <ezlyna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SNC1429J's Sketch Plan & Statement / VIDEO FOOTAGE OF THE ACCIDENT / SHC1389L AND SNC1429J ON 23.08.22 - (2nd REMINDER)

Hi Ezlyna,

As spoken, pls assist to revert.
Thank you.

Regards,

Jenny Lew
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Sent: Thursday, March 30, 2023 4:04 PM
To: EzLyna (LKKAuto) <ezlyna@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: SNC1429J's Sketch Plan & Statement / VIDEO FOOTAGE OF THE ACCIDENT / SHC1389L AND SNC1429J ON 23.08.22 - (2nd REMINDER)
Importance: High

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Ezlyna

Please revert on our PD claim urgently, taxi hirer chasing for his LOI.

Aside to CTI claims handler, kindly assist to expedite settlement.

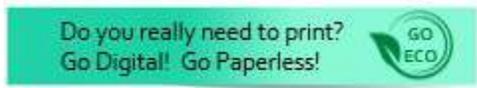
Thank you.

Best Regards

Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148733



From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>

Sent: Wednesday, 8 February 2023 3:54 pm

To: EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SNC1429J's Sketch Plan & Statement / VIDEO FOOTAGE OF THE ACCIDENT / SHC1389L AND SNC1429J ON 23.08.22 - (REMINDER)

Dear Ezlyna

It's been 3 months already, kindly revert on our PD claim urgently.

The video footage is confidential information. In possessing, using or viewing the CCTV footage, you do not acquire any rights, title or interest in the CCTV footage and undertake to preserve its confidentiality. By downloading, using or viewing the video, you agree that you will not disclose, provide, reproduce, store, transmit or otherwise make available the CCTV footage, in whole or in part, to your client or any third party.

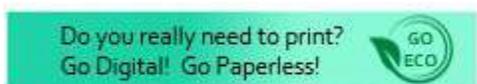
Thank you.

Best Regards

Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148733



From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>

Sent: Tuesday, 8 November 2022 2:01 pm

To: EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SNC1429J's Sketch Plan & Statement / VIDEO FOOTAGE OF THE ACCIDENT / SHC1389L AND SNC1429J ON 23.08.22

Dear Ezlyna

Attached video footage/screenshots for your review. Your principal insured was the author of this accident. Kindly settle our PD claim as per BOLA S15.

The video footage is confidential information. In possessing, using or viewing the CCTV footage, you do not acquire any rights, title or interest in the CCTV footage and undertake to preserve its confidentiality. By downloading, using or viewing the video, you agree that you will not disclose, provide, reproduce, store, transmit or otherwise make available the CCTV footage, in whole or in part, to your client or any third party.

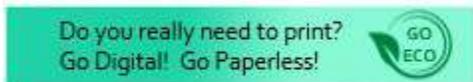
Thank you.

Best Regards

Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148733



From: Ezlyna (LKKAuto) <ezlyna@lkkauto.com>

Sent: Tuesday, 8 November 2022 10:48 am

To: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE:SNC1429J's Sketch Plan & Statement / VIDEO FOOTAGE OF THE ACCIDENT / SHC1389L AND SNC1429J ON 23.08.22

CAUTION : This email originated from an **external** party outside ComfortDelGro. Do not click on links or open attachment unless you know the sender.

Dear Catherine,

We refer to the above matter and your email below.

Kindly find enclosed herewith sketch plan & statement of SNC1429J.