

Our Ref: CT0822/SHC8458A/CK(st)
Date: 18.10.2022



CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department

Dear Sir/Madam

Without Prejudice

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

ACCIDENT ON 23.08.2022 INVOLVING SHC8458A & PC 3499U ALONG TAMPINES AVE 1

Workshops

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of vehicle No SHC8458A, which was involved in the captioned accident with your insured vehicle No PC 3499U.

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Taxi Owner's Claim :

1. Cost of Repairs		S\$	3,263.50
2. Loss of Rental	3 days x S\$ 110.67	S\$	332.01
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	7.49
5. GIA / Police Report Fee		S\$	0.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	3 days x S\$ 80.00	S\$	240.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **3,843.00**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of



LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING i 40 SHC8458A , PC3499U
ALONG TAMPINES AVE 1****ON 23-Aug-22 07:30**I / We **SHIA CHONG YIAN** (Hirer) NRIC No.: **SXXXX290J**and/or (Relief) NRIC No.: **SXXXX290J**Taxi Number **SHC8458A**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **23-Aug-2022**Name of Hirer **SHIA CHONG YIAN**Hirer NRIC **SXXXX290J**

Signature :

Address **124B JALAN PARI BURONG
488774**Contact No. **96338917**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMB1SNA00009072203 Claim No : SNM22D205928/C02/KHONGLH

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$3,672.63**
SINGAPORE DOLLARS THREE THOUSAND SIX HUNDRED SEVENTY TWO
AND CENTS SIXTY THREE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC8458A

Insured Vehicle No. : PC3499U

Date of Loss : 23/08/2022

Place of Accident : TAMPINES AVE 1

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : AEDGE HOLDINGS PTE. LTD.

Driver Name : SULAIMAN BIN ABDULLAH

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	3,263.50
(3) Loss of Use /Rental/Earning	S\$	401.68
(4) CIA/Police Reports/ Investigation Results /Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	3,672.63
	=====	

Claimant Name : Comfort Transportation Pte Ltd

NRIC No : 1XXXXX821R

Signature :  _____

Date : 8.2.2023

**CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969**

**Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD**

**"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"**

GST REG. NO. M2-8921817-3

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SHC8458A

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
03.12.2015

CHASSIS CODE
KMHLB41UMGU080656

NO/DATE
92482736 13.10.2022

JOB NO.
305527417

ODOMETER READING

JOB TYPE

Description : 3P 23.08.2022

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	3,050.00
Add GST @ 7.000 %	213.50
Total Invoice amount	3,263.50

Issued by : KATHERINETAN 13.10.2022 08:55:30
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

WE HEREBY MAKING ALL RESPONSIBLE PRECAUTIONS AGAINST THEFT OR ACCIDENTAL DAMAGE. THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS AND OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND REPAIRED AT OUR RISK.

CUSTOMERS SHALL REPORT ANY VEHICLE DAMAGE IMMEDIATELY UPON OUR WORK AND SHALL WITHIN 7 DAYS FROM SUCH REPORTING IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED BY THE CUSTOMER.

INTEREST @ 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE DATE).

PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT22080380

Date: 25 August 2022



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 23/08/2022 @ 07:30 hrs
ALONG TAMPINES AVE 1
INVOLVING PC3499U

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC8458A** (the "Taxi"). The Taxi was hired to **SHIA CHONG YIAN IC NO SXXXX290J** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$110.67** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

DATE	NAME OF DRIVER	MILEAGE READING				MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIM)		DATE	NAME OF DRIVER
							FROM	TO		
11/8	SHIA. C. Y	778	952	0	270		7:00am	9:00pm		
12/8	"	778	984	0	320		"	"		
16/8	"	779	009	0	250		"	"		
17/8	"	779	036	0	270		"	7:00pm		
18/8	"	779	062	0	260		"	8:00pm		
19/8	"	779	099	0	380		"	"		
20/8	"	779	113	0	140		2:00pm	6:30pm		
22/8	"	779	146	0	330		7:00am	8:00pm		
23/8	"	779	155	1	91		"	10:20pm		
25/8	Accident Repair				In		10:25			
			LY		Out			144K		

la



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

SHC 8488A

DSA 23/8/22

Print Date/Time : 23 Aug 2022 / 11:17:34

Receipt Date/Time : 23 Aug 2022 / 11:17:34

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220823-001168

Previous Receipt No. :

S/N Item Description/

Business Transaction Reference

No.

