

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 2 March 2023 10:18 AM
To: 'admin@mycar.sg'
Cc: Admin A
Subject: RE: LOD - SMZ1363E - YOUR REF : 2022 22006437FR-SML1714A *** LKK REF: CC4/AIS22008618/Rea3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$888.50(all in)** in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **25 AUG 2022**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: MY CAR CONSULTANT <admin@mycar.sg>
Sent: Sunday, February 26, 2023 4:50 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: LOD - SMZ1363E - YOUR REF : 2022 22006437FR-SML1714A *** LKK REF: CC4/AIS22008618/Rea3

WITHOUT PREJUDICE

Dear Sirs,

We accept your offer.

Best Regards,
Jackson

+65 8344 7681

My Car Consultant Pte Ltd

W: Mycar.sg | E: Admin@mycar.sg

60 Jalan Lam Huat, Carros Centre #05-21 S(737869)

UEN No.: 201605878Z

GST Registration No.: 201605878Z

From: "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>

Sent: 2/26/23 3:26 PM

To: "admin@mycar.sg" <admin@mycar.sg>

Cc: Admin A <admin-a@lkkauto.com>, CS A Team <cs-a@lkkauto.com>

Subject: SPAM-LOW: Re: LOD - SMZ1363E - YOUR REF : 2022 22006437FR-SML1714A *** LKK REF: CC4/AIS22008618/Rea3

Without Prejudice

Dear Sirs,

We propose settlement at \$888.50(all-in).

Please confirm acceptance.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MY CAR CONSULTANT <admin@mycar.sg>

Sent: Friday, 20 January 2023 5:14 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; claims@allianz.com.sg <claims@allianz.com.sg>

Subject: LOD - SMZ1363E - YOUR REF : 2022 22006437FR-SML1714A *** LKK REF: CC4/AIS22008618/Rea3

Hi LKK,

Kindly check what status now.

Thanks.

Best Regards,
Jackson
+65 8344 7681

My Car Consultant Pte Ltd
W: Mycar.sg | E: Admin@mycar.sg
60 Jalan Lam Huat, Carros Centre #05-21 S(737869)
UEN No.: 201605878Z
GST Registration No.: 201605878Z

From: "MY CAR CONSULTANT" <admin@mycar.sg>
Sent: 12/20/22 5:41 PM
To: "Mei Kwan (LKKAuto)" <Meikwan@lkkauto.com>, "CS A Team" <cs-a@lkkauto.com>
Cc: "Admin A" <admin-a@lkkauto.com>, <claims@allianz.com.sg>
Subject: LOD - SMZ1363E - YOUR REF : 2022 22006437FR-SML1714A *** LKK REF: CC4/AIS22008618/Rea3

Hi LKK,

Kindly check what status now.

Thanks.

Best Regards,
Jackson
+65 8344 7681

My Car Consultant Pte Ltd
W: Mycar.sg | E: Admin@mycar.sg
60 Jalan Lam Huat, Carros Centre #05-21 S(737869)
UEN No.: 201605878Z
GST Registration No.: 201605878Z

From: "Mei Kwan (LKKAuto)" <Meikwan@lkkauto.com>
Sent: 12/19/22 11:46 AM
To: "Claims Banca (Allianz Insurance Singapore)" <claims@allianz.com.sg>, CS A Team <cs-a@lkkauto.com>
Cc: MY CAR CONSULTANT <admin@mycar.sg>, Admin A <admin-a@lkkauto.com>
Subject: RE: LOD - SMZ1363E - YOUR REF : 2022 22006437FR-SML1714A *** LKK REF: CC4/AIS22008618/Rea3

Dear Sir / Madam,

Thank you for your email.

Our respective team will look into the matter and get back to you in due course.

Hi CS team,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,
Mei Kwan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366 0055 | email: MeiKwan@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Sent: Monday, 19 December 2022 9:50 AM
To: Admin A <admin-a@lkkauto.com>
Cc: admin-d <admin-d@lkkauto.com>; MY CAR CONSULTANT <admin@mycar.sg>
Subject: FW: LOD - SMZ1363E - YOUR REF : 2022 22006437FR-SML1714A
Importance: High

Internal

Dear LKK

Kindly assist

Regards

Shanti

Claims & Performance Management Department
Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C
79 Robinson Road #09-01 Singapore 068897
www.allianz.sg



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Please consider the environment before printing this e-mail.

From: MY CAR CONSULTANT <admin@mycar.sg>
Sent: Sunday, December 18, 2022 9:37 PM
To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Subject: [EXT] LOD - SMZ1363E - YOUR REF : 2022 22006437FR-SML1714A
Importance: High

WITHOUT PREJUDICE

Dear Sirs,

Please refer to LOD and all supporting documents to assist in the closure of the case swiftly.

Best Regards,
Jackson
+65 8344 7681

My Car Consultant Pte Ltd
W: Mycar.sg | E: Admin@mycar.sg
60 Jalan Lam Huat, Carros Centre #05-21 S(737869)
UEN No.: 201605878Z
GST Registration No.: 201605878Z