Amount

Before

GST (\$\$)

GST

Amount

(\$\$)

Amount

After GST

(\$\$)

Result of Insurance Enquiry - PC3499U

As at 23 Aug 2022/07:30:00

Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

1 Insurance Enquiry - PC3499U

Enquiry Fee

20220823111607837702

7.00

0.49

7.49

Sub-Total

7.00

0.49

7.49

Total Before Rounding

7.00

0.49

7.49

Rounding Difference

0.04

Total Amount Payable

7.45

Paid By

542089XXXXXX5908

eNETS Credit Card

7.45

Total

7.45

Cash Change

0.00

Tendered Amount

7.45

Excess Refundable Amount

0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 7 September 2022 3:11 PM
To: 'william@aedge.com.sg'
Subject: Claim Notification - ACCIDENT INVOLVING PC3499U(CHINA TAIPING) AND SHC8458A AT/ALONG TAMPINES AVE 4 ON 23/08/2022

07 Sept 2022

AEDGE HOLDINGS PTE. LTD.
Driver: SULAIMAN BIN ABDULLAH

[By Email Only]

Dear Sir/Madam,

You Ref: PC3499U
Our Ref: CC3/CTI22008635/Tpa3
ACCIDENT INVOLVING PC3499U(CHINA TAIPING) AND SHC8458A AT/ALONG TAMPINES AVE 4 ON 23/08/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHC8458A against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 9 February 2023 10:23 AM
To: 'Lynn Khong'
Cc: Admin A
Subject: RE: [SEEK MANDATE] - OUR REF: SNM22D205928/C02/KHONGLH - Direct Settlement - Accident Involving PC3499U (CTI) and SHC8458A (TP : LKK REF - CC3/CTI22008635/Tpa3) on 23/08/2022

Dear Sirs,

For an update, we have settled the matter at **\$3,672.63(all-in)** with third party.

1. Cost of Repair (w/GST)	\$ 3,263.50 (\$3,050.00 + 7%GST)
2. Loss of Rental (2.5days x \$110.67)	\$ 276.68
3. Loss of Income (2.5days x \$50.00)	\$ 125.00
4. LTA/GIA Search Fee	\$ 7.45
Total	\$ 3,672.63

We will proceed to close file and submit all the necessary documents once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Lynn Khong <lynn.khong@sg.cntaiping.com>
Sent: Friday, 20 January 2023 5:57 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE] - OUR REF: SNM22D205928/C02/KHONGLH - Direct Settlement - Accident Involving PC3499U (CTI) and SHC8458A (TP : LKK REF - CC3/CTI22008635/Tpa3) on 23/08/2022

Hi Hsiao Tong,

Please proceed as proposed mandate.

Thank you

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6156 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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Wishing you and your family **abundance of happiness, prosperity, and success!**

HAPPY LUNAR NEW YEAR “兔” YOU!



From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 11 November 2022 8:36 am

To: Lynn Khong <lynn.khong@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: [SEEK MANDATE] - OUR REF: SNM22D205928/C02/KHONGLH - Direct Settlement - Accident Involving PC3499U (CTI) and SHC8458A (TP : LKK REF - CC3/CTI22008635/Tpa3) on 23/08/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: **SNM22D205928/C02/PC3499U/KHONGLH**
LKK ref : CC3/CTI22008635/Tpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING PC3499U(CHINA TAIPING) AND SHC8458A(TP) ON 23/08/2022

We refer to the above matter.

The accident occurred when our driver changed lane and collided with third party. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"COMFORTDELGRO ENGINEERING PTE LTD"** at **\$3,753.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 6,780.38	\$ 3,263.50 (\$3,050.00 + 7%GST)
2. Loss of Rental (3days x \$110.67)	\$ 332.01	\$ 332.01 (3days x \$110.67)
3. Loss of Income (3days x \$80.00)	\$ 240.00	\$ 150.00 (3days x \$50.00)
4. LTA/GIA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 7,359.88	<u>\$ 3,753.00</u>

Surveyor recommended 3days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 25/10/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,
Hsiao Tong, Chew (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | Email: chewht@lkkauto.com |
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Lynn Khong <lynn.khong@sg.cntaiping.com>

Sent: Monday, 5 September 2022 10:03 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: OUR REF: SNM22D205928/C02/KHONGLH - Direct Settlement - Accident Involving PC3499U (CTI) and SHC8458A (TP : LKK REF - CC3/CTI22008635/Tpa3) on 23/08/2022

